

Registration Fees

Gateways and EPA registration fees are non-refundable.

End Point Assessment Cancellation Fees

Cancellations for each assessment type will be handled separately. Cancellation fees will be applied where an assessment type is cancelled with less than 10 days' notice and will be charged at the resit rate as quoted on the price matrix for that standard. A full list of IMI End Point Assessment Fees can be found on our Apprenticeship Standards webpage - [Apprenticeship Standards - Cost Matrix | Institute of The Motor Industry](#)

In the case that an End Point Assessment is cancelled by the Training Provider, Employer or Apprentice, due to exceptional circumstances such as sudden illness that requires urgent medical attention, or the death of a close family member, The IMI will, where possible reschedule the EPA Assessment at no additional charge.

In the case that an End Point Assessment is cancelled by The IMI due to exceptional circumstances such as an EPA Assessor's sudden illness that requires urgent medical attention, or the death of a close family member, The IMI will reschedule the EPA Assessment at no additional charge.

The IMI will not be responsible for any loss of funds related to travel or accommodation for an EPA event.

Note: This policy replaces and supersedes any prior schedule on this subject matter within EPA Contracts.

Resit / Retake Fees

Resit/retake fees for online tests will be charged upon completion of assessment(s) and invoiced the following month and are non-refundable.

Resit/retake fees for EPA skills tests will be charged upon completion of assessment(s) and invoiced the following month once it is agreed by the training provider, employer and apprentice. Resit/Retake fees are also non-refundable.

In the event that an EPA resit/retake is cancelled by the Training Provider, Employer or Apprentice due to exceptional circumstances, such as sudden illness that requires urgent medical attention, or the death of a close family member, The IMI will, where possible reschedule the EPA Assessment at no additional charge.

In the event that an EPA resit/retake is cancelled by The IMI due to exceptional circumstances such as an EPA Assessor's sudden illness that requires urgent medical attention, or the death of a close family member, The IMI will reschedule the EPA Assessment at no additional charge.

The IMI will not be responsible for any loss of funds related to travel or accommodation for an EPA event.

Note: This policy replaces and supersedes any prior schedule on this subject matter within EPA Contracts.