

Delivering IMI Vocational and

Technical Qualifications in

Scotland 2020/21



### Agenda

- Introduction
- Recap on the delivery of Vocational Qualifications through COVID-19
- Best practice for delivery
- Next steps
- Business Development update
  - TechSafe
  - Vocanto



### **Panellists**



Adrian Stevenson MIMI

External Quality

Manager - North



Grant Kidger MIMI

External Quality

Assurer - North



Chris Cotterill MIMI

UK Business
Development Manager



### Delivery of Vocational Qualifications through COVID-19

The IMI have made standardised flexible amendments across the board:

- IMI has engaged with the Scottish regulator to confirm the adjustments to the strategy
- Changing the way in which a qualification is quality assured, for example allowing for a more flexible approach.
- Following government guidelines operate transparently with other Awarding Organisations
- Bespoke support given to IMI Centre's through webinars and utilisation of virtual platforms
- COVID FAQ



### Academic year 2019/20 – Knowledge

### Knowledge

Completed the on-line examination as normal?

If not completed, then adaptive methods have been:

- Utilisation of IMI written assignments to meet knowledge requirements
- \*New\* IMI remote online invigilation process was made available
- Utilise Previous Recognised Prior Learning \*\*
- If candidates are coming in to centres then the normal process can be used and is still available

\*\*This may be utilising assignments or assessments from other qualifications/units the learner has completed. The centre will need to ensure that the learning outcomes of the previous learning meets the present learning requirement and will be the centres responsibility to prove this is the case.





### Academic year 2019/20 - VRQ's Skills

VRQ's Skills (Practical Tasks) examples being:

- Utilising previously practiced skills and enhanced by a Professional Discussion (SCQF5 and above)
- Utilising SVQ diverse evidence with assessor Q & A to confirm
- Utilising SVQ observations
- Using a professional discussion in place of a practical demonstration (SCQF3 only)
- Previous recognised prior learning
- Diagnostic skills tasks in a virtual environment enhanced with a professional discussion





## Academic year 2019/20 - SVQ Competence

SVQ's Competence (work based evidence) examples being:

- Previous recognised prior learning
- Remote Observation (live)
- Direct Simulation in the workplace
- Direct Simulation in the training centre
- Employer Witness Testimony, backed up with a professional discussion (audio, video, written)





### **Remote Observation**

#### Remote observed assessment constitutes:

- The assessor will be required to carefully plan the assessment with the employer, mentor and the learner
- The video images are of sufficient quality and sound, with a stable internet connection
- There is a requirement to record all of the assessment, with recorded timing of the critical stages
- Generation of evidence without direct supervision and/or observation of an assessor
- To ensure health & safety is adhered to supervision of learner performance by the mentor is recommended
- Assessor judgments must be completed on the day with documented feedback to the learner
- All recording must be made available for internal and external audit

### **Remote Observation**

The use of direct observation from a remote location is permitted as long as the centre seeks and receives the approval of their awarding organisation prior to its use and the awarding organisation discusses and agree this with the IMI prior to its use.



### Remote Invigilation of Online Assessment

### **Remote invigilation EQ13**

- Send a Centres Hub Enquiry Form to your IMI External Quality Assurer for the purpose of approving you
- The Centre Coordinator must add details of the assessment to a new Centres Hub Enquiry Form a minimum of 5
  working days before the assessment, with your EQA notified
- Invigilators may only conduct invigilation on a 1 to 1 basis irrespective even if the system has the capability of multi
  candidates being invigilated. Whilst IMI recognise this may become onerous; the ruling is to ensure that the invigilator may
  monitor the candidate activity effectively and also to reduce the risk of candidate and or centre malpractice.
- It is the responsibility of the centre staff who will be invigilating online assessments remotely, to ensure that candidates
  have access to a remote system and it is tested prior to the time and date scheduled.
- Please note that remote invigilation can take place in a location outside of an approved centre (such as at the learner's home or an employer's premises).
- It ensures that the learner completes the assessment under the required conditions so that the AO
- Proctoring Exams The IMI are now looking into the proctoring of IMI online examinations.



### **Candidate Assessment Summary forms (CAS)**

- All IMI current qualification have a CAS form available to download
- These should be used ongoing to show your learners developments
- The CAS form details any ROC that must be observed
- Stretch and challenge units completed last
- Ensure chosen units align with SVQ and VRQ



#### CANDIDATE ASSESSMENT SUMMARY

Diploma in Light Vehicle Maintenance and Repair Principles at SCQF Level 5 SQA I.D: R498 04

All 16 Mandatory Units must be completed and 1 Optional Unit.

Minimum credit points = 78 Maximum credit points = 83

Candidate N	la		Candidate Reg No.						
MANDATORY UNITS									
Unit Ref:	Unit Title & I.D Number	Units Chosen (Tick)	Date Completed	Assessor PIN	Credit Points				
ScG0102K	Knowledge of Health, Safety Housekeeping in the Autom Environment (U737 04) Written Assessment Online Test	<b>√</b>			3				
SeG0102S	Skills in Health, Safety and O Housekeeping in the Automi Environment (U752 O4) Practical Assessment Practical Assessment Practical Assessment Practical Assessment		~			7			



### Ofqual regulated qualifications

- Identified Skills and Knowledge unit completion
- Example shows LV01S & LVO1K
- ROC demands certain 'unit set' requirements
- Example Group C A minimum of 15 Credits from 3 sets
- Record completion on-going

### IMI Level 2 Diploma in Vehicle Fitting Principles

A minimum of 51 credits must be achieved of which 43 credits must be achieved at Level 2 or above for this qualification.

Group A: 29 credits from the 6 Mandatory Units.

**Group B**: A minimum of 7 credits from 1 'set' (ensuring both the knowledge and skills units are achieved from the set e.g. VF02K and VF02S)

Group C: A minimum of 15 credits from 3 'sets'

Please Note - a 'set' example is shown below.

The learner is required to **complete both** the 'S' = Skills and the 'K' = Knowledge, in order to meet the qualification requirements of each Unit in this qualification – this is referred to as a 'set'.

LV01S	Part A	Skills in Routine Light Vehicle Maintenance (H/601/3871) **** EXAMPLE ****  Practical Assessment		2	
LV01K	Part B	Knowledge of Routine Light Vehicle Maintenand (F/601/3716) **** EXAMPLE ****			3



### **VRQ** practical tasks

- Ensure learner write-ups are detailed
- That all boxes are used
- Ensure completion before moving on to the next one
- Record factual feedback and advice
- If practises were conducted, keep evidence of these as well
- Images taken will support completed task sheet
- Grouping units steering and suspension tasks completed together

UNIT REF:	LEARNER SUPPORT MATERIAL TASK SHEET 2							
ScARB02.1S	UNIT TITLE: SKILLS IN REMOVING AND FITTING NON-PERMANENTLY FIXED VEHICLE BODY PANELS							
	TIALD	VEHICLE BODT TAINELS						
Learner Name:		Date of activities (may						
Learner Hame.		be more than one):						
	Vehicle/Rig	g details						
Reg. No:		Approx. year:						
Make:		Model:						
VIN No:								
Customer Request:				Tick tasks carried out (√)				
1. Remove and refit a r	non-permanently fixed door using m	anufacturer's approved me	ethods					
Brief description of wo	rk carried out and recommendations	for repair:						
Protective Personal Equ precautions taken:	pipment (PPE) worn and special	Technical data used to complete task:						
				1				

Further faults found:

Special tools used including any calibration required:



### Improved learner tracking

- Ensure the practice and achievement of individual learners as well as group achievement is recorded
- Ensure tasks are fully written up / completed before moving on
- Scheme of work is being followed, with the internal quality assurance sampling plan aligned
- Claiming of the Level 5 before progressing onto the Level 6 or 7 qualification

IMI Level 1 Diploma in Transport Maintenance											
				Group A				Gro	Group B		
Candidate Name	Candidate Number	Start Date	Registration Date	L1MV01	L1MV02	L1MV03	Online Assessment	L1MV04	ET133	L1MV66	L1MV8
АВ	*******		10/8/2019								
C D	*******		10/9/2019	1	1	1					
E F	*******		10/10/2019								
GH	*******		10/11/2019								
IJ	*******		10/12/2019								
K L	******		18/05/2020								



### **In-progress Internal Quality Assurance**

- Increased 'in-progress' sampling, which allows for the identification of completed units
- Quality assurance sampling plan aligned to the scheme of work
- Communication and supportive feedback between the Internal Quality Assurer & Assessor
- Detailed and factual reporting
- Closed off reporting SMART time lines for completion of actions
- Sign off completed units and qualifications





### **ePortfolios**

- Now is the time to move over from paper portfolios to an ePortfolio system
- Improved tracking of learners
- Flexibility for the learner to gather and upload evidence
- Learners and employers can monitor progress
- Centre's can set knowledge tasks for remote working
- Assessor & Internal Quality Assurance reporting (or alternative options)
- Protected evidence & progression recorded





### **IMI Product Development Update**

Up to date ePortfolio list for Scotland: <a href="https://awarding.theimi.org.uk/">https://awarding.theimi.org.uk/</a>

Requests for any qualifications not on the list will need to be submitted to EQAs and will be reviewed and prioritised by Product development based on current demand

MET L6 SVQ and Diploma currently being added – due for completion by the end of December 2020

Qualifications currently being updated

Light Vehicle SVQ L5 & L7 (includes ePortfolio)

Light Vehicle Diplomas L5 & L7 (includes ePortfolio)

Scottish qualifications being extended:

All bus and coach (SVQ & VRQ)

All lift truck (SVQ & VRQ)

All vehicle / tyre fitting (SVQ & VRQ)



### Withdrawals and cleansing of data

- Making withdrawals through the IMI Web portal 2 is quick and easy
- Total amount learner data cleansing has been increased to a 1000
- Withdrawals can be made in single entities or as a batch.
- Centre's need to ensure a clear picture is gained on actual 'live' learners registered
- This helps with the Centre's claiming of certificates and any external audits.



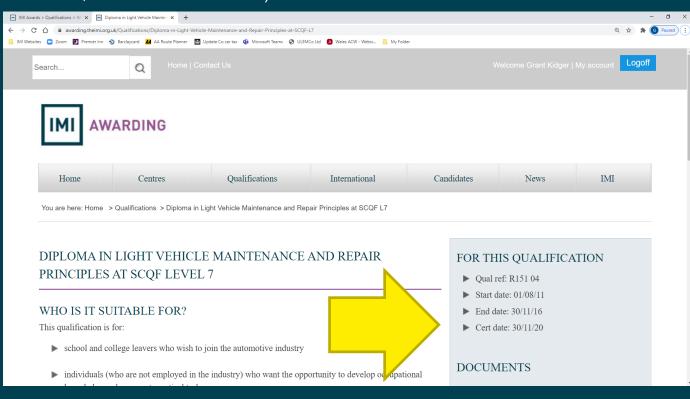
### Last certification date

Various qualification end dates are about to expire:

November 2020 = 6 qualifications will expire (R161 04, R153 04, R151 04, GC69 23, GG5A 23 & GC65 23)

December 2020 = 4 qualifications will expire (R507 04, GK3M 22, GK3L 22 & GK3K 22)

For further information please refer to IMI Awarding website







## **Ultra Low Emissions Vehicles**

### **Addressing the Skills Gap**

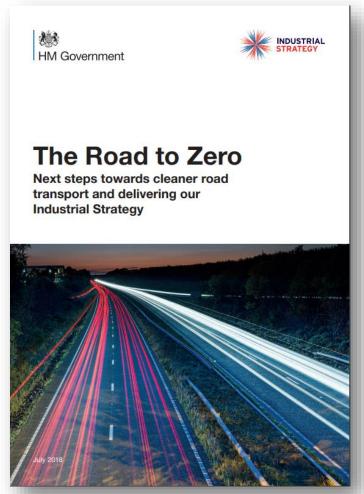
Chris Cotterill MIMI, UK Business Development Manager



Technology Advancement in-line with Government Policy

### What is Driving Change?

- Working towards a Carbon Neutral future
- The drive for Cleaner Air
- The present day reality of Ultra Low Emission Zones

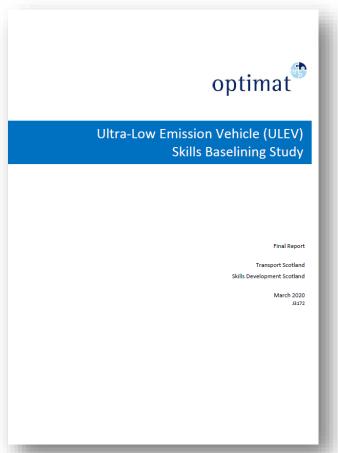




## How Big is the Skills Gap for an ULEV Future?

What research has been carried out?

**INSTITUTE** OF THE



'Remove the need for new petrol and diesel cars and vans by 2032',



Scottish Government target

### Large numbers of people need to be trained

Over 65,000 people could require some level of training to support the uptake of hybrid / electric vehicles in Scotland:



- 15,000 in repair and maintenance
  - 20,500 in vehicle sales
  - 7,800 other (e.g. roadside assistance and recovery)
  - 22,000 in emergency services















# The IMI Offer – A Complete People Development Solution

Stakeholder Collaboration DfT, OLEV, HSE Sector Advisory Group (SAG)

Partnerships to Support IMI
Approved Centres

IMI & Lucas Nuelle COMING SOON, IMI & Vocanto Development of Qualifications & Accredited Solutions

A multi-level offer for Light & Heavy vehicles; UK & International versions available



Industry Drivers in Place

IMI TechSafe™ SMTA AutoEsure Thatcham IIR



A Network of IMI Approved Centres

National & International coverage





### **EV TechSafe™ in 50 words**

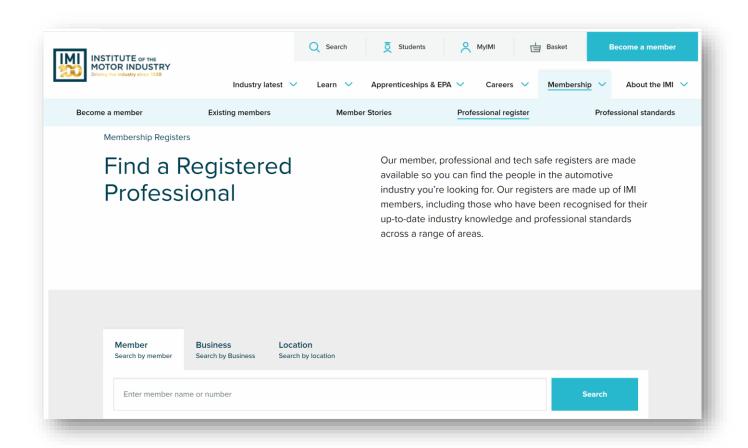
IMI TechSafe<sup>™</sup> registration ensures that complex automotive technologies are safely and correctly repaired by qualified technicians. To be registered as IMI TechSafe<sup>™</sup>, you must:

- Successfully complete an appropriate qualification or IMI Accredited solution
- Join the IMI Professional Register
- Complete CPD from a specified range to maintain professional registration



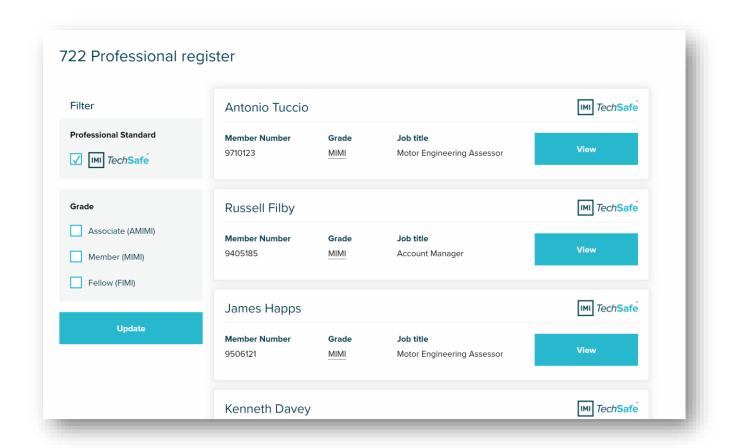


## The New Professional Register Inc. IMI TechSafe™



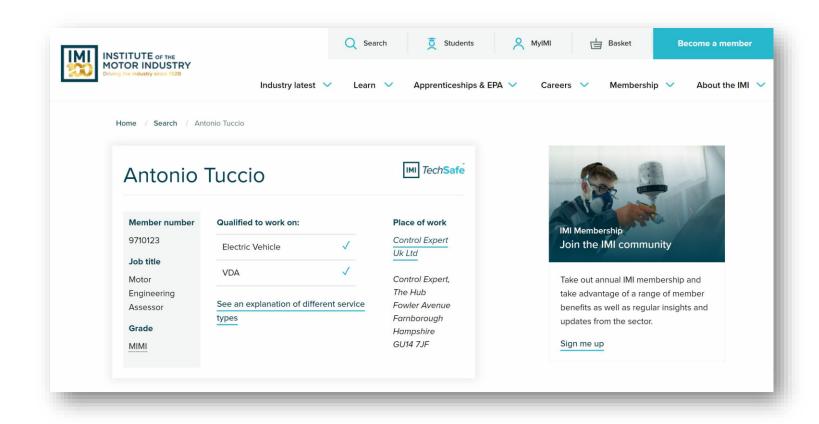


## The New Professional Register Inc. IMI TechSafe™





## The New Professional Register Inc. IMI TechSafe™





### **COMING SOON**

IMI have formed a new partnership to bring a market leading eLearning solution to the UK & Ireland.

We will be launching in Q1 of 2021







## **Electric Vehicle eLearning Offer**



EV Introduction

• 16 Modules



Safe Handling of High Voltage Systems

• 9 Modules



**Battery Systems** 

16 Modules

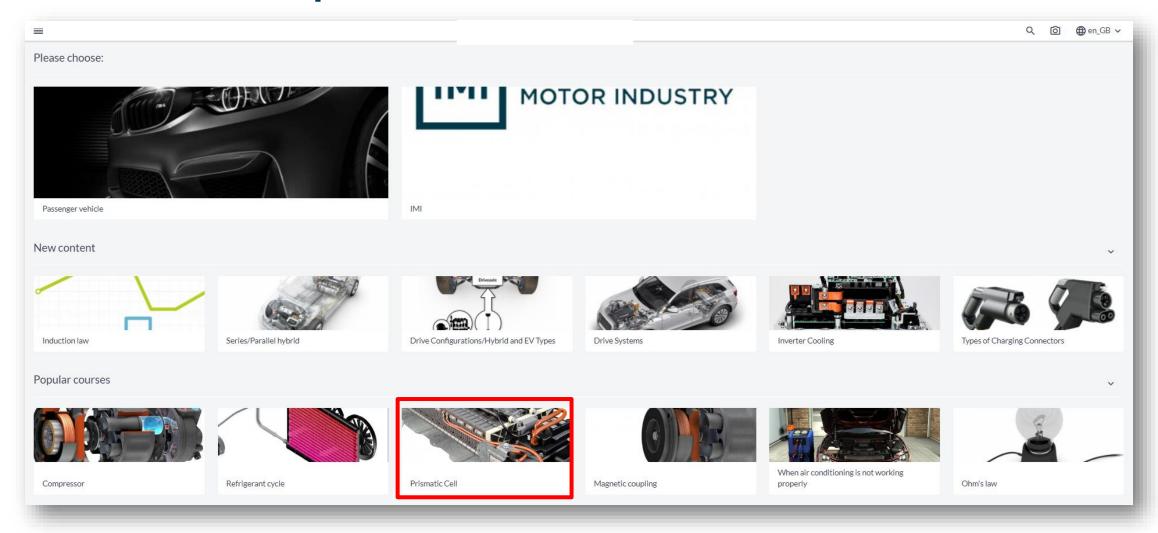


**EV Diagnostic Strategies** 

4 Modules

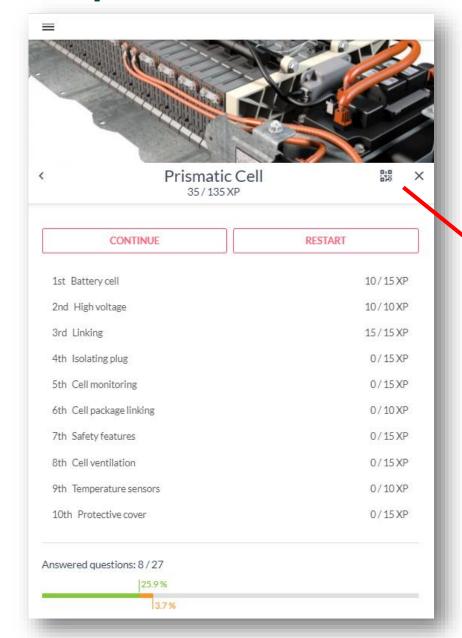


### What does the platform look like?





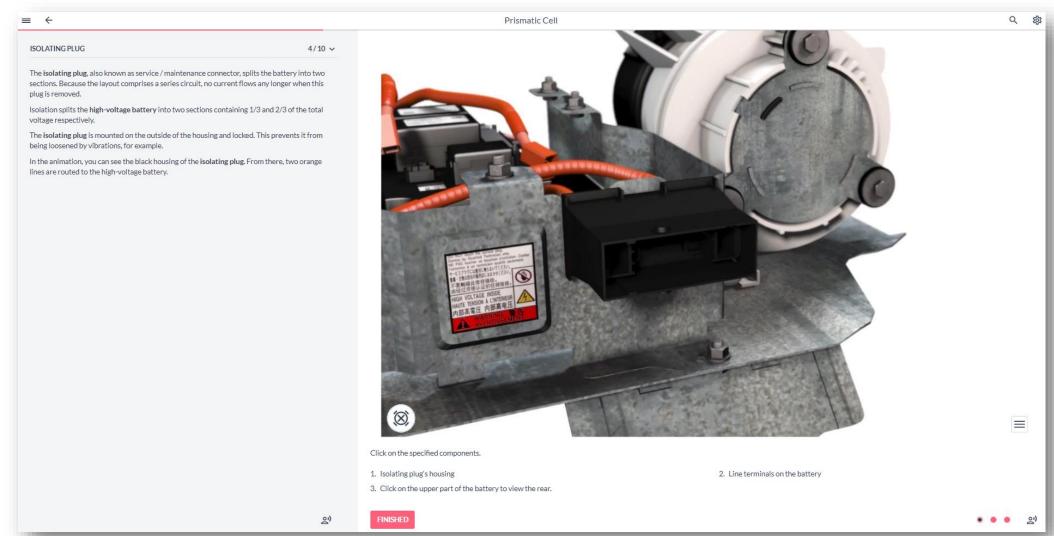
### What does the platform look like cont'd







### What does the platform look like cont'd





### **Summary**

Work needs to start today for ambitious government targets across the devolved nations to be met. People development is one of the most important pieces of the 'Infrastructure Development' jigsaw and you, our approved centres, will play a pivotal role in addressing the significant skills gaps that exist today.





## Thank you

## **Any Questions?**



### **Useful IMI links**

- •cas@theimi.org.uk
- •imiaward@theimi.org.uk
- •https://www.theimi.org.uk/landing/covid-19/news.php
- •https://www.theimi.org.uk/landing/covid-19/faq.php
- •https://webportal.theimi.org.uk
- •https://awarding.theimi.org.uk/Centres



## Special thanks to our Panellists

Thank you for joining us.

