

## Qualification Structure: Maintenance & Repair – Heavy Vehicle

	<b>KEY:</b>  <b>M = Mandatory Units</b> <b>O = Optional Units</b> <b>DF</b>	Level 2 - Service Technician	Level 3 - Senior Technician	Level 4 - Master Technician	Level 4 - Fleet/Service Manager
Unit Ref	Unit Title				
	<b>Generic Units</b>				
G1	Contribute to Housekeeping in Motor Vehicle Environments	M	M	M	M
G2	Reduce Risks to Health and Safety in the Motor Vehicle Environment	M	M	M	M
G3	Maintain Working Relationships in the Motor Vehicle Environment	M	M	M	M
G4	Use of hand tools and equipment in Motor Vehicle Engineering	M		M	
G6	Enable Learning through demonstrations and instruction		O	O	
G8	Identify and Agree the Motor Vehicle Customer Needs		O	O	M
G11	Supervisory Skills		O		M
G12	Developing Staff				M
G13	Business Management				M
	<b>Technical Units</b>				
HV01	Carry Out Routine Motor Vehicle Maintenance	M			
HV02	Remove and Replace Motor Vehicle Engine Units and Components	M			
HV03	Remove and Replace Motor Vehicle Electrical Auxiliary Units and Components	M			
HV04	Remove and Replace Commercial Motor Vehicle Chassis Units and Components	M			
HV05	Inspect Motor Vehicles using Prescribed Inspection Methods	O			
HV06	Inspect Motor Vehicles		M	M	M
HV07	Diagnose and Rectify Motor Vehicle Engine and Component Faults		M		
HV08	Diagnose and Rectify Motor Vehicle Chassis System Faults		M		
HV11	Overhaul Motor Vehicle Mechanical Units		O	O	
HV12	Remove and Replace Commercial Motor Vehicle Transmission Driveline Units and Components	O			
HV13	Diagnose and Rectify Motor Vehicle Transmission and Driveline System Faults		O		
HV14	Diagnose Faults in Motor Vehicles Where no Prescribed Process or Format is Available			M	
HV15	Assist Workshop Operations By Providing Technical Support in Motor Vehicle Environments			M	
HV16	Liaise With Motor Vehicle And Product Manufacturers On Technical Matters			M	
HV17	Provide Diagnostic Equipment And Technical Information System Support in Motor Vehicle Environments			M	
HV18	Conduct Diagnostic Consultations With Customers in Motor Vehicle Environments			M	
AE06	Diagnose and Rectify Motor Vehicle Electrical Unit and Component Faults		M		
		+ 1 optional unit	+ 1 optional unit	+ 1 optional unit	