



SPECIAL NOTICE:

changes to DVSA MOT administration

Overview

DVSA's MOT administration functions and support are being centralised.

From Wednesday 1 November 2017, all MOT administrative support functions will be transferred from the current area offices to a central MOT hub. This hub will be staffed by MOT-specific trained administrators.

Contact points

From 1 November, the DVSA customer service centre will deal with all telephone calls about MOT administration enquires.

The contact number is 0300 123 9000 and is open Monday to Friday, 7:30am to 6pm.

Previous contact numbers for the area offices will redirect to the DVSA customer service centre.

The DVSA MOT hub will handle all MOT administration enquiries received by post and email.

DVSA
Chadderton GVTS
Broadway Business Park
Broadgate
Chadderton
Oldham
OL9 9XA

Email MOTadministration@dvsa.gov.uk

VT9A: MOT test fees and appeals poster

[The VT9A test fees and appeals poster](#) has been updated to remove the reference to DVSA local area offices.

From the date of this special notice, the updated VT9A must be printed and displayed on your official MOT notice board in place of the old one.