

Qualification Structure: Accident Repair – SMART – Cosmetic

	KEY: M = Mandatory Units O = Optional Units	Level 2 - Cosmetic Refinishing Technician	Level 3 - Cosmetic Senior Refinishing Technician
Unit Ref	Unit Title		
	Generic Units		
G1	Contribute to Housekeeping in Motor Vehicle Environments	M	M
G2	Reduce Risks to Health and Safety in the Motor Vehicle Environment	M	M
G3	Maintain Working Relationships in the Motor Vehicle Environment	M	M
G4	Use of hand tools and equipment in Motor Vehicle Engineering	M	M
G6	Enable Learning through Demonstrations and Instruction		O
G8	Identify and Agree the Motor Vehicle Customers Needs	O	
Unit 21	Deliver Reliable Customer Service		O
Unit 37	Give Customers a Positive Impression of Yourself and Your Organisation	O	O
	Technical Units		
CR07	Repair Motor Vehicle Exterior Body Panels	M	
CR08	Prepare Motor Vehicle Panels to Accept Foundation and Topcoats	M	
CR09	Prepare and Apply Foundation Materials to Motor Vehicles	M	
CR11	Carry Out Complete Motor Vehicle Refinishing Operations		M
CR12	Mix and Match Motor Vehicle Paint Colours		M
CR13	Identify and Rectify Motor Vehicle Paint Defects and Faults		M
CR14	Repair Motor Vehicle Body Panels		M
BP18	Remove and Fit Basic Mechanical, Electrical and Trim (MET) Components and Non Permanently Fixed Vehicle Body Panels	M	M
		+ 1 optional unit	+ 1 optional unit