# apprenticeship FRAMEWORK

# Vehicle Maintenance and Repair (England)

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Issue date: 04 April 2014

Issued by
Institute of the Motor Industry

apprenticeship FRAMEWORKS ONLINE www.afo.sscalliance.org

Document status: Issued



# Vehicle Maintenance and Repair (England)

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# Framework summary

# **Vehicle Maintenance and Repair**

# **Intermediate Level Apprenticeship in Vehicle Maintenance and Repair**

This framework includes information on Personal Learning and Thinking Skills

# Pathways for this framework at level 2 include:

#### Pathway 1: Light Vehicle

# Competence qualifications available to this pathway:

C1 - Level 2 Diploma in Light Vehicle Maintenance and Repair Competence (QCF)

#### Knowledge qualifications available to this pathway:

K1 - Level 2 Diploma in Light Vehicle Maintenance and Repair Principles (QCF)

K2 - Level 2 Extended Diploma in Light Vehicle Maintenance and Repair Principles (QCF)

## Combined qualifications available to this pathway:

N/A

## This pathway also contains information on:

- · Employee rights and responsibilities
- · Functional skills

## Pathway 2: Heavy Vehicle

# Competence qualifications available to this pathway:

C1 - Level 2 Diploma in Heavy Vehicle Maintenance and Repair Competence (QCF)

## Knowledge qualifications available to this pathway:

K1 - Level 2 Diploma in Heavy Vehicle Maintenance and Repair Principles (QCF)

K2 - Level 2 Extended Diploma in Heavy Vehicle Maintenance and Repair Principles (QCF)

## Combined qualifications available to this pathway:

N/A

## This pathway also contains information on:

- · Employee rights and responsibilities
- · Functional skills

# Pathway 3: Motorcycle

## Competence qualifications available to this pathway:

C1 - Level 2 Diploma in Motorcycle Maintenance and Repair Competence (QCF)

## Knowledge qualifications available to this pathway:

K1 - Level 2 Diploma in Motorcycle Maintenance and Repair Principles (QCF)

K2 - Level 2 Extended Diploma in Motorcycle Maintenance and Repair Principles (QCF)

#### Combined qualifications available to this pathway:

N/A

#### This pathway also contains information on:

• Employee rights and responsibilities



Functional skills

# Pathway 4: Auto Electrical and Mobile Electrical Installation

## Competence qualifications available to this pathway:

C1 - Level 2 Diploma in Auto Electrical and Mobile Electrical Competence (QCF)

## Knowledge qualifications available to this pathway:

K1 - Level 2 Diploma in Auto Electrical and Mobile Electrical Principles (QCF)

#### Combined qualifications available to this pathway:

N/A

#### This pathway also contains information on:

- Employee rights and responsibilities
- Functional skills

#### Pathway 5: Heavy Vehicle Trailer

#### Competence qualifications available to this pathway:

C1 - Level 2 Diploma in Heavy Vehicle Trailer Maintenance & Repair Competence (QCF)

#### Knowledge qualifications available to this pathway:

K1 - Level 2 Diploma in Heavy Vehicle Trailer Maintenance & Repair Principles (QCF)

#### Combined qualifications available to this pathway:

N/A

#### This pathway also contains information on:

- · Employee rights and responsibilities
- Functional skills

## Pathway 6: Lift Truck

#### Competence qualifications available to this pathway:

C1 - Level 2 Diploma in Lift Truck Maintenance & Repair Competence (QCF)

#### Knowledge qualifications available to this pathway:

K1 - Level 2 Diploma in Lift Truck Maintenance & Repair Principles (QCF)

#### Combined qualifications available to this pathway:

N/A

#### This pathway also contains information on:

- Employee rights and responsibilities
- Functional skills

#### Pathway 7: Caravan and Motorhome

#### Competence qualifications available to this pathway:

N/A

## Knowledge qualifications available to this pathway:

N/A

# Combined qualifications available to this pathway:

B1 - Level 2 Diploma in Caravan and Motorhome Maintenance and Repair (QCF)

# This pathway also contains information on:

- Employee rights and responsibilities
- Functional skills



# Vehicle Maintenance and Repair

# **Advanced Level Apprenticeship Vehicle Maintenance and Repair**

This framework includes information on Personal Learning and Thinking Skills

# Pathways for this framework at level 3 include:

#### Pathway 1: Light Vehicle

#### Competence qualifications available to this pathway:

C1 - Level 3 Diploma in Light Vehicle Maintenance and Repair Competence (QCF)

# Knowledge qualifications available to this pathway:

K1 - Level 3 Diploma in Light Vehicle Maintenance and Repair Principles (QCF)

K2 - Level 3 Extended Diploma in Light Vehicle Maintenance and Repair Principles (QCF)

## Combined qualifications available to this pathway:

N/A

## This pathway also contains information on:

- · Employee rights and responsibilities
- Functional skills

#### Pathway 2: Heavy Vehicle

## Competence qualifications available to this pathway:

C1 - Level 3 Diploma in Heavy Vehicle Maintenance and Repair Competence (QCF)

## Knowledge qualifications available to this pathway:

K1 - Level 3 Diploma in Heavy Vehicle Maintenance and Repair Principles (QCF)

K2 - Level 3 Extended Diploma in Heavy Vehicle Maintenance and Repair Principles (QCF)

# Combined qualifications available to this pathway:

N/A

## This pathway also contains information on:

- · Employee rights and responsibilities
- Functional skills

## Pathway 3: Motorcycle

## Competence qualifications available to this pathway:

C1 - Level 3 Diploma in Motorcycle Maintenance and Repair Competence (QCF)

#### Knowledge qualifications available to this pathway:

K1 - Level 3 Diploma in Motorcycle Maintenance and Repair Principles (QCF)

K2 - Level 3 Extended Diploma in Motorcycle Maintenance and Repair Principles (QCF)

## Combined qualifications available to this pathway:

N/A

#### This pathway also contains information on:

- · Employee rights and responsibilities
- Functional skills



## Pathway 4: Auto Electrical and Mobile Electrical Installation

## Competence qualifications available to this pathway:

C1 - Level 3 Diploma in Auto Electrical and Mobile Electrical Competence (QCF)

## Knowledge qualifications available to this pathway:

K1 - Level 3 Diploma in Auto Electrical and Mobile Electrical Principles (QCF)

#### Combined qualifications available to this pathway:

N/A

#### This pathway also contains information on:

- · Employee rights and responsibilities
- Functional skills

#### Pathway 5: Lift Truck

#### Competence qualifications available to this pathway:

C1 - Level 3 Diploma in Lift Truck Maintenance & Repair Competence (QCF)

## Knowledge qualifications available to this pathway:

K1 - Level 3 Diploma in Lift Truck Maintenance & Repair Principles (QCF)

# Combined qualifications available to this pathway:

N/A

## This pathway also contains information on:

- Employee rights and responsibilities
- Functional skills

# **Pathway 6: Caravan and Motorhome**

## Competence qualifications available to this pathway:

N/A

## Knowledge qualifications available to this pathway:

N/A

# Combined qualifications available to this pathway:

B1 - Level 3 Diploma in Caravan and Motorhome Maintenance and Repair (QCF)

#### This pathway also contains information on:

- · Employee rights and responsibilities
- Functional skills

# Framework information

# Information on the Issuing Authority for this framework:

# Institute of the Motor Industry

The Apprenticeship sector for occupations in the automotive industry (also includes Vehicle Maintenance & Repair, Vehicle Sales, Vehicle Body & Paint, Vehicle Fitting and Vehicle Parts).

Issue number: 7	This framework includes:
Framework ID: FR02532	Level 2 Level 3
Date this framework is to be reviewed	
by: 31/07/2015	This framework is for use in: England

# **Short description**

The industry relies on a steady flow of new entrants and apprentices to help meet the skills needs of employers and to replace an aging workforce. Intermediate Level Apprentices at Level 2 (Service Technician) and Advanced Level Apprentices at Level 3 (Diagnostic Technician) will learn how to diagnose, test and repair a range of vehicles including light and heavy vehicles, trailers, motorcycles, caravans and motorhomes.

# **Contact information**

# Proposer of this framework

The Institute of the Motor Industry uses a range of employer engagement mechanisms to ensure that all Apprenticeships continue to meet the needs of employers of all sizes and to identify the demand for new pathways and levels. Mechanisms involve focus groups, on line surveys and where appropriate, a steering group.

# **Developer of this framework**

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Organisation type: Sector Skills Council

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# **Issuing Authority's contact details**

Issued by: Institute of the Motor Industry

Issuer contact name: James Stockdale Issuer phone: 01992 511521

Issuer email: jamess@theimi.org.uk

# Revising a framework

# **Contact details**

Who is making this revision: Laura Beattie - Frameworks & Qualifications Developer

Your organisation: The Institute of the Motor Industry (IMI)

Your email address: laurab@theimi.org.uk

# Why this framework is being revised

To update the framework removing the Level 4 pathway, as per the new SASE guidance dated 6th April 2013. Also to include new qualifications under the Light Vehicle Level 2 pathway, the Motorcycle Level 2 pathway, the Motorcycle Level 3 pathway, the Heavy Vehicle Trailer Level 3 pathway and under Employee Rights and Responsibilites (ERR). As well as an update on evidence requirements for ERR when claiming for an Apprenticeship Completion Certificate.

# Summary of changes made to this framework

- Removal of the Level 4 pathway.
- Inclusion of a new competency qualification in the Light Vehicle Level 2 pathway.
- Inclusion of new competency and knowledge qualifications in the Motorcycle Level 2 pathway.
- Inclusion of new competency and knowledge qualifications in the Motorcycle Level 3 pathway.
- Inclusion of new competency and knowledge qualifications in the Heavy Vehicle Trailer Level 3 pathway.
- Inclusion of a new Level 2 Employee Rights and Responsibilities (ERR) qualification.
- Update on evidence requirements for Employee Rights and Responsibilities (ERR) when claiming for an Apprenticeship Completion Certificate.

# Qualifications removed

N/A

# Qualifications added



- 601/2951/7 ABC Level 2 Diploma In Light Vehicle Maintenance and Repair Competence (QCF)
- 600/3557/2 Pearson BTEC Level 2 Diploma in Motorcycle Maintenance and Repair Principles (QCF)
- 600/3547/X Pearson Edexcel Level 2 Diploma in Motorcycle Maintenance and Repair Competence (QCF)
- 600/3508/0 Pearson BTEC Level 2 Diploma in Heavy Vehicle Trailer Maintenance and Repair Principles (QCF)
- 600/3561/4 Pearson Edexcel Level 2 Diploma in Heavy Vehicle Trailer Maintenance and Repair Competence (QCF)
- 600/3560/2 Pearson BTEC Level 3 Diploma in Motorcycle Maintenance and Repair Principles (QCF)
- 600/3558/4 Pearson Edexcel Level 3 Diploma in Motorcycle Maintenance and Repair Competence (QCF)
- 601/2952/9 ABC Level 2 Award In Knowledge of Employee Rights and Responsibilities for the Automotive Sector (QCF)

# Qualifications that have been extended

N/A

# Purpose of this framework

# Summary of the purpose of the framework

# **Defining Apprenticeships**

An Apprenticeship is a job with an accompanying skills development programme designed by employers in the sector. It allows the apprentice to gain technical knowledge and real practical experience, along with functional and personal skills, required for their immediate job and future career. These are acquired through a mix of learning in the workplace, formal off the job training and the opportunity to practice and embed new skills in a real work context. This broader mix differentiates the Apprenticeship experience from training delivered to meet narrowly focused job needs.

All apprentices commencing their Apprenticeship must have an Apprenticeship Agreement between the employer and the apprentice. This can be used to reinforce the understanding of the requirements of the Apprenticeship.

On completion of the Apprenticeship the apprentice must be able to undertake the full range of duties, in the range of circumstances appropriate to the job, confidently and competently to the standard set by the industry.

# Profile of the Automotive Retail Industry in England:

- the Automotive Retail Industry provides employment for over half a million people in England and is a major contributor to the economy;
- skilled trade occupations make up a significantly larger than average share of the workforce at 38%, compared with 10% of other industries in England;
- vehicle maintenance and repair businesses account for 55% of employment in the Automotive Retail Sector in England and 88% of those businesses are micro employers, employing less than 10 people;
- the majority of the workforce is aged between 25 and 44;
- the workforce is predominantly white male, with females employed largely in secretarial and administrative jobs.

# The main challenges facing the Automotive Retail Industry (Sector Skills Assessment Report 2012) relate to:

 skilled trade occupations with Automotive Emerging technologies; hybrid & electric vehicles and Higher level technical skills with current vacancies running at 6,463 and 107,000 vacancies in the future;

- · a current as well as future demand for managers and evidence of skills gaps;
- the aging population could limit the pool of young recruits which are needed to replace an aging workforce;
- customer service skills are a key area and need continually updating and enhancing to exceed customer needs.

# **Employer support for this Apprenticeship**

The Vehicle Maintenance and Repair Apprenticeship framework is popular with employers in England with 8,149 Level 2 and Level 3 apprentices starting training in 2011/12. The Vehicle Maintenance & Repair framework is supported by a wide range of employers of all sizes (micro, small/medium and large) across the sector including Jaguar Land Rover, Honda, Mercedes Benz, Toyota, Ford and BMW.

# Specific Job Roles for apprentices:

- Intermediate Level (Level 2) apprentices will train as Service Technicians/Technicians, learning how to test and repair a range of vehicles.
- Advanced Level (Level 3) apprentices will train as Diagnostic Technicians or Advanced Technicians learning how to diagnose, test and repair a range of vehicles.

# Aims and objectives of this framework (England)

The aim of this framework is to attract new people into Vehicle Maintenance and Repair from a wide range of backgrounds to replace those who leave or retire and to upskill the existing workforce in England.

# Objectives of this framework are to:

- 1. contribute to increasing the number of existing staff qualified at Level 2 and Level 3;
- 2. attract more applicants from women and other under-represented groups into Vehicle Maintenance and Repair jobs at Level 2 and Level 3;
- 3. develop problem solving, communication, team working, literacy, numeracy and ICT skills which are a priority for the Automotive Retail Industry;
- 4. provide micro businesses, which account for around 85% of businesses in the Automotive Retail Industry, with access to a quality training programme to help their businesses grow;
- 5. provide opportunities for career progression within Vehicle Maintenance and Repair and into the wider Automotive Retail Industry;
- 6. provide a pathway to further and higher education for those who choose to do so.



# Entry conditions for this framework

Apprenticeships are seen as a vital route to attract a greater diversity of individuals into the industry, therefore, entry conditions to this framework have been made extremely flexible.

Most employers are especially interested in applicants who can demonstrate:

- a positive "can do" attitude and a willingness to work hard;
- good communication skills on which this Apprenticeship will build;
- an understanding of the importance to the business of providing excellent customer service at all times.

All pathways in this framework will require good manual dexterity, will involve handling heavy equipment and spending long periods standing. For those working with electrical systems, a colour blindness test will be necessary.

Applicants may have a range of differing experiences, achievements and/or qualifications. Examples of entry conditions that some employers may look for include:

- work or work experience; or
- training and/or experience which could include a portfolio showing what they have done;
   or
- Foundation Learning at level 1; or
- any of the Functional Skills or equivalent; or
- Young Apprenticeship in the Automotive Retail Industry; or
- any of the (14-19) Diplomas including the Engineering Diploma; or
- a range of vocational or academic qualification(s); or
- a Traineeship.

Specific entry conditions for Level 3 pathways are described in the relevant sections.

# **Initial Assessment**

Training providers and employers will use initial assessment to ensure that applicants have a fair opportunity to demonstrate their ability and to tailor programmes to meet individual needs. This process will identify prior qualifications and experience which may count towards achievement of the framework. Where this is the case, apprentices will be encouraged to undertake new learning at a higher level and develop new skills.



# Level 2

Title for this framework at level 2

# Intermediate Level Apprenticeship in Vehicle Maintenance and Repair

# Pathways for this framework at level 2

Pathway 1: Light Vehicle

Pathway 2: Heavy Vehicle

Pathway 3: Motorcycle

Pathway 4: Auto Electrical and Mobile Electrical Installation

Pathway 5: Heavy Vehicle Trailer

Pathway 6: Lift Truck

Pathway 7: Caravan and Motorhome

# Level 2, Pathway 1: Light Vehicle

# Description of this pathway

Vehicle Maintenance and Repair (Light Vehicle)

Total minimum credits: 193 credits, representing:

Competence: 98 credits;Knowledge: 78 credits:

• Functional Skills: English, Maths and ICT 15 credits;

• ERR: 2 credits.

# Entry requirements for this pathway in addition to the framework entry requirements

None in addition to the general entry conditions.



Job title(s)	Job role(s)
Light Vehicle Service Technician	Carry out routine light vehicle maintenance and inspections including servicing, repairing and replacing faulty parts and maintaining records.



# Qualifications

# Competence qualifications available to this pathway

<b>C1</b>	C1 - Level 2 Diploma in Light Vehicle Maintenance and Repair Competence (QCF)				
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value
C1a	500/9819/6	IMIAL	98	815	N/A
C1b	500/9975/9	City & Guilds	98	815	N/A
C1c	501/0196/1	Pearson Education	98	815	N/A
C1d	601/2951/7	ABC Awards	98	815	N/A

# Knowledge qualifications available to this pathway

K1 -	K1 - Level 2 Diploma in Light Vehicle Maintenance and Repair Principles (QCF)				
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value
K1a	500/9818/4	IMIAL	78	640	N/A
K1b	500/9707/6	City & Guilds	78	640	N/A
K1c	501/0269/2	Pearson Education	78	640	N/A
K1d	600/2143/3	ABC Awards	78	640	N/A

# Knowledge qualifications available to this pathway (cont.)

K2 -	- Level 2 Exte	nded Diploma in Light Vehicle Maintenance an	d Repair	Principles	(QCF)
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value
K2a	600/1688/7	IMIAL	102	784	N/A



# Combined qualifications available to this pathway

N/A

# Relationship between competence and knowledge qualifications

# Light Vehicle Service Technician:

- Level 2 Diploma in Light Vehicle Maintenance and Repair Competence; AND
- Level 2 Diploma in Light Vehicle Maintenance and Repair Principles; OR
- Level 2 Extended Diploma in Light Vehicle Maintenance and Repair Principles which contains an additional four mandatory units for Vehicle Electrical and Electronic Principles, ICT for Vehicle Repair, Vehicle Science and Vehicle Mathematics.

Apprentices do not have to select the same Awarding Organisation for both the competence and knowledge qualifications.

Those who have already achieved competence and/or knowledge qualifications before entry to the Apprenticeship must select options which will equip Apprentices with new skills and learning.



# Transferable skills (England)

# Functional Skills / GCSE (with enhanced functional content) and Key Skills (England)

Apprentices must complete or have completed one of the English transferable skills qualifications and one of the Mathematical transferable skills qualifications listed below in order to successfully complete their Apprenticeship and this will carry the QCF five credit values. If they do not have these qualifications as part of their evidence an Apprenticeship certificate cannot be awarded.

English	Minimum level or grade	Credit value
Functional Skills qualification in English	1	5
GCSE qualification in English (with enhanced functional content)	Е	5
Key Skills qualification in Communication achieved either before September 2013 as part of the Apprenticeship, or*	1	5
GCSE Qualification in English*	С	N/A
A' Level or AS Level qualification in English Language*	E	N/A
A' Level or AS Level qualification in English Literature*	E	N/A
A' Level or AS Level qualification in English Language and Literature*	E	N/A
GCSE or O' Level qualification in English Language**	А	N/A
A' Level or AS Level qualification in English Language**	A	N/A
A' Level or AS Level qualification in English Literature**	А	N/A
A' Level or AS Level qualification in English Language and Literature**	Α	N/A

<sup>\*</sup> achieved before September 2012 and within the 5 years immediately prior to starting an Apprenticeship.



<sup>\*\*</sup> achieved before September 2012, otherwise at any time prior to starting the Apprenticeship.

Mathematics	Minimum level or grade	Credit value
Functional Skills qualification in Mathematics	1	5
GCSE qualification (with enhanced functional content) in Mathematics	E	5
Key Skills qualification in Application of Number achieved either before September 2013 as part of the Apprenticeship, or*	1	5
GCSE qualification in Mathematics*	С	N/A
A' level or AS Level qualification in Mathematics*	E	N/A
A' Level or AS Level qualification in Pure Mathematics*	E	N/A
A'Level or AS Level qualification in Further Mathematics*	E	N/A
GCSE or O'Level qualification in Mathematics**	А	N/A
A' Level or AS Level qualification in Mathematics**	А	N/A
A' Level or AS Level qualification in Pure Mathematics**	А	N/A
A' Level or AS Level qualification in Further Mathematics**	А	N/A

<sup>\*</sup> achieved before September 2012 and within the 5 years immediately prior to starting an Apprenticeship.

<sup>\*\*</sup> achieved before September 2012, otherwise at any time prior to starting the Apprenticeship.

# **ICT**

Apprentices must complete or have completed one of the ICT transferable skills qualifications listed below in order to successfully complete their Apprenticeship and this will carry the QCF five credit values. If they do not have one of these qualifications as part of their evidence an Apprenticeship certificate cannot be awarded.

ICT	Minimum level or grade	Credit value
Functional Skills qualification in Information and Communications Technology (ICT)	1	5
GCSE qualification in ICT (with enhanced functional content)	E	5
Key Skills qualification in ICT achieved either before September 2013 as part of the Apprenticeship, or*	1	5
GCSE qualification in ICT*	С	N/A
A' Level or AS Level qualification in ICT*	E	N/A
GCSE or O'Level qualification in ICT**	А	N/A
A' Level or AS Level qualification in ICT**	А	N/A

<sup>\*</sup> achieved before September 2012 and within the 5 years immediately prior to starting an Apprenticeship.

# Inclusion of Information and Communications Technology (ICT)

ICT has been included as a mandatory outcome for this pathway.

# Progression routes into and from this pathway

# PROGRESSION INTO THIS INTERMEDIATE LEVEL (LEVEL 2) APPRENTICESHIP

This can be from a wide range of routes including:

work or work experience;



<sup>\*\*</sup> achieved before September 2012, otherwise at any time prior to starting the Apprenticeship.

- training and/or experience which could include a portfolio showing what they have done;
- Foundation Learning at Level 1;
- · any of the Functional Skills or equivalent;
- Young Apprenticeship in Automotive Retail Industry;
- any of the (14-19) Diplomas including the Engineering Diploma;
- a range of vocational and academic qualification(s);
- a Traineeship.

Apprentices will undergo an initial assessment to identify prior learning and experience which may count towards the achievement of this Apprenticeship.

# PROGRESSION FROM THIS INTERMEDIATE LEVEL (LEVEL 2) APPRENTICESHIP

# Jobs:

- on completion of this Intermediate Level (Level 2) Apprenticeship, apprentices will be competent to work as a Light Vehicle Service Technician;
- following further training and development, apprentices can progress to a range of jobs at Level 2 and 3 such as a Light Vehicle Diagnostic Technician, Service Adviser, Service Receptionist or Maintenance Controller.

# Advanced Level (Level 3) Apprenticeships:

 Advanced Level (Level 3) Apprenticeship in Vehicle Maintenance and Repair (any pathway).

## **Further Education:**

- Level 3 Diploma in Light Vehicle Maintenance and Repair Principles (QCF);
- Level 3 Extended Diploma in Light Vehicle Maintenance and Repair Principles (QCF).

For more careers information on the Automotive Retail Industry visit: www.autocity.org.uk



# Employee rights and responsibilities

# **Delivery and Assessment**

All apprentices will receive an induction to the workplace and to the Apprenticeship programme.

The nine outcomes for ERR will be covered through achievement of ONE of the following ERR qualifications:

Title: City & Guilds Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/1216/X

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: IMIAL Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/1308/4

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: Pearson Edexcel Level 2 Award In Knowledge of Employee Rights and Responsibilities for

the Automotive Sector (QCF)

Qualification Reference Number: 600/3713/1

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: ABC Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 601/2952/9

Guided Learning Hours (GLH): 8

Credit Value: 2

# Recording

A workbook has been developed to support the delivery of the ERR qualification by providing appropriate learning material and a record of completion by the learner, which will be signed off by the employer.

This workbook must be used as the primary source of evidence for the ERR qualification.



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Should another form of evidence of completion be used, it will be the responsibility of the Awarding Organisation to ensure that this evidence fully maps to the requirements of the IMI Workbook. To download the ERR workbook please click here: <a href="www.theimi.o">www.theimi.o</a> rg.uk/sites/default/files/documents/168799.doc

## Evidence

Evidence of achievement of ERR will be via a tick box declaration from the Training Provider on the Apprenticeship Certificates England (ACE) web portal, <a href="www.acecerts.co.uk">www.acecerts.co.uk</a>, when claiming the Apprenticeship Completion Certificate. A copy of the certificate of achievement of the ERR Award must be kept as evidence in case requested.



# Level 2, Pathway 2: Heavy Vehicle

# Description of this pathway

Vehicle Maintenance and Repair (Heavy Vehicle)

Total minimum credits: 196 credits, representing:

Competence: 101 credits;Knowledge: 78 credits:

• Functional Skills: English, Maths and ICT 15 credits;

• ERR: 2 credits.

Entry requirements for this pathway in addition to the framework entry requirements

None in addition to the general entry requirements.



Job title(s)	Job role(s)
Heavy Vehicle Service Technician	Carry out routine heavy vehicle maintenance and inspections including servicing, repairing and replacing faulty parts and maintaining records.



# Qualifications

# Competence qualifications available to this pathway

C1 - Level 2 Diploma in Heavy Vehicle Maintenance and Repair Competence (QCF)					
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value
C1a	500/9813/5	IMIAL	101	855	N/A
C1b	501/0745/8	City & Guilds	101	855	N/A
C1c	501/0197/3	Pearson Education	101	855	N/A

# Knowledge qualifications available to this pathway

K1 -	K1 - Level 2 Diploma in Heavy Vehicle Maintenance and Repair Principles (QCF)				
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value
K1a	500/9873/1	IMIAL	78	645	N/A
K1b	500/9982/6	City & Guilds	78	645	N/A
K1c	501/0192/4	Pearson Education	78	645	N/A

# Knowledge qualifications available to this pathway (cont.)

	K2 - Level 2 Extended Diploma in Heavy Vehicle Maintenance and Repair Principles (QCF)				
No.	Ref no.	Awarding organisation	Credit	Guided learning	

No.	Ref no.	Awarding organisation	Credit value	learning hours	points value
K2a	600/1687/5	IMIAL	102	789	N/A

# Combined qualifications available to this pathway

N/A

# Relationship between competence and knowledge qualifications

# Heavy Vehicle Service Technician:

- Level 2 Diploma in Heavy Vehicle Maintenance and Repair Competence; AND
- Level 2 Diploma in Heavy Vehicle Maintenance and Repair Principles; OR
- Level 2 Extended Diploma in Heavy Vehicle Maintenance and Repair Principles which includes an additional four units for Vehicle Electrical and Electronic Principles, ICT for Vehicle Repair, Vehicle Science and Vehicle Mathematics.

Apprentices do not have to select the same Awarding Organisation for both the competence and knowledge qualifications.

Those who have already achieved competence and/or knowledge qualifications before entry to the Apprenticeship must select options which will equip Apprentices with new skills and learning.



# Transferable skills (England)

# Functional Skills / GCSE (with enhanced functional content) and Key Skills (England)

Apprentices must complete or have completed one of the English transferable skills qualifications and one of the Mathematical transferable skills qualifications listed below in order to successfully complete their Apprenticeship and this will carry the QCF five credit values. If they do not have these qualifications as part of their evidence an Apprenticeship certificate cannot be awarded.

English	Minimum level or grade	Credit value
Functional Skills qualification in English	1	5
GCSE qualification in English (with enhanced functional content)	Е	5
Key Skills qualification in Communication achieved either before September 2013 as part of the Apprenticeship, or*	1	5
GCSE Qualification in English*	С	N/A
A' Level or AS Level qualification in English Language*	Е	N/A
A' Level or AS Level qualification in English Literature*	Е	N/A
A' Level or AS Level qualification in English Language and Literature*	E	N/A
GCSE or O' Level qualification in English Language**	А	N/A
A' Level or AS Level qualification in English Language**	А	N/A
A' Level or AS Level qualification in English Literature**	А	N/A
A' Level or AS Level qualification in English Language and Literature**	Α	N/A

<sup>\*</sup> achieved before September 2012 and within the 5 years immediately prior to starting an Apprenticeship.



<sup>\*\*</sup> achieved before September 2012, otherwise at any time prior to starting the Apprenticeship.

Mathematics	Minimum level or grade	Credit value
Functional Skills qualification in Mathematics	1	5
GCSE qualification (with enhanced functional content) in Mathematics	E	5
Key Skills qualification in Application of Number achieved either before September 2013 as part of the Apprenticeship, or*	1	5
GCSE qualification in Mathematics*	С	N/A
A' level or AS Level qualification in Mathematics*	E	N/A
A' Level or AS Level qualification in Pure Mathematics*	E	N/A
A'Level or AS Level qualification in Further Mathematics*	Е	N/A
GCSE or O'Level qualification in Mathematics**	А	N/A
A' Level or AS Level qualification in Mathematics**	А	N/A
A' Level or AS Level qualification in Pure Mathematics**	А	N/A
A' Level or AS Level qualification in Further Mathematics**	А	N/A

<sup>\*</sup> achieved before September 2012 and within the 5 years immediately prior to starting an Apprenticeship.

<sup>\*\*</sup> achieved before September 2012, otherwise at any time prior to starting the Apprenticeship.

# **ICT**

Apprentices must complete or have completed one of the ICT transferable skills qualifications listed below in order to successfully complete their Apprenticeship and this will carry the QCF five credit values. If they do not have one of these qualifications as part of their evidence an Apprenticeship certificate cannot be awarded.

ICT	Minimum level or grade	Credit value
Functional Skills qualification in Information and Communications Technology (ICT)	1	5
GCSE qualification in ICT (with enhanced functional content)	E	5
Key Skills qualification in ICT achieved either before September 2013 as part of the Apprenticeship, or*	1	5
GCSE qualification in ICT*	С	N/A
A' Level or AS Level qualification in ICT*	E	N/A
GCSE or O'Level qualification in ICT**	А	N/A
A' Level or AS Level qualification in ICT**	А	N/A

<sup>\*</sup> achieved before September 2012 and within the 5 years immediately prior to starting an Apprenticeship.

# Inclusion of Information and Communications Technology (ICT)

ICT has been included as a mandatory outcome for this pathway.

# Progression routes into and from this pathway

# PROGRESSION INTO THIS INTERMEDIATE LEVEL (LEVEL 2) APPRENTICESHIP

This can be from a wide range of routes including:

work or work experience;



<sup>\*\*</sup> achieved before September 2012, otherwise at any time prior to starting the Apprenticeship.

- training and/or experience which could include a portfolio showing what they have done;
- Foundation Learning at Level 1;
- · any of the Functional Skills or equivalent;
- Young Apprenticeship in Automotive Retail Industry;
- any of the (14-19) Diplomas including the Engineering Diploma;
- a range of vocational and academic qualification(s);
- a Traineeship.

Apprentices will undergo an initial assessment to identify prior learning and experience which may count towards the achievement of this Apprenticeship.

# PROGRESSION FROM THIS INTERMEDIATE LEVEL (LEVEL 2) APPRENTICESHIP

# Jobs:

- on completion of this Intermediate Level (Level 2) Apprenticeship, apprentices will be competent to work as a Heavy Vehicle Service Technician;
- following further training and development, apprentices can progress to a range of jobs such as Heavy Vehicle Diagnostic Technician, Service Adviser, Service Receptionist or Maintenance Controller

# Advanced Level (Level 3) Apprenticeships:

 Advanced Level (Level 3) Apprenticeship in Vehicle Maintenance and Repair (any pathway).

## **Further Education:**

- Level 3 Diploma in Heavy Vehicle Maintenance and Repair Principles (QCF);
- Level 3 Extended Diploma in Heavy Vehicle Maintenance and Repair Principles (QCF).

For more careers information on the Automotive Retail Industry visit: <a href="www.autocity.org.uk">www.autocity.org.uk</a>



# Employee rights and responsibilities

# **Delivery and Assessment**

All apprentices will receive an induction to the workplace and to the Apprenticeship programme.

The nine outcomes for ERR will be covered through achievement of ONE of the following ERR qualifications:

Title: City & Guilds Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/1216/X

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: IMIAL Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/1308/4

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: Pearson Edexcel Level 2 Award In Knowledge of Employee Rights and Responsibilities for

the Automotive Sector (QCF)

Qualification Reference Number: 600/3713/1

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: ABC Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 601/2952/9

Guided Learning Hours (GLH): 8

Credit Value: 2

# Recording

A workbook has been developed to support the delivery of the ERR qualification by providing appropriate learning material and a record of completion by the learner, which will be signed off by the employer.

This workbook must be used as the primary source of evidence for the ERR qualification.



.... Vehicle Maintenance and Repair (England) ...... level 2 ....... Pathway 2

Should another form of evidence of completion be used, it will be the responsibility of the Awarding Organisation to ensure that this evidence fully maps to the requirements of the IMI Workbook. To download the ERR workbook please click here:

www.theimi.org.uk/sites/default/files/documents/168799.doc

## Evidence

Evidence of achievement of ERR will be via a tick box declaration from the Training Provider on the Apprenticeship Certificates England (ACE) web portal, <a href="www.acecerts.co.uk">www.acecerts.co.uk</a>, when claiming the Apprenticeship Completion Certificate. A copy of the certificate of achievement of the ERR Award must be kept as evidence in case requested.



## Level 2, Pathway 3: Motorcycle

#### Description of this pathway

Vehicle Maintenance and Repair (Motorcycle):

Total minimum credits: 182 credits, representing:

Competence: 95 credits;Knowledge: 70 credits:

• Functional Skills: English, Maths and ICT 15 credits;

• ERR: 2 credits.

Entry requirements for this pathway in addition to the framework entry requirements

None in addition to the general entry requirements.



Job title(s)	Job role(s)
Motorcycle Service Technician	Carry out routine motorcycle maintenance and inspections including servicing, repairing and replacing faulty parts and maintaining records.



# Qualifications

### Competence qualifications available to this pathway

<b>C</b> 1	C1 - Level 2 Diploma in Motorcycle Maintenance and Repair Competence (QCF)					
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value	
C1a	500/9817/2	IMIAL	95	810	N/A	
C1b	500/9990/5	City & Guilds	95	810	N/A	
C1c	600/3547/X	Pearson Education	95	810	N/A	

### Knowledge qualifications available to this pathway

K1 -	K1 - Level 2 Diploma in Motorcycle Maintenance and Repair Principles (QCF)					
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value	
K1a	500/9680/1	IMIAL	70	595	N/A	
K1b	501/0288/6	City & Guilds	70	595	N/A	
K1c	600/1965/7	ABC Awards	70	595	N/A	
K1d	600/3557/2	Pearson Education	70	595	N/A	

### Knowledge qualifications available to this pathway (cont.)

K2 -	K2 - Level 2 Extended Diploma in Motorcycle Maintenance and Repair Principles (QCF)				
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value
K2a	600/1689/9	IMIAL	94	739	N/A



#### Combined qualifications available to this pathway

N/A

#### Relationship between competence and knowledge qualifications

#### Motorcycle Service Technician:

- Level 2 Diploma in Motorcycle Maintenance and Repair Competence; AND
- Level 2 Diploma in Motorcycle Maintenance and Repair Principles; OR
- Level 2 Extended Diploma in Motorcycle Maintenance and Repair Principles which includes an additional four units for Vehicle Electrical and Electronic Principles, ICT for Vehicle Repair, Vehicle Science and Vehicle Mathematics.

Apprentices do not have to select the same Awarding Organisation for both the competence and knowledge qualifications.

Those who have already achieved competence and/or knowledge qualifications before entry to the Apprenticeship must select options which will equip Apprentices with new skills and learning.



# Transferable skills (England)

# Functional Skills / GCSE (with enhanced functional content) and Key Skills (England)

Apprentices must complete or have completed one of the English transferable skills qualifications and one of the Mathematical transferable skills qualifications listed below in order to successfully complete their Apprenticeship and this will carry the QCF five credit values. If they do not have these qualifications as part of their evidence an Apprenticeship certificate cannot be awarded.

English	Minimum level or grade	Credit value
Functional Skills qualification in English	1	5
GCSE qualification in English (with enhanced functional content)	Е	5
Key Skills qualification in Communication achieved either before September 2013 as part of the Apprenticeship, or*	1	5
GCSE Qualification in English*	С	N/A
A' Level or AS Level qualification in English Language*	E	N/A
A' Level or AS Level qualification in English Literature*	E	N/A
A' Level or AS Level qualification in English Language and Literature*	E	N/A
GCSE or O' Level qualification in English Language**	А	N/A
A' Level or AS Level qualification in English Language**	A	N/A
A' Level or AS Level qualification in English Literature**	А	N/A
A' Level or AS Level qualification in English Language and Literature**	Α	N/A

<sup>\*</sup> achieved before September 2012 and within the 5 years immediately prior to starting an Apprenticeship.



<sup>\*\*</sup> achieved before September 2012, otherwise at any time prior to starting the Apprenticeship.

Mathematics	Minimum level or grade	Credit value
Functional Skills qualification in Mathematics	1	5
GCSE qualification (with enhanced functional content) in Mathematics	E	5
Key Skills qualification in Application of Number achieved either before September 2013 as part of the Apprenticeship, or*	1	5
GCSE qualification in Mathematics*	С	N/A
A' level or AS Level qualification in Mathematics*	E	N/A
A' Level or AS Level qualification in Pure Mathematics*	E	N/A
A'Level or AS Level qualification in Further Mathematics*	E	N/A
GCSE or O'Level qualification in Mathematics**	А	N/A
A' Level or AS Level qualification in Mathematics**	А	N/A
A' Level or AS Level qualification in Pure Mathematics**	А	N/A
A' Level or AS Level qualification in Further Mathematics**	А	N/A

<sup>\*</sup> achieved before September 2012 and within the 5 years immediately prior to starting an Apprenticeship.

<sup>\*\*</sup> achieved before September 2012, otherwise at any time prior to starting the Apprenticeship.

#### **ICT**

Apprentices must complete or have completed one of the ICT transferable skills qualifications listed below in order to successfully complete their Apprenticeship and this will carry the QCF five credit values. If they do not have one of these qualifications as part of their evidence an Apprenticeship certificate cannot be awarded.

ICT	Minimum level or grade	Credit value
Functional Skills qualification in Information and Communications Technology (ICT)	1	5
GCSE qualification in ICT (with enhanced functional content)	E	5
Key Skills qualification in ICT achieved either before September 2013 as part of the Apprenticeship, or*	1	5
GCSE qualification in ICT*	С	N/A
A' Level or AS Level qualification in ICT*	E	N/A
GCSE or O'Level qualification in ICT**	А	N/A
A' Level or AS Level qualification in ICT**	А	N/A

<sup>\*</sup> achieved before September 2012 and within the 5 years immediately prior to starting an Apprenticeship.

### Inclusion of Information and Communications Technology (ICT)

ICT is included as a mandatory outcome for this pathway.

# Progression routes into and from this pathway

PROGRESSION INTO THIS INTERMEDIATE LEVEL (LEVEL 2) APPRENTICESHIP

This can be from a wide range of routes including:



<sup>\*\*</sup> achieved before September 2012, otherwise at any time prior to starting the Apprenticeship.

- · work or work experience;
- training and/or experience which could include a portfolio showing what they have done;
- Foundation Learning at Level 1;
- · any of the Functional Skills or equivalent;
- · Young Apprenticeship in Automotive Retail Industry;
- any of the (14-19) Diplomas including the Engineering Diploma;
- a range of vocational and academic qualification(s);
- a Traineeship.

Apprentices will undergo an initial assessment to identify prior learning and experience which may count towards the achievement of this Apprenticeship.

#### PROGRESSION FROM THIS INTERMEDIATE LEVEL (LEVEL 2) APPRENTICESHIP

#### Jobs:

- on completion of this Intermediate Level (Level 2) Apprenticeship, apprentices will be competent to work as a Motorcycle Service Technician;
- following further training and development, apprentices can progress to a range of jobs such as Motorcycle Diagnostic Technician, Service Adviser, Service Receptionist or Maintenance Controller

#### Advanced Level (Level 3) Apprenticeships:

 Advanced Level (Level 3) Apprenticeship in Vehicle Maintenance and Repair (any pathway).

#### **Further Education:**

- Level 3 Diploma in Motorcycle Maintenance and Repair Principles (QCF);
- Level 3 Extended Diploma in Motorcycle Maintenance and Repair Principles (QCF).

For more careers information on the Automotive Retail Industry visit: www.autocity.org.uk

# Employee rights and responsibilities

#### **Delivery and Assessment**

All apprentices will receive an induction to the workplace and to the Apprenticeship programme.

The nine outcomes for ERR will be covered through achievement of ONE of the following ERR qualifications:

Title: City & Guilds Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/1216/X

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: IMIAL Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/1308/4

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: Pearson Edexcel Level 2 Award In Knowledge of Employee Rights and Responsibilities for

the Automotive Sector (QCF)

Qualification Reference Number: 600/3713/1

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: ABC Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 601/2952/9

Guided Learning Hours (GLH): 8

Credit Value: 2

#### Recording

A workbook has been developed to support the delivery of the ERR qualification by providing appropriate learning material and a record of completion by the learner, which will be signed off by the employer.

This workbook must be used as the primary source of evidence for the ERR qualification.



.... Vehicle Maintenance and Repair (England) ...... level 2 ....... Pathway 3

Should another form of evidence of completion be used, it will be the responsibility of the Awarding Organisation to ensure that this evidence fully maps to the requirements of the IMI Workbook. To download the ERR workbook please click here: <a href="www.theimi.o">www.theimi.o</a> rg.uk/sites/default/files/documents/168799.doc

#### Evidence

Evidence of achievement of ERR will be via a tick box declaration from the Training Provider on the Apprenticeship Certificates England (ACE) web portal, <a href="www.acecerts.co.uk">www.acecerts.co.uk</a>, when claiming the Apprenticeship Completion Certificate. A copy of the certificate of achievement of the ERR Award must be kept as evidence in case requested.



# Level 2, Pathway 4: Auto Electrical and Mobile Electrical Installation

#### Description of this pathway

Vehicle Maintenance and Repair (Auto Electrical and Mobile Electrical Installation):

Total minimum credits: 175 credits, representing:

Competence: 88 credits;Knowledge: 70 credits:

• Functional Skills: English, Maths and ICT 15 credits;

• ERR: 2 credits.

Entry requirements for this pathway in addition to the framework entry requirements

None in addition to the general entry requirements.



Job title(s)	Job role(s)
Auto Electrical Technician	Carry out the removal and replacement of electrical units and components including inspecting, locating and correcting faults, system enhancements, installation and testing.
Mobile Electrical Installation Technician	Carry out routine installation and testing of new security, audio or navigation equipment, advising customers on different equipment.

# Qualifications

### Competence qualifications available to this pathway

<b>C</b> 1	C1 - Level 2 Diploma in Auto Electrical and Mobile Electrical Competence (QCF)					
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value	
C1a	500/9820/2	IMIAL	88	727	N/A	
C1b	501/0133/X	City & Guilds	88	727	N/A	
C1c	501/0250/3	Pearson Education	88	727	N/A	

### Knowledge qualifications available to this pathway

K1 -	K1 - Level 2 Diploma in Auto Electrical and Mobile Electrical Principles (QCF)					
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value	
K1a	500/9824/X	IMIAL	70	568	N/A	
K1b	501/0132/8	City & Guilds	70	568	N/A	
K1c	501/0195/X	Pearson Education	70	568	N/A	
K1d	600/2115/9	ABC Awards	70	568	N/A	

#### Combined qualifications available to this pathway

N/A

#### Relationship between competence and knowledge qualifications

#### Auto Electrical Technician and Mobile Electrical Installation Technician:

- Level 2 Diploma in Auto Electrical and Mobile Electrical Competence; AND
- Level 2 Diploma in Auto Electrical and Mobile Electrical Principles.

Apprentices do not have to select the same Awarding Organisation for both the competence and knowledge qualifications.

Those who have already achieved competence and/or knowledge qualifications before entry to the Apprenticeship must select options which will equip Apprentices with new skills and learning.



# Transferable skills (England)

# Functional Skills / GCSE (with enhanced functional content) and Key Skills (England)

Apprentices must complete or have completed one of the English transferable skills qualifications and one of the Mathematical transferable skills qualifications listed below in order to successfully complete their Apprenticeship and this will carry the QCF five credit values. If they do not have these qualifications as part of their evidence an Apprenticeship certificate cannot be awarded.

English	Minimum level or grade	Credit value
Functional Skills qualification in English	1	5
GCSE qualification in English (with enhanced functional content)	Е	5
Key Skills qualification in Communication achieved either before September 2013 as part of the Apprenticeship, or*	1	5
GCSE Qualification in English*	С	N/A
A' Level or AS Level qualification in English Language*	E	N/A
A' Level or AS Level qualification in English Literature*	E	N/A
A' Level or AS Level qualification in English Language and Literature*	E	N/A
GCSE or O' Level qualification in English Language**	Α	N/A
A' Level or AS Level qualification in English Language**	Α	N/A
A' Level or AS Level qualification in English Literature**	А	N/A
A' Level or AS Level qualification in English Language and Literature**	А	N/A

<sup>\*</sup> achieved before September 2012 and within the 5 years immediately prior to starting an Apprenticeship.



<sup>\*\*</sup> achieved before September 2012, otherwise at any time prior to starting the Apprenticeship.

Mathematics	Minimum level or grade	Credit value
Functional Skills qualification in Mathematics	1	5
GCSE qualification (with enhanced functional content) in Mathematics	Е	5
Key Skills qualification in Application of Number achieved either before September 2013 as part of the Apprenticeship, or*	1	5
GCSE qualification in Mathematics*	С	N/A
A' level or AS Level qualification in Mathematics*	E	N/A
A' Level or AS Level qualification in Pure Mathematics*	E	N/A
A'Level or AS Level qualification in Further Mathematics*	E	N/A
GCSE or O'Level qualification in Mathematics**	А	N/A
A' Level or AS Level qualification in Mathematics**	А	N/A
A' Level or AS Level qualification in Pure Mathematics**	А	N/A
A' Level or AS Level qualification in Further Mathematics**	А	N/A

<sup>\*</sup> achieved before September 2012 and within the 5 years immediately prior to starting an Apprenticeship.

<sup>\*\*</sup> achieved before September 2012, otherwise at any time prior to starting the Apprenticeship.

#### **ICT**

Apprentices must complete or have completed one of the ICT transferable skills qualifications listed below in order to successfully complete their Apprenticeship and this will carry the QCF five credit values. If they do not have one of these qualifications as part of their evidence an Apprenticeship certificate cannot be awarded.

ICT	Minimum level or grade	Credit value
Functional Skills qualification in Information and Communications Technology (ICT)	1	5
GCSE qualification in ICT (with enhanced functional content)	E	5
Key Skills qualification in ICT achieved either before September 2013 as part of the Apprenticeship, or*		5
GCSE qualification in ICT*	С	N/A
A' Level or AS Level qualification in ICT*	E	N/A
GCSE or O'Level qualification in ICT**	А	N/A
A' Level or AS Level qualification in ICT**	А	N/A

<sup>\*</sup> achieved before September 2012 and within the 5 years immediately prior to starting an Apprenticeship.

### Inclusion of Information and Communications Technology (ICT)

ICT is included as a mandatory outcome for this pathway.

# Progression routes into and from this pathway

#### PROGRESSION INTO THIS INTERMEDIATE LEVEL (LEVEL 2) APPRENTICESHIP

This can be from a wide range of routes including:

work or work experience;



<sup>\*\*</sup> achieved before September 2012, otherwise at any time prior to starting the Apprenticeship.

- training and/or experience which could include a portfolio showing what they have done;
- Foundation Learning at Level 1;
- any of the Functional Skills or equivalent;
- Young Apprenticeship in Automotive Retail Industry;
- any of the (14-19) Diplomas including the Engineering Diploma;
- a range of vocational and academic qualification(s);
- a Traineeship.

Apprentices will undergo an initial assessment to identify prior learning and experience which may count towards the achievement of this Apprenticeship.

#### PROGRESSION FROM THIS INTERMEDIATE LEVEL (LEVEL 2) APPRENTICESHIP

#### Jobs:

- on completion of this Intermediate Level (Level 2) Apprenticeship, apprentices will be competent to work as an Auto Electrical or Mobile Electrical Installation Technician;
- following further training and development, apprentices can progress to a range of jobs such as Auto Electrical Diagnostic Technician, Mobile Electrical Installation Diagnostic Technician, Service Adviser, Service Receptionist or Maintenance Controller.

#### Advanced Level (Level 3) Apprenticeships:

 Advanced Level (Level 3) Apprenticeship in Vehicle Maintenance and Repair (any pathway).

#### **Further Education:**

• Level 3 Diploma in Auto Electrical and Mobile Electrical Principles (QCF).

For more careers information on the Automotive Retail Industry visit: www.autocity.org.uk



# Employee rights and responsibilities

#### **Delivery and Assessment**

All apprentices will receive an induction to the workplace and to the Apprenticeship programme.

The nine outcomes for ERR will be covered through achievement of ONE of the following ERR qualifications:

Title: City & Guilds Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/1216/X

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: IMIAL Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/1308/4

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: Pearson Edexcel Level 2 Award In Knowledge of Employee Rights and Responsibilities for

the Automotive Sector (QCF)

Qualification Reference Number: 600/3713/1

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: ABC Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Oualification Reference Number: 601/2952/9

Guided Learning Hours (GLH): 8

Credit Value: 2

#### Recording

A workbook has been developed to support the delivery of the ERR qualification by providing appropriate learning material and a record of completion by the learner, which will be signed off by the employer.

This workbook must be used as the primary source of evidence for the ERR qualification.



.... Vehicle Maintenance and Repair (England) ...... level 2 ....... Pathway 4

Should another form of evidence of completion be used, it will be the responsibility of the Awarding Organisation to ensure that this evidence fully maps to the requirements of the IMI Workbook. To download the ERR workbook please click here: <a href="www.theimi.o">www.theimi.o</a> rg.uk/sites/default/files/documents/168799.doc

#### Evidence

Evidence of achievement of ERR will be via a tick box declaration from the Training Provider on the Apprenticeship Certificates England (ACE) web portal, <a href="www.acecerts.co.uk">www.acecerts.co.uk</a>, when claiming the Apprenticeship Completion Certificate. A copy of the certificate of achievement of the ERR Award must be kept as evidence in case requested.



### Level 2, Pathway 5: Heavy Vehicle Trailer

#### Description of this pathway

Vehicle Maintenance and Repair (Heavy Vehicle Trailer)

Total minimum credits: 153 credits, representing:

Competence: 77 credits;Knowledge: 59 credits:

• Functional Skills: English, Maths and ICT 15 credits;

• ERR: 2 credits.

Entry requirements for this pathway in addition to the framework entry requirements

None in addition to the general entry requirements.



Job title(s)	Job role(s)
Heavy Vehicle Trailer Technician	Carry out routine heavy vehicle trailer maintenance and inspections including servicing, repairing and replacing faulty parts and maintaining records.



# Qualifications

### Competence qualifications available to this pathway

No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value
C1a	600/0441/1	IMIAL	77	652	N/A
C1b	600/3561/4	Pearson Education	77	652	N/A

### Knowledge qualifications available to this pathway

K1 - Level 2 Diploma in Heavy Vehicle Trailer Maintenance & Repair Principles (QCF)

No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value
K1a	600/0383/2	IMIAL	59	487	N/A
K1b	600/3508/0	Pearson Education	59	487	N/A

 Vehicle	Mainte	enance	and	Repair	(England)
 level	2				
 Pa	thway	5			

### Combined qualifications available to this pathway

N/A

#### Relationship between competence and knowledge qualifications

#### Heavy Vehicle Trailer Technician:

- Level 2 Diploma in Heavy Vehicle Trailer Maintenance & Repair Competence; AND
- Level 2 Diploma in Heavy Vehicle Trailer Maintenance & Repair Principles.

Those who have already achieved competence and/or knowledge qualifications before entry to the Apprenticeship must select options which will equip Apprentices with new skills and learning.



# Transferable skills (England)

# Functional Skills / GCSE (with enhanced functional content) and Key Skills (England)

Apprentices must complete or have completed one of the English transferable skills qualifications and one of the Mathematical transferable skills qualifications listed below in order to successfully complete their Apprenticeship and this will carry the QCF five credit values. If they do not have these qualifications as part of their evidence an Apprenticeship certificate cannot be awarded.

English	Minimum level or grade	Credit value
Functional Skills qualification in English	1	5
GCSE qualification in English (with enhanced functional content)	Е	5
Key Skills qualification in Communication achieved either before September 2013 as part of the Apprenticeship, or*	1	5
GCSE Qualification in English*	С	N/A
A' Level or AS Level qualification in English Language*	E	N/A
A' Level or AS Level qualification in English Literature*	E	N/A
A' Level or AS Level qualification in English Language and Literature*	E	N/A
GCSE or O' Level qualification in English Language**	А	N/A
A' Level or AS Level qualification in English Language**	A	N/A
A' Level or AS Level qualification in English Literature**	А	N/A
A' Level or AS Level qualification in English Language and Literature**	Α	N/A

<sup>\*</sup> achieved before September 2012 and within the 5 years immediately prior to starting an Apprenticeship.



<sup>\*\*</sup> achieved before September 2012, otherwise at any time prior to starting the Apprenticeship.

Mathematics	Minimum level or grade	Credit value
Functional Skills qualification in Mathematics	1	5
GCSE qualification (with enhanced functional content) in Mathematics	Е	5
Key Skills qualification in Application of Number achieved either before September 2013 as part of the Apprenticeship, or*	1	5
GCSE qualification in Mathematics*	С	N/A
A' level or AS Level qualification in Mathematics*	E	N/A
A' Level or AS Level qualification in Pure Mathematics*	E	N/A
A'Level or AS Level qualification in Further Mathematics*	E	N/A
GCSE or O'Level qualification in Mathematics**	А	N/A
A' Level or AS Level qualification in Mathematics**	А	N/A
A' Level or AS Level qualification in Pure Mathematics**	А	N/A
A' Level or AS Level qualification in Further Mathematics**	А	N/A

<sup>\*</sup> achieved before September 2012 and within the 5 years immediately prior to starting an Apprenticeship.

<sup>\*\*</sup> achieved before September 2012, otherwise at any time prior to starting the Apprenticeship.

#### **ICT**

Apprentices must complete or have completed one of the ICT transferable skills qualifications listed below in order to successfully complete their Apprenticeship and this will carry the QCF five credit values. If they do not have one of these qualifications as part of their evidence an Apprenticeship certificate cannot be awarded.

ICT	Minimum level or grade	Credit value
Functional Skills qualification in Information and Communications Technology (ICT)	1	5
GCSE qualification in ICT (with enhanced functional content)	E	5
Key Skills qualification in ICT achieved either before September 2013 as part of the Apprenticeship, or*		5
GCSE qualification in ICT*	С	N/A
A' Level or AS Level qualification in ICT*	E	N/A
GCSE or O'Level qualification in ICT**	А	N/A
A' Level or AS Level qualification in ICT**	А	N/A

<sup>\*</sup> achieved before September 2012 and within the 5 years immediately prior to starting an Apprenticeship.

### Inclusion of Information and Communications Technology (ICT)

ICT is included as a mandatory outcome for this pathway.

# Progression routes into and from this pathway

#### PROGRESSION INTO THIS INTERMEDIATE LEVEL (LEVEL 2) APPRENTICESHIP

This can be from a wide range of routes including:

work or work experience;



<sup>\*\*</sup> achieved before September 2012, otherwise at any time prior to starting the Apprenticeship.

- training and/or experience which could include a portfolio showing what they have done;
- Foundation Learning at Level 1;
- · any of the Functional Skills or equivalent;
- Young Apprenticeship in Automotive Retail Industry;
- any of the (14-19) Diplomas including the Engineering Diploma;
- a range of vocational and academic qualification(s);
- a Traineeship.

Apprentices will undergo an initial assessment to identify prior learning and experience which may count towards the achievement of this Apprenticeship.

#### PROGRESSION FROM THIS INTERMEDIATE LEVEL (LEVEL 2) APPRENTICESHIP

#### Jobs:

- on completion of this Intermediate Level (Level 2) Apprenticeship, apprentices will be competent to work as a Heavy Vehicle Trailer Technician;
- following further training and development, apprentices can progress to a range of jobs such as Heavy Vehicle Diagnostic Technician, Service Adviser, Service Receptionist or Maintenance Controller.

#### Advanced Level (Level 3) Apprenticeships:

Advanced Level (Level 3) Apprenticeship in Vehicle Maintenance and Repair (any pathway).

#### **Further Education:**

- Level 3 Diploma in Heavy Vehicle Maintenance and Repair Principles (QCF);
- Level 3 Extended Diploma in Heavy Vehicle Maintenance and Repair Principles (QCF).

For more careers information on the Automotive Retail Industry visit: www.autocity.org.uk



# Employee rights and responsibilities

#### **Delivery and Assessment**

All apprentices will receive an induction to the workplace and to the Apprenticeship programme.

The nine outcomes for ERR will be covered through achievement of ONE of the following ERR qualifications:

Title: City & Guilds Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/1216/X

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: IMIAL Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/1308/4

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: Pearson Edexcel Level 2 Award In Knowledge of Employee Rights and Responsibilities for

the Automotive Sector (QCF)

Qualification Reference Number: 600/3713/1

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: ABC Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 601/2952/9

Guided Learning Hours (GLH): 8

Credit Value: 2

#### Recording

A workbook has been developed to support the delivery of the ERR qualification by providing appropriate learning material and a record of completion by the learner, which will be signed off by the employer.

This workbook must be used as the primary source of evidence for the ERR qualification.



.... Vehicle Maintenance and Repair (England) ...... level 2 ....... Pathway 5

Should another form of evidence of completion be used, it will be the responsibility of the Awarding Organisation to ensure that this evidence fully maps to the requirements of the IMI Workbook. To download the ERR workbook please click here: <a href="www.theimi.o">www.theimi.o</a> rg.uk/sites/default/files/documents/168799.doc

#### Evidence

Evidence of achievement of ERR will be via a tick box declaration from the Training Provider on the Apprenticeship Certificates England (ACE) web portal, <a href="www.acecerts.co.uk">www.acecerts.co.uk</a>, when claiming the Apprenticeship Completion Certificate. A copy of the certificate of achievement of the ERR Award must be kept as evidence in case requested.



### Level 2, Pathway 6: Lift Truck

#### Description of this pathway

Vehicle Maintenance and Repair (Lift Truck)

Total minimum credits: 203 credits, representing:

Competence: 103 credits;Knowledge: 83 credits:

• Functional Skills: English, Maths and ICT 15 credits;

• ERR: 2 credits.

Entry requirements for this pathway in addition to the framework entry requirements

None in addition to the general entry requirements.



Job title(s)	Job role(s)
Lift Truck Technician	Carry out routine lift truck maintenance and inspections including servicing, repairing and replacing faulty parts and maintaining records.



# Qualifications

### Competence qualifications available to this pathway

<b>C</b> 1	C1 - Level 2 Diploma in Lift Truck Maintenance & Repair Competence (QCF)				
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value
C1a	600/0440/X	IMIAL	103	865	N/A
C1b	600/3572/9	Pearson Education	103	865	N/A

### Knowledge qualifications available to this pathway

K1 -	K1 - Level 2 Diploma in Lift Truck Maintenance & Repair Principles (QCF)				
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value
K1a	600/0389/3	IMIAL	83	690	N/A
K1b	600/3571/7	Pearson Education	83	690	N/A

#### Combined qualifications available to this pathway

N/A

#### Relationship between competence and knowledge qualifications

#### Lift Truck Technician:

- Level 2 Diploma in Lift Truck Maintenance & Repair Competence; AND
- Level 2 Diploma in Lift Truck Maintenance & Repair Principles.

Apprentices do not have to select the same Awarding Organisation for both the competence and knowledge qualifications.

Those who have already achieved competence and/or knowledge qualifications before entry to the Apprenticeship must select options which will equip Apprentices with new skills and learning.



# Transferable skills (England)

# Functional Skills / GCSE (with enhanced functional content) and Key Skills (England)

Apprentices must complete or have completed one of the English transferable skills qualifications and one of the Mathematical transferable skills qualifications listed below in order to successfully complete their Apprenticeship and this will carry the QCF five credit values. If they do not have these qualifications as part of their evidence an Apprenticeship certificate cannot be awarded.

English	Minimum level or grade	Credit value
Functional Skills qualification in English	1	5
GCSE qualification in English (with enhanced functional content)	E	5
Key Skills qualification in Communication achieved either before September 2013 as part of the Apprenticeship, or*	1	5
GCSE Qualification in English*	С	N/A
A' Level or AS Level qualification in English Language*	E	N/A
A' Level or AS Level qualification in English Literature*	E	N/A
A' Level or AS Level qualification in English Language and Literature*	E	N/A
GCSE or O' Level qualification in English Language**	А	N/A
A' Level or AS Level qualification in English Language**	А	N/A
A' Level or AS Level qualification in English Literature**	А	N/A
A' Level or AS Level qualification in English Language and Literature**	А	N/A

<sup>\*</sup> achieved before September 2012 and within the 5 years immediately prior to starting an Apprenticeship.



<sup>\*\*</sup> achieved before September 2012, otherwise at any time prior to starting the Apprenticeship.

Mathematics	Minimum level or grade	Credit value
Functional Skills qualification in Mathematics	1	5
GCSE qualification (with enhanced functional content) in Mathematics	E	5
Key Skills qualification in Application of Number achieved either before September 2013 as part of the Apprenticeship, or*	1	5
GCSE qualification in Mathematics*	С	N/A
A' level or AS Level qualification in Mathematics*	E	N/A
A' Level or AS Level qualification in Pure Mathematics*	E	N/A
A'Level or AS Level qualification in Further Mathematics*	Е	N/A
GCSE or O'Level qualification in Mathematics**	А	N/A
A' Level or AS Level qualification in Mathematics**	А	N/A
A' Level or AS Level qualification in Pure Mathematics**	Α	N/A
A' Level or AS Level qualification in Further Mathematics**	А	N/A

<sup>\*</sup> achieved before September 2012 and within the 5 years immediately prior to starting an Apprenticeship.

<sup>\*\*</sup> achieved before September 2012, otherwise at any time prior to starting the Apprenticeship.

#### **ICT**

Apprentices must complete or have completed one of the ICT transferable skills qualifications listed below in order to successfully complete their Apprenticeship and this will carry the QCF five credit values. If they do not have one of these qualifications as part of their evidence an Apprenticeship certificate cannot be awarded.

ICT	Minimum level or grade	Credit value
Functional Skills qualification in Information and Communications Technology (ICT)	1	5
GCSE qualification in ICT (with enhanced functional content)	E	5
Key Skills qualification in ICT achieved either before September 2013 as part of the Apprenticeship, or*	1	5
GCSE qualification in ICT*	С	N/A
A' Level or AS Level qualification in ICT*	E	N/A
GCSE or O'Level qualification in ICT**	А	N/A
A' Level or AS Level qualification in ICT**	А	N/A

<sup>\*</sup> achieved before September 2012 and within the 5 years immediately prior to starting an Apprenticeship.

# Inclusion of Information and Communications Technology (ICT)

ICT is included as a mandatory outcome for this pathway.

# Progression routes into and from this pathway

PROGRESSION INTO THIS INTERMEDIATE LEVEL (LEVEL 2) APPRENTICESHIP

This can be from a wide range of routes including:



<sup>\*\*</sup> achieved before September 2012, otherwise at any time prior to starting the Apprenticeship.

- · work or work experience;
- training and/or experience which could include a portfolio showing what they have done;
- Foundation Learning at Level 1;
- · any of the Functional Skills or equivalent;
- · Young Apprenticeship in Automotive Retail Industry;
- any of the (14-19) Diplomas including the Engineering Diploma;
- a range of vocational and academic qualification(s);
- a Traineeship.

Apprentices will undergo an initial assessment to identify prior learning and experience which may count towards the achievement of this Apprenticeship.

### PROGRESSION FROM THIS INTERMEDIATE LEVEL (LEVEL 2) APPRENTICESHIP

#### Jobs:

- on completion of this Intermediate Level Apprenticeship (Level 2), apprentices will be competent to work as a Lift Truck Technician;
- following further training and development, apprentices can progress to a range of jobs such as Lift Truck Diagnostic Technician, Service Adviser, Service Receptionist or Maintenance Controller.

### Advanced Level (Level 3) Apprenticeships:

 Advanced Level (Level 3) Apprenticeship in Vehicle Maintenance and Repair (any pathway).

#### **Further Education:**

Level 3 Diploma in Lift Truck Maintenance & Repair Principles (QCF).

For more careers information on the Automotive Retail Industry visit: www.autocity.org.uk



# Employee rights and responsibilities

### **Delivery and Assessment**

All apprentices will receive an induction to the workplace and to the Apprenticeship programme.

The nine outcomes for ERR will be covered through achievement of ONE of the following ERR qualifications:

Title: City & Guilds Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/1216/X

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: IMIAL Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/1308/4

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: Pearson Edexcel Level 2 Award In Knowledge of Employee Rights and Responsibilities for

the Automotive Sector (QCF)

Qualification Reference Number: 600/3713/1

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: ABC Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 601/2952/9

Guided Learning Hours (GLH): 8

Credit Value: 2

### Recording

A workbook has been developed to support the delivery of the ERR qualification by providing appropriate learning material and a record of completion by the learner, which will be signed off by the employer.

This workbook must be used as the primary source of evidence for the ERR qualification.



.... Vehicle Maintenance and Repair (England) ...... level 2 ....... Pathway 6

Should another form of evidence of completion be used, it will be the responsibility of the Awarding Organisation to ensure that this evidence fully maps to the requirements of the IMI Workbook. To download the ERR workbook please click here: <a href="www.theimi.o">www.theimi.o</a> <a href="www.theimi.o">rg.uk/sites/default/files/documents/168799.doc</a>

#### Evidence

Evidence of achievement of ERR will be via a tick box declaration from the Training Provider on the Apprenticeship Certificates England (ACE) web portal, <a href="www.acecerts.co.uk">www.acecerts.co.uk</a>, when claiming the Apprenticeship Completion Certificate. A copy of the certificate of achievement of the ERR Award must be kept as evidence in case requested.



# Level 2, Pathway 7: Caravan and Motorhome

## Description of this pathway

Vehicle Maintenance and Repair (Caravan and Motorhome):

Total minimum credits: 78 credits, representing:

- Combined qualification: 61 credits with 37 credits for competence and 24 credits for knowledge;
- Functional Skills: English, Maths and ICT 15 credits;
- ERR: 2 credits.

# Entry requirements for this pathway in addition to the framework entry requirements

Applicants will need to be interested in training as a "multi skilled" individual, as they will be working on a range of systems, including mechanics, chassis, brakes, gas, plumbing, carpentry/woodwork, electronics, engineering and communications technology, using on board satellite and diagnostic systems.



Job title(s)	Job role(s)
Caravan and Motorhome Service Technician	Carrying out routine caravan/motorhome habitation maintenance and inspections including servicing, repairing and replacing faulty parts and maintaining records. (Motorhome excludes mechanical/running gear)



# Qualifications

Competence qualifications available to this pathway

N/A

Knowledge qualifications available to this pathway

N/A



# Combined qualifications available to this pathway

B1 -	B1 - Level 2 Diploma in Caravan and Motorhome Maintenance and Repair (QCF)				
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value
B1a	600/5952/7	IMIAL	61	352	N/A

## Relationship between competence and knowledge qualifications

#### Caravan and Motorhome Service Technician:

Level 2 Diploma in Caravan and Motorhome Maintenance and Repair.

### Total minimum credits for competence: 37:

- G0102C Competency in Health, Safety and Good Housekeeping in the Automotive Environment (A/601/6338) 7 credits;
- G3C Competency in Supporting Job Roles in the Automotive Work Environment (K/601/6366) 5 credits;
- CO01C Competence in Carrying Out Routine Caravan and Motorhome Maintenance (T/503/6769) 7 credits;
- CO03C Competence in Removing and Replacing Caravan and Motorhome Electrical (12v and 230v) Auxiliary Units and Components (A/503/6773) 7 credits;
- CO04C Competence in Removing and Replacing Caravan Chassis and Running Gear Components (J/503/6775) 4 credits;
- CO05C Competence in Conducting Customer Caravan and Motorhome Arrival and Departure Inspections (R/503/6777) 3 credits.
- PLUS either G8C Competency in Identifying and Agreeing Motor Vehicle Customer Service Needs (K/601/6383) 5 credits OR CO02C Competence in Carrying Out Non-Structural Minor Internal and External Caravan and Motorhome Repairs (M/503/6771) 4 credits.

#### Total minimum credits for knowledge: 24 credits

- G0102K Knowledge of Health, Safety and Good Housekeeping in the Automotive Environment (D/601/6171) 3 credits;
- G3K Knowledge of Support For Job Roles in the Automotive Work Environment

Vehicle Maintenance	and	Repair	(England)
level 2			
Pathway 7			

### (T/601/6175) 3 credits;

- CO01K Knowledge of Carrying Out Routine Caravan and Motorhome Maintenance (M/503/6768); 4 credits;
- CO03K Knowledge of Removing and Replacing Caravan and Motorhome Electrical (12v and 230v) Auxiliary Units and Components (T/503/6772) 5 credits;
- CO04K Knowledge of Removing and Replacing Caravan Chassis and Running Gear Components (F/503/6774); 3 credits;
- CO05K Knowledge of Conducting Customer Caravan and Motorhome Arrival and Departure Inspections (L/503/6776) 3 credits.

PLUS either G8K - Knowledge of how to Identify and Agree Motor Vehicle Customer Service Needs (R/601/6247), 5 credits OR CO02K - Knowledge of Carrying Out Non-Structural Minor Internal and External Caravan and Motorhome Repairs (K/503/6770) 3 credits.

Those who have already achieved competence and/or knowledge qualifications before entry to the Apprenticeship must select options which will equip Apprentices with new skills and learning.

# Transferable skills (England)

# Functional Skills / GCSE (with enhanced functional content) and Key Skills (England)

Apprentices must complete or have completed one of the English transferable skills qualifications and one of the Mathematical transferable skills qualifications listed below in order to successfully complete their Apprenticeship and this will carry the QCF five credit values. If they do not have these qualifications as part of their evidence an Apprenticeship certificate cannot be awarded.

English	Minimum level or grade	Credit value
Functional Skills qualification in English	1	5
GCSE qualification in English (with enhanced functional content)	Е	5
Key Skills qualification in Communication achieved either before September 2013 as part of the Apprenticeship, or*	1	5
GCSE Qualification in English*	С	N/A
A' Level or AS Level qualification in English Language*	E	N/A
A' Level or AS Level qualification in English Literature*	E	N/A
A' Level or AS Level qualification in English Language and Literature*	E	N/A
GCSE or O' Level qualification in English Language**	А	N/A
A' Level or AS Level qualification in English Language**	A	N/A
A' Level or AS Level qualification in English Literature**	А	N/A
A' Level or AS Level qualification in English Language and Literature**	Α	N/A

<sup>\*</sup> achieved before September 2012 and within the 5 years immediately prior to starting an Apprenticeship.



<sup>\*\*</sup> achieved before September 2012, otherwise at any time prior to starting the Apprenticeship.

Mathematics	Minimum level or grade	Credit value
Functional Skills qualification in Mathematics	1	5
GCSE qualification (with enhanced functional content) in Mathematics	E	5
Key Skills qualification in Application of Number achieved either before September 2013 as part of the Apprenticeship, or*	1	5
GCSE qualification in Mathematics*	С	N/A
A' level or AS Level qualification in Mathematics*	E	N/A
A' Level or AS Level qualification in Pure Mathematics*	E	N/A
A'Level or AS Level qualification in Further Mathematics*	E	N/A
GCSE or O'Level qualification in Mathematics**	А	N/A
A' Level or AS Level qualification in Mathematics**	А	N/A
A' Level or AS Level qualification in Pure Mathematics**	А	N/A
A' Level or AS Level qualification in Further Mathematics**	А	N/A

<sup>\*</sup> achieved before September 2012 and within the 5 years immediately prior to starting an Apprenticeship.

<sup>\*\*</sup> achieved before September 2012, otherwise at any time prior to starting the Apprenticeship.

#### **ICT**

Apprentices must complete or have completed one of the ICT transferable skills qualifications listed below in order to successfully complete their Apprenticeship and this will carry the QCF five credit values. If they do not have one of these qualifications as part of their evidence an Apprenticeship certificate cannot be awarded.

ICT	Minimum level or grade	Credit value
Functional Skills qualification in Information and Communications Technology (ICT)	1	5
GCSE qualification in ICT (with enhanced functional content)	E	5
Key Skills qualification in ICT achieved either before September 2013 as part of the Apprenticeship, or*	1	5
GCSE qualification in ICT*	С	N/A
A' Level or AS Level qualification in ICT*	E	N/A
GCSE or O'Level qualification in ICT**	А	N/A
A' Level or AS Level qualification in ICT**	А	N/A

<sup>\*</sup> achieved before September 2012 and within the 5 years immediately prior to starting an Apprenticeship.

# Inclusion of Information and Communications Technology (ICT)

ICT is included as mandatory in this pathway.

# Progression routes into and from this pathway

<sup>\*\*</sup> achieved before September 2012, otherwise at any time prior to starting the Apprenticeship.

### PROGRESSION INTO THIS INTERMEDIATE LEVEL (LEVEL 2) APPRENTICESHIP

This can be from a wide range of routes including:

- work or work experience within the following industries: mechanical, gas, plumbing, carpentry/woodwork, electrical or engineering;
- training and/or experience which could include a portfolio showing what they have done;
- Foundation Learning at Level 1;
- · any of the Functional Skills or equivalent;
- Young Apprenticeship in Automotive Retail Industry;
- any of the (14-19) Diplomas including the Engineering Diploma;
- a range of vocational and academic qualification(s);
- a Traineeship.

Apprentices will undergo an initial assessment to identify prior learning and experience which may count towards the achievement of this Apprenticeship.

### PROGRESSION FROM THIS INTERMEDIATE LEVEL (LEVEL 2) APPRENTICESHIP:

#### Jobs:

- on completion of this Intermediate Level (Level 2) Apprenticeship, apprentices will be competent to work as a Caravan and Motorhome Service Technician;
- following further training and development, apprentices can progress to a range of jobs such as Caravan and Motorhome Advanced Technician, Service Adviser, Service Receptionist or Maintenance Controller.

#### Advanced Level (Level 3) Apprenticeships:

 Advanced Level (Level 3) Apprenticeship in Vehicle Maintenance and Repair (any pathway).

#### Further Education:

Level 3 Diploma in Caravan and Motorhome Maintenance and Repair (QCF).

For more careers information on the Automotive Retail Industry visit: www.autocity.org.uk

# Employee rights and responsibilities

### **Delivery and Assessment**

All apprentices will receive an induction to the workplace and to the Apprenticeship programme.

The nine outcomes for ERR will be covered through achievement of ONE of the following ERR qualifications:

Title: City & Guilds Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/1216/X

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: IMIAL Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/1308/4

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: Pearson Edexcel Level 2 Award In Knowledge of Employee Rights and Responsibilities for

the Automotive Sector (QCF)

Qualification Reference Number: 600/3713/1

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: ABC Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 601/2952/9

Guided Learning Hours (GLH): 8

Credit Value: 2

### Recording

A workbook has been developed to support the delivery of the ERR qualification by providing appropriate learning material and a record of completion by the learner, which will be signed off by the employer.

This workbook must be used as the primary source of evidence for the ERR qualification.



.... Vehicle Maintenance and Repair (England) ...... level 2 ....... Pathway 7

Should another form of evidence of completion be used, it will be the responsibility of the Awarding Organisation to ensure that this evidence fully maps to the requirements of the IMI Workbook. To download the ERR workbook please click here: <a href="www.theimi.o">www.theimi.o</a> rg.uk/sites/default/files/documents/168799.doc

#### Evidence

Evidence of achievement of ERR will be via a tick box declaration from the Training Provider on the Apprenticeship Certificates England (ACE) web portal, <a href="www.acecerts.co.uk">www.acecerts.co.uk</a>, when claiming the Apprenticeship Completion Certificate. A copy of the certificate of achievement of the ERR Award must be kept as evidence in case requested.



# Level 3

Title for this framework at level 3

# Advanced Level Apprenticeship Vehicle Maintenance and Repair

# Pathways for this framework at level 3

Pathway 1: Light Vehicle

Pathway 2: Heavy Vehicle

Pathway 3: Motorcycle

Pathway 4: Auto Electrical and Mobile Electrical Installation

Pathway 5: Lift Truck

Pathway 6: Caravan and Motorhome

# Level 3, Pathway 1: Light Vehicle

# Description of this pathway

### Vehicle Maintenance and Repair (Light Vehicle):

Total minimum credits: 178 credits, representing:

Competence: 88 credits;Knowledge: 73 credits:

• Functional Skills: English, Maths and ICT 15 credits;

• ERR: 2 credits.

# Entry requirements for this pathway in addition to the framework entry requirements

None in addition to the general entry conditions.



Job title(s)	Job role(s)
Light Vehicle Diagnostic Technician	Carry out light vehicle maintenance and inspections including servicing, diagnosing, repairing and replacing faulty parts and maintaining records.



# Qualifications

# Competence qualifications available to this pathway

<b>C</b> 1	C1 - Level 3 Diploma in Light Vehicle Maintenance and Repair Competence (QCF)					
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value	
C1a	500/9815/9	IMIAL	88	640	N/A	
C1b	501/0017/8	City & Guilds	88	640	N/A	
C1c	501/0248/5	Pearson Education	88	640	N/A	

# Knowledge qualifications available to this pathway

K1 -	K1 - Level 3 Diploma in Light Vehicle Maintenance and Repair Principles (QCF)					
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value	
K1a	500/9814/7	IMIAL	73	605	N/A	
K1b	501/0019/1	City & Guilds	73	605	N/A	
K1c	501/0193/6	Pearson Education	73	605	N/A	

# Knowledge qualifications available to this pathway (cont.)

K2 -	- Level 3 Exte	nded Diploma in Light Vehicle Maintenance and	d Repair	Principles	(QCF)
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value
K2a	600/1691/7	IMIAL	101	749	N/A



## Combined qualifications available to this pathway

N/A

## Relationship between competence and knowledge qualifications

### Light Vehicle Diagnostic Technician:

- Level 3 Diploma in Light Vehicle Maintenance and Repair Competence; AND
- Level 3 Diploma in Light Vehicle Maintenance and Repair Principles; OR
- Level 3 Extended Diploma in Light Vehicle Maintenance and Repair Principles which includes an additional four units for Vehicle Electrical and Electronic Principles, ICT for Vehicle Repair, Vehicle Science and Vehicle Mathematics.

Apprentices do not have to select the same Awarding Organisation for both the competence and knowledge qualifications.

Those who have already achieved competence and/or knowledge qualifications before entry to the Apprenticeship must select options which will equip Apprentices with new skills and learning.



# Transferable skills (England)

# Functional Skills / GCSE (with enhanced functional content) and Key Skills (England)

Apprentices must complete or have completed one of the English transferable skills qualifications and one of the Mathematical transferable skills qualifications listed below in order to successfully complete their Apprenticeship and this will carry the QCF five credit values. If they do not have these qualifications as part of their evidence an Apprenticeship certificate cannot be awarded.

English	Minimum level or grade	Credit value
Functional Skills qualification in English	2	5
GCSE qualification in English (with enhanced functional content)	С	5
Key Skills qualification in Communication achieved either before September 2013 as part of the Apprenticeship, or*	2	5
GCSE Qualification in English*	С	N/A
A' Level or AS Level qualification in English Language*	E	N/A
A' Level or AS Level qualification in English Literature*	E	N/A
A' Level or AS Level qualification in English Language and Literature*	E	N/A
GCSE or O' Level qualification in English Language**	А	N/A
A' Level or AS Level qualification in English Language**	A	N/A
A' Level or AS Level qualification in English Literature**	А	N/A
A' Level or AS Level qualification in English Language and Literature**	Α	N/A

<sup>\*</sup> achieved before September 2012 and within the 5 years immediately prior to starting an Apprenticeship.



<sup>\*\*</sup> achieved before September 2012, otherwise at any time prior to starting the Apprenticeship.

Mathematics	Minimum level or grade	Credit value
Functional Skills qualification in Mathematics	2	5
GCSE qualification (with enhanced functional content) in Mathematics	С	5
Key Skills qualification in Application of Number achieved either before September 2013 as part of the Apprenticeship, or*	2	5
GCSE qualification in Mathematics*	С	N/A
A' level or AS Level qualification in Mathematics*	Е	N/A
A' Level or AS Level qualification in Pure Mathematics*	Е	N/A
A'Level or AS Level qualification in Further Mathematics*	Е	N/A
GCSE or O'Level qualification in Mathematics**	А	N/A
A' Level or AS Level qualification in Mathematics**	Α	N/A
A' Level or AS Level qualification in Pure Mathematics**	Α	N/A
A' Level or AS Level qualification in Further Mathematics**	А	N/A

<sup>\*</sup> achieved before September 2012 and within the 5 years immediately prior to starting an Apprenticeship.

<sup>\*\*</sup> achieved before September 2012, otherwise at any time prior to starting the Apprenticeship.

#### **ICT**

Apprentices must complete or have completed one of the ICT transferable skills qualifications listed below in order to successfully complete their Apprenticeship and this will carry the QCF five credit values. If they do not have one of these qualifications as part of their evidence an Apprenticeship certificate cannot be awarded.

ICT	Minimum level or grade	Credit value
Functional Skills qualification in Information and Communications Technology (ICT)	2	5
GCSE qualification in ICT (with enhanced functional content)	С	5
Key Skills qualification in ICT achieved either before September 2013 as part of the Apprenticeship, or*	2	5
GCSE qualification in ICT*	С	N/A
A' Level or AS Level qualification in ICT*	E	N/A
GCSE or O'Level qualification in ICT**	Α	N/A
A' Level or AS Level qualification in ICT**	А	N/A

<sup>\*</sup> achieved before September 2012 and within the 5 years immediately prior to starting an Apprenticeship.

# Inclusion of Information and Communications Technology (ICT)

ICT is included as a mandatory outcome for this pathway.

# Progression routes into and from this pathway

### PROGRESSION INTO THIS ADVANCED LEVEL (LEVEL 3) APPRENTICESHIP

This can be from a wide range of routes including:

Level 2 Apprenticeship in Vehicle Maintenance and Repair;



<sup>\*\*</sup> achieved before September 2012, otherwise at any time prior to starting the Apprenticeship.

.... Vehicle Maintenance and Repair (England) ...... level 3 ....... Pathway 1

- work or work experience within the automotive industry;
- training and/or experience which could include a portfolio showing what they have done;
- · any of the Functional Skills or equivalent;
- · Young Apprenticeship in Automotive Retail Industry;
- any of the (14-19) Diplomas including the Engineering Diploma;
- a Traineeship.

### PROGRESSION FROM THIS ADVANCED LEVEL (LEVEL 3) APPRENTICESHIP

#### Jobs:

- on completion of this Advanced Level (Level 3) Apprenticeship, apprentices will be competent to work as a Light Vehicle Diagnostic Technician;
- following further training and development, apprentices can progress to a range of jobs such as Workshop Controller, Service Adviser, Service Manager, Workshop Manager, Master/Senior Technician.

#### Higher Level (Level 4) Apprenticeships:

• Higher Level (Level 4) Apprenticeship in Vehicle Maintenance and Repair.

### Further and Higher Education:

- after further training and development, onto a Foundation degree for example, in Automotive Engineering or Automotive Technology; OR
- onto Higher Education (HE) programmes such as MEng and BEng programmes in Automotive.

For more careers information on the Automotive Retail Industry visit: www.autocity.org.uk

UCAS points for this pathway: N/A



# Employee rights and responsibilities

### **Delivery and Assessment**

All apprentices will receive an induction to the workplace and to the Apprenticeship programme.

The nine outcomes for ERR will be covered through achievement of ONE of the following ERR qualifications:

Title: City & Guilds Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/1216/X

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: IMIAL Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/1308/4

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: Pearson Edexcel Level 2 Award In Knowledge of Employee Rights and Responsibilities for

the Automotive Sector (QCF)

Qualification Reference Number: 600/3713/1

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: ABC Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 601/2952/9

Guided Learning Hours (GLH): 8

Credit Value: 2

#### Recording

A workbook has been developed to support the delivery of the ERR qualification by providing appropriate learning material and a record of completion by the learner, which will be signed off by the employer.

.... Vehicle Maintenance and Repair (England) ...... level 3 ....... Pathway 1

This workbook must be used as the primary source of evidence for the ERR qualification. Should another form of evidence of completion be used, it will be the responsibility of the Awarding Organisation to ensure that this evidence fully maps to the requirements of the IMI Workbook. To download the ERR workbook please click here: <a href="www.theimi.o">www.theimi.o</a> <a href="www.theimi.o">www.theimi.o

#### Evidence

Evidence of achievement of ERR will be via a tick box declaration from the Training Provider on the Apprenticeship Certificates England (ACE) web portal, <a href="www.acecerts.co.uk">www.acecerts.co.uk</a>, when claiming the Apprenticeship Completion Certificate. A copy of the certificate of achievement of the ERR Award must be kept as evidence in case requested.



# Level 3, Pathway 2: Heavy Vehicle

# Description of this pathway

Vehicle Maintenance and Repair (Heavy Vehicle)

Total minimum credits: 198 credits, representing:

Competence: 102 credits;Knowledge: 79 credits:

• Functional Skills: English, Maths and ICT 15 credits;

• ERR: 2 credits.

Entry requirements for this pathway in addition to the framework entry requirements

None in addition to the general entry conditions.



Job title(s)	Job role(s)
Heavy Vehicle Diagnostic Technician	Carry out heavy vehicle maintenance and inspections including servicing, diagnosing, repairing and replacing faulty parts and maintaining records.



# Qualifications

# Competence qualifications available to this pathway

C1 - Level 3 Diploma in Heavy Vehicle Maintenance and Repair Competence (QCF)					
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value
C1a	500/9823/8	IMIAL	102	865	N/A
C1b	500/9984/X	City & Guilds	102	865	N/A
C1c	501/0249/7	Pearson Education	102	865	N/A

# Knowledge qualifications available to this pathway

K1	K1 - Level 3 Diploma in Heavy Vehicle Maintenance and Repair Principles (QCF)					
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value	
K1a	500/9812/3	IMIAL	79	670	N/A	
K1b	500/9983/8	City & Guilds	79	670	N/A	
K1c	501/0194/8	Pearson Education	79	670	N/A	

# Knowledge qualifications available to this pathway (cont.)

K2 (QC		nded Diploma in Heavy Vehicle Maintenance a	nd Repai	r Principle	S
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value
K2a	600/1690/5	IMIAL	106	794	N/A



## Combined qualifications available to this pathway

N/A

## Relationship between competence and knowledge qualifications

### Heavy Vehicle Diagnostic Technician:

- Level 3 Diploma in Heavy Vehicle Maintenance and Repair Competence; AND
- Level 3 Diploma in Heavy Vehicle Maintenance and Repair Principles; OR
- Level 3 Extended Diploma in Heavy Vehicle Maintenance and Repair Principles which includes an additional four units for Vehicle Electrical and Electronic Principles, ICT for Vehicle Repair, Vehicle Science and Vehicle Mathematics.

Apprentices do not have to select the same Awarding Organisation for both the competence and knowledge qualifications.

Those who have already achieved competence and/or knowledge qualifications before entry to the Apprenticeship must select options which will equip Apprentices with new skills and learning.



# Transferable skills (England)

# Functional Skills / GCSE (with enhanced functional content) and Key Skills (England)

Apprentices must complete or have completed one of the English transferable skills qualifications and one of the Mathematical transferable skills qualifications listed below in order to successfully complete their Apprenticeship and this will carry the QCF five credit values. If they do not have these qualifications as part of their evidence an Apprenticeship certificate cannot be awarded.

English	Minimum level or grade	Credit value
Functional Skills qualification in English	2	5
GCSE qualification in English (with enhanced functional content)	С	5
Key Skills qualification in Communication achieved either before September 2013 as part of the Apprenticeship, or*	2	5
GCSE Qualification in English*	С	N/A
A' Level or AS Level qualification in English Language*	E	N/A
A' Level or AS Level qualification in English Literature*	E	N/A
A' Level or AS Level qualification in English Language and Literature*	E	N/A
GCSE or O' Level qualification in English Language**	Α	N/A
A' Level or AS Level qualification in English Language**	Α	N/A
A' Level or AS Level qualification in English Literature**	A	N/A
A' Level or AS Level qualification in English Language and Literature**	А	N/A

<sup>\*</sup> achieved before September 2012 and within the 5 years immediately prior to starting an Apprenticeship.



<sup>\*\*</sup> achieved before September 2012, otherwise at any time prior to starting the Apprenticeship.

Mathematics	Minimum level or grade	Credit value
Functional Skills qualification in Mathematics	2	5
GCSE qualification (with enhanced functional content) in Mathematics	С	5
Key Skills qualification in Application of Number achieved either before September 2013 as part of the Apprenticeship, or*	2	5
GCSE qualification in Mathematics*	С	N/A
A' level or AS Level qualification in Mathematics*	E	N/A
A' Level or AS Level qualification in Pure Mathematics*	E	N/A
A'Level or AS Level qualification in Further Mathematics*	E	N/A
GCSE or O'Level qualification in Mathematics**	А	N/A
A' Level or AS Level qualification in Mathematics**	А	N/A
A' Level or AS Level qualification in Pure Mathematics**	А	N/A
A' Level or AS Level qualification in Further Mathematics**	А	N/A

<sup>\*</sup> achieved before September 2012 and within the 5 years immediately prior to starting an Apprenticeship.

<sup>\*\*</sup> achieved before September 2012, otherwise at any time prior to starting the Apprenticeship.

### **ICT**

Apprentices must complete or have completed one of the ICT transferable skills qualifications listed below in order to successfully complete their Apprenticeship and this will carry the QCF five credit values. If they do not have one of these qualifications as part of their evidence an Apprenticeship certificate cannot be awarded.

ICT	Minimum level or grade	Credit value
Functional Skills qualification in Information and Communications Technology (ICT)	2	5
GCSE qualification in ICT (with enhanced functional content)	С	5
Key Skills qualification in ICT achieved either before September 2013 as part of the Apprenticeship, or*	2	5
GCSE qualification in ICT*	С	N/A
A' Level or AS Level qualification in ICT*	E	N/A
GCSE or O'Level qualification in ICT**	А	N/A
A' Level or AS Level qualification in ICT**	А	N/A

<sup>\*</sup> achieved before September 2012 and within the 5 years immediately prior to starting an Apprenticeship.

# Inclusion of Information and Communications Technology (ICT)

ICT is included as a mandatory outcome for this pathway.

# Progression routes into and from this pathway

### PROGRESSION INTO THIS ADVANCED LEVEL (LEVEL 3) APPRENTICESHIP

This can be from a wide range of routes including:

Level 2 Apprenticeship in Vehicle Maintenance and Repair;

<sup>\*\*</sup> achieved before September 2012, otherwise at any time prior to starting the Apprenticeship.

.... Vehicle Maintenance and Repair (England) ...... level 3 ....... Pathway 2

- work or work experience within an Automotive environment;
- training and/or experience which could include a portfolio showing what they have done;
- any of the Functional Skills or equivalent;
- Young Apprenticeship in Automotive Retail Industry;
- any of the (14-19) Diplomas including the Engineering Diploma;
- a Traineeship.

Apprentices will undergo an initial assessment to identify prior learning and experience which may count towards the achievement of this Apprenticeship.

## PROGRESSION FROM THIS ADVANCED LEVEL (LEVEL 3) APPRENTICESHIP

#### Jobs:

- on completion of this Advanced Level (Level 3) Apprenticeship, apprentices will be competent to work as a Heavy Vehicle Diagnostic Technician;
- following further training and development, apprentices can progress to a range of jobs such as Workshop Controller, Service Adviser, Service Manager, Workshop Manager or Master/Senior Technician.

## Higher Level (Level 4) Apprenticeships:

• Higher Level (Level 4) Apprenticeship in Vehicle Maintenance and Repair.

### Further and Higher Education:

- after further training and development onto a Foundation degree for example, in Automotive Engineering or Automotive Technology; OR
- onto Higher Education (HE) programmes such as MEng and BEng programmes in Automotive.

For more careers information on the Automotive Retail Industry visit: www.autocity.org.uk

UCAS points for this pathway: N/A



# Employee rights and responsibilities

## **Delivery and Assessment**

All apprentices will receive an induction to the workplace and to the Apprenticeship programme.

The nine outcomes for ERR will be covered through achievement of ONE of the following ERR qualifications:

Title: City & Guilds Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/1216/X

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: IMIAL Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/1308/4

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: Pearson Edexcel Level 2 Award In Knowledge of Employee Rights and Responsibilities for

the Automotive Sector (QCF)

Qualification Reference Number: 600/3713/1

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: ABC Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 601/2952/9

Guided Learning Hours (GLH): 8

Credit Value: 2

### Recording

A workbook has been developed to support the delivery of the ERR qualification by providing appropriate learning material and a record of completion by the learner, which will be signed off by the employer.

.... Vehicle Maintenance and Repair (England) ...... level 3 ...... Pathway 2

This workbook must be used as the primary source of evidence for the ERR qualification. Should another form of evidence of completion be used, it will be the responsibility of the Awarding Organisation to ensure that this evidence fully maps to the requirements of the IMI Workbook. To download the ERR workbook please click here: <a href="www.theimi.o">www.theimi.o</a> <a href="www.theimi.o">www.theimi.o

#### **Evidence**

Evidence of achievement of ERR will be via a tick box declaration from the Training Provider on the Apprenticeship Certificates England (ACE) web portal, <a href="www.acecerts.co.uk">www.acecerts.co.uk</a>, when claiming the Apprenticeship Completion Certificate. A copy of the certificate of achievement of the ERR Award must be kept as evidence in case requested.



## Level 3, Pathway 3: Motorcycle

## Description of this pathway

Vehicle Maintenance and Repair (Motorcycle):

Total minimum credits: 198 credits, representing:

Competence: 102 credits;Knowledge: 79 credits:

• Functional Skills: English, Maths and ICT 15 credits;

• ERR: 2 credits.

Entry requirements for this pathway in addition to the framework entry requirements

None in addition to the general entry conditions.



Job title(s)	Job role(s)
Motorcycle Diagnostic Technician	Carry out motorcycle maintenance and inspections including servicing, diagnosing, repairing and replacing faulty parts and maintaining records.



# Qualifications

## Competence qualifications available to this pathway

C1 - Level 3 Diploma in Motorcycle Maintenance and Repair Competence (QCF)					
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value
C1a	500/9685/0	IMIAL	102	861	N/A
C1b	501/0023/3	City & Guilds	102	861	N/A
C1c	600/3558/4	Pearson Education	102	861	N/A

## Knowledge qualifications available to this pathway

K1 -	K1 - Level 3 Diploma in Motorcycle Maintenance and Repair Principles (QCF)				
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value
K1a	500/9684/9	IMIAL	79	665	N/A
K1b	501/0021/X	City & Guilds	79	665	N/A
K1c	600/3560/2	Pearson Education	79	665	N/A

## Knowledge qualifications available to this pathway (cont.)

#### K2 - Level 3 Extended Diploma in Motorcycle Maintenance and Repair Principles (QCF) **UCAS** Guided Credit No. Ref no. Awarding organisation learning points value hours value **IMIAL** 809 K2a 600/1881/1 107 N/A



## Combined qualifications available to this pathway

N/A

## Relationship between competence and knowledge qualifications

## Motorcycle Diagnostic Technician:

- Level 3 Diploma in Motorcycle Maintenance and Repair Competence; AND
- Level 3 Diploma in Motorcycle Maintenance and Repair Principles; OR
- Level 3 Extended Diploma in Motorcycle Maintenance and Repair Principles, which includes an additional four units for Vehicle Electrical and Electronic Principles, ICT for Vehicle Repair, Vehicle Science and Vehicle Mathematics.

Apprentices do not have to select the same Awarding Organisation for both the competence and knowledge qualifications.

Those who have already achieved competence and/or knowledge qualifications before entry to the Apprenticeship must select options which will equip Apprentices with new skills and learning.



# Transferable skills (England)

# Functional Skills / GCSE (with enhanced functional content) and Key Skills (England)

Apprentices must complete or have completed one of the English transferable skills qualifications and one of the Mathematical transferable skills qualifications listed below in order to successfully complete their Apprenticeship and this will carry the QCF five credit values. If they do not have these qualifications as part of their evidence an Apprenticeship certificate cannot be awarded.

English	Minimum level or grade	Credit value
Functional Skills qualification in English	2	5
GCSE qualification in English (with enhanced functional content)	С	5
Key Skills qualification in Communication achieved either before September 2013 as part of the Apprenticeship, or*	2	5
GCSE Qualification in English*	С	N/A
A' Level or AS Level qualification in English Language*	E	N/A
A' Level or AS Level qualification in English Literature*	Е	N/A
A' Level or AS Level qualification in English Language and Literature*	E	N/A
GCSE or O' Level qualification in English Language**	А	N/A
A' Level or AS Level qualification in English Language**	А	N/A
A' Level or AS Level qualification in English Literature**	А	N/A
A' Level or AS Level qualification in English Language and Literature**	Α	N/A

<sup>\*</sup> achieved before September 2012 and within the 5 years immediately prior to starting an Apprenticeship.



<sup>\*\*</sup> achieved before September 2012, otherwise at any time prior to starting the Apprenticeship.

Mathematics	Minimum level or grade	Credit value
Functional Skills qualification in Mathematics	2	5
GCSE qualification (with enhanced functional content) in Mathematics	С	5
Key Skills qualification in Application of Number achieved either before September 2013 as part of the Apprenticeship, or*	2	5
GCSE qualification in Mathematics*	С	N/A
A' level or AS Level qualification in Mathematics*	Е	N/A
A' Level or AS Level qualification in Pure Mathematics*	E	N/A
A'Level or AS Level qualification in Further Mathematics*	E	N/A
GCSE or O'Level qualification in Mathematics**	А	N/A
A' Level or AS Level qualification in Mathematics**	А	N/A
A' Level or AS Level qualification in Pure Mathematics**	А	N/A
A' Level or AS Level qualification in Further Mathematics**	А	N/A

<sup>\*</sup> achieved before September 2012 and within the 5 years immediately prior to starting an Apprenticeship.

<sup>\*\*</sup> achieved before September 2012, otherwise at any time prior to starting the Apprenticeship.

### **ICT**

Apprentices must complete or have completed one of the ICT transferable skills qualifications listed below in order to successfully complete their Apprenticeship and this will carry the QCF five credit values. If they do not have one of these qualifications as part of their evidence an Apprenticeship certificate cannot be awarded.

ICT	Minimum level or grade	Credit value
Functional Skills qualification in Information and Communications Technology (ICT)	2	5
GCSE qualification in ICT (with enhanced functional content)	С	5
Key Skills qualification in ICT achieved either before September 2013 as part of the Apprenticeship, or*	2	5
GCSE qualification in ICT*	С	N/A
A' Level or AS Level qualification in ICT*	E	N/A
GCSE or O'Level qualification in ICT**	Α	N/A
A' Level or AS Level qualification in ICT**	А	N/A

<sup>\*</sup> achieved before September 2012 and within the 5 years immediately prior to starting an Apprenticeship.

## Inclusion of Information and Communications Technology (ICT)

ICT is included as a mandatory outcome for this pathway.

# Progression routes into and from this pathway

## PROGRESSION INTO THIS ADVANCED LEVEL (LEVEL 3) APPRENTICESHIP

This can be from a wide range of routes including:

Level 2 Apprenticeship in Vehicle Maintenance and Repair;



<sup>\*\*</sup> achieved before September 2012, otherwise at any time prior to starting the Apprenticeship.

... Vehicle Maintenance and Repair (England) ..... level 3 ...... Pathway 3

- work or work experience within an automotive environment;
- training and/or experience which could include a portfolio showing what they have done;
- · any of the Functional Skills or equivalent;
- Young Apprenticeship in Automotive Retail Industry;
- any of the (14-19) Diplomas including the Engineering Diploma;
- a Traineeship.

Apprentices will undergo an initial assessment to identify prior learning and experience which may count towards the achievement of this Apprenticeship.

## PROGRESSION FROM THIS ADVANCED LEVEL (LEVEL 3) APPRENTICESHIP

#### **Jobs**

- on completion of this Advanced Level (Level 3) Apprenticeship, apprentices will be competent to work as a Motorcycle Diagnostic Technician;
- following further training and development, apprentices can progress to a range of jobs such as Workshop Controller, Service Adviser, Service Manager, Workshop Manager or Master/Senior Technician.

## Higher Level (Level 4) Apprenticeships:

• Higher Level (Level 4) Apprenticeship in Vehicle Maintenance and Repair.

### Further and Higher Education:

- after further training and development onto a Foundation degree for example, in Automotive Engineering or Automotive Technology; OR
- onto Higher Education (HE) programmes such as MEng and BEng programmes in Automotive.

For more careers information on the Automotive Retail Industry visit: www.autocity.org.uk

UCAS points for this pathway: N/A



# Employee rights and responsibilities

## **Delivery and Assessment**

All apprentices will receive an induction to the workplace and to the Apprenticeship programme.

The nine outcomes for ERR will be covered through achievement of ONE of the following ERR qualifications:

Title: City & Guilds Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/1216/X

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: IMIAL Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/1308/4

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: Pearson Edexcel Level 2 Award In Knowledge of Employee Rights and Responsibilities for

the Automotive Sector (QCF)

Qualification Reference Number: 600/3713/1

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: ABC Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 601/2952/9

Guided Learning Hours (GLH): 8

Credit Value: 2

## Recording

A workbook has been developed to support the delivery of the ERR qualification by providing appropriate learning material and a record of completion by the learner, which will be signed off by the employer.

.... Vehicle Maintenance and Repair (England) ...... level 3 ...... Pathway 3

This workbook must be used as the primary source of evidence for the ERR qualification. Should another form of evidence of completion be used, it will be the responsibility of the Awarding Organisation to ensure that this evidence fully maps to the requirements of the IMI Workbook. To download the ERR workbook please click here: <a href="https://www.theimi.org.uk/sites/default/files/documents/168799.doc">www.theimi.org.uk/sites/default/files/documents/168799.doc</a>

#### **Evidence**

Evidence of achievement of ERR will be via a tick box declaration from the Training Provider on the Apprenticeship Certificates England (ACE) web portal, <a href="www.acecerts.co.uk">www.acecerts.co.uk</a>, when claiming the Apprenticeship Completion Certificate. A copy of the certificate of achievement of the ERR Award must be kept as evidence in case requested.



# Level 3, Pathway 4: Auto Electrical and Mobile Electrical Installation

## Description of this pathway

Vehicle Maintenance and Repair (Auto Electrical and Mobile Electrical Installation)

Total minimum credits: 155 credits, representing:

Competence: 76 credits;Knowledge: 62 credits:

• Functional Skills: English, Maths and ICT 15 credits;

• ERR: 2 credits.

Entry requirements for this pathway in addition to the framework entry requirements

None in addition to the general entry conditions.



Job title(s)	Job role(s)
Auto Electrical Diagnostic Technician	Carry out the diagnosing and rectification of electrical systems, unit and component faults including inspections, removal and replacement of electrical units and components and electrical system and vehicle enhancements.
Mobile Electrical Installation Diagnostic Technician	Carry out installation and testing of new security, audio or navigation equipment. Advise customers on equipment specification and suitability. Diagnose and repair faults with any installed equipment.

# Qualifications

## Competence qualifications available to this pathway

C1 - Level 3 Diploma in Auto Electrical and Mobile Electrical Competence (QCF)					
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value
C1a	500/9938/3	IMIAL	76	618	N/A
C1b	501/0129/8	City & Guilds	76	618	N/A
C1c	501/0251/5	Pearson Education	76	618	N/A

## Knowledge qualifications available to this pathway

K1 -	K1 - Level 3 Diploma in Auto Electrical and Mobile Electrical Principles (QCF)				
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value
K1a	500/9691/6	IMIAL	62	498	N/A
K1b	501/0131/6	City & Guilds	62	498	N/A
K1c	501/0198/5	Pearson Education	62	498	N/A

## Combined qualifications available to this pathway

N/A

## Relationship between competence and knowledge qualifications

## Auto Electrical Diagnostic Technician and Mobile Electrical Installation Diagnostic Technician:

- Level 3 Diploma in Auto Electrical and Mobile Electrical Competence; AND
- Level 3 Diploma in Auto Electrical and Mobile Electrical Principles.

Apprentices do not have to select the same Awarding Organisation for both the competence and knowledge qualifications.

Those who have already achieved competence and/or knowledge qualifications before entry to the Apprenticeship must select options which will equip Apprentices with new skills and learning.



# Transferable skills (England)

# Functional Skills / GCSE (with enhanced functional content) and Key Skills (England)

Apprentices must complete or have completed one of the English transferable skills qualifications and one of the Mathematical transferable skills qualifications listed below in order to successfully complete their Apprenticeship and this will carry the QCF five credit values. If they do not have these qualifications as part of their evidence an Apprenticeship certificate cannot be awarded.

English	Minimum level or grade	Credit value
Functional Skills qualification in English	2	5
GCSE qualification in English (with enhanced functional content)	С	5
Key Skills qualification in Communication achieved either before September 2013 as part of the Apprenticeship, or*	2	5
GCSE Qualification in English*	С	N/A
A' Level or AS Level qualification in English Language*	E	N/A
A' Level or AS Level qualification in English Literature*	Е	N/A
A' Level or AS Level qualification in English Language and Literature*	E	N/A
GCSE or O' Level qualification in English Language**	А	N/A
A' Level or AS Level qualification in English Language**	А	N/A
A' Level or AS Level qualification in English Literature**	А	N/A
A' Level or AS Level qualification in English Language and Literature**	Α	N/A

<sup>\*</sup> achieved before September 2012 and within the 5 years immediately prior to starting an Apprenticeship.



<sup>\*\*</sup> achieved before September 2012, otherwise at any time prior to starting the Apprenticeship.

Mathematics	Minimum level or grade	Credit value
Functional Skills qualification in Mathematics	2	5
GCSE qualification (with enhanced functional content) in Mathematics	С	5
Key Skills qualification in Application of Number achieved either before September 2013 as part of the Apprenticeship, or*	2	5
GCSE qualification in Mathematics*	С	N/A
A' level or AS Level qualification in Mathematics*	E	N/A
A' Level or AS Level qualification in Pure Mathematics*	Е	N/A
A'Level or AS Level qualification in Further Mathematics*	Е	N/A
GCSE or O'Level qualification in Mathematics**	А	N/A
A' Level or AS Level qualification in Mathematics**	А	N/A
A' Level or AS Level qualification in Pure Mathematics**	А	N/A
A' Level or AS Level qualification in Further Mathematics**	А	N/A

<sup>\*</sup> achieved before September 2012 and within the 5 years immediately prior to starting an Apprenticeship.

<sup>\*\*</sup> achieved before September 2012, otherwise at any time prior to starting the Apprenticeship.

### **ICT**

Apprentices must complete or have completed one of the ICT transferable skills qualifications listed below in order to successfully complete their Apprenticeship and this will carry the QCF five credit values. If they do not have one of these qualifications as part of their evidence an Apprenticeship certificate cannot be awarded.

ICT	Minimum level or grade	Credit value
Functional Skills qualification in Information and Communications Technology (ICT)	2	5
GCSE qualification in ICT (with enhanced functional content)	С	5
Key Skills qualification in ICT achieved either before September 2013 as part of the Apprenticeship, or*	2	5
GCSE qualification in ICT*	С	N/A
A' Level or AS Level qualification in ICT*	E	N/A
GCSE or O'Level qualification in ICT**	Α	N/A
A' Level or AS Level qualification in ICT**	А	N/A

<sup>\*</sup> achieved before September 2012 and within the 5 years immediately prior to starting an Apprenticeship.

## Inclusion of Information and Communications Technology (ICT)

ICT is included as a mandatory outcome for this pathway.

# Progression routes into and from this pathway

## PROGRESSION INTO THIS ADVANCED LEVEL (LEVEL 3) APPRENTICESHIP

This can be from a wide range of routes including:

Level 2 Apprenticeship in Vehicle Maintenance and Repair;



<sup>\*\*</sup> achieved before September 2012, otherwise at any time prior to starting the Apprenticeship.

... Vehicle Maintenance and Repair (England) ..... level 3 ...... Pathway 4

- work or work experience in an automotive environment;
- training and/or experience which could include a portfolio showing what they have done;
- · any of the Functional Skills or equivalent;
- Young Apprenticeship in Automotive Retail Industry;
- any of the (14-19) Diplomas including the Engineering Diploma;
- a Traineeship.

Apprentices will undergo an initial assessment to identify prior learning and experience which may count towards the achievement of this Apprenticeship.

## PROGRESSION FROM THIS ADVANCED LEVEL (LEVEL 3) APPRENTICESHIP

#### Jobs:

- on completion of this Advanced Level (Level 3) Apprenticeship, apprentices will be competent to work as a Auto Electrical Diagnostic Technician or Mobile Electrical Installation Diagnostic Technician;
- following further training and development, apprentices can progress to a range of jobs such as Workshop Controller, Service Adviser, Service Manager, Workshop Manager or Master/Senior Technician.

## Higher Level (Level 4) Apprenticeships:

• Higher Level (Level 4) Apprenticeship in Vehicle Maintenance and Repair.

### Further and Higher Education:

- after further training and development onto a Foundation degree for example, in Automotive Engineering or Automotive Technology; OR
- onto Higher Education (HE) programmes such as MEng and BEng programmes in Automotive.

For more careers information on the Automotive Retail Industry visit: www.autocitv.org.uk

UCAS points for this pathway: N/A



# Employee rights and responsibilities

## **Delivery and Assessment**

All apprentices will receive an induction to the workplace and to the Apprenticeship programme.

The nine outcomes for ERR will be covered through achievement of ONE of the following ERR qualifications:

Title: City & Guilds Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/1216/X

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: IMIAL Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/1308/4

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: Pearson Edexcel Level 2 Award In Knowledge of Employee Rights and Responsibilities for

the Automotive Sector (QCF)

Qualification Reference Number: 600/3713/1

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: ABC Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 601/2952/9

Guided Learning Hours (GLH): 8

Credit Value: 2

### Recording

A workbook has been developed to support the delivery of the ERR qualification by providing appropriate learning material and a record of completion by the learner, which will be signed off by the employer.

.... Vehicle Maintenance and Repair (England) ...... level 3 ....... Pathway 4

This workbook must be used as the primary source of evidence for the ERR qualification. Should another form of evidence of completion be used, it will be the responsibility of the Awarding Organisation to ensure that this evidence fully maps to the requirements of the IMI Workbook. To download the ERR workbook please click here: <a href="https://www.theimi.org.uk/sites/default/files/documents/168799.doc">www.theimi.org.uk/sites/default/files/documents/168799.doc</a>

#### **Evidence**

Evidence of achievement of ERR will be via a tick box declaration from the Training Provider on the Apprenticeship Certificates England (ACE) web portal, <a href="www.acecerts.co.uk">www.acecerts.co.uk</a>, when claiming the Apprenticeship Completion Certificate. A copy of the certificate of achievement of the ERR Award must be kept as evidence in case requested.



## Level 3, Pathway 5: Lift Truck

## Description of this pathway

Vehicle Maintenance and Repair (Lift Truck):

Total minimum credits: 210 credits, representing:

Competence: 104 credits;Knowledge: 89 credits:

• Functional Skills: English, Maths and ICT 15 credits;

• ERR: 2 credits.

Entry requirements for this pathway in addition to the framework entry requirements

None in addition to the general entry conditions.



Job title(s)	Job role(s)
Lift Truck Diagnostic Technician	Carry out lift truck maintenance and inspections including servicing, diagnosing, repairing and replacing faulty parts and maintaining records.



# Qualifications

## Competence qualifications available to this pathway

C1 - Level 3 Diploma in Lift Truck Maintenance & Repair Competence (QCF)					
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value
C1a	600/0392/3	IMIAL	104	875	N/A
C1b	600/3570/5	Pearson Education	104	875	N/A

## Knowledge qualifications available to this pathway

K1 - Level 3 Diploma in Lift Truck Maintenance & Repair Principles (QCF)					
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value
K1a	600/0438/1	IMIAL	89	740	N/A
K1b	600/3564/X	Pearson Education	89	740	N/A

## Combined qualifications available to this pathway

N/A

## Relationship between competence and knowledge qualifications

## Lift Truck Diagnostic Technician:

- Level 3 Diploma in Lift Truck Maintenance & Repair Competence; AND
- Level 3 Diploma in Lift Truck Maintenance & Repair Principles.

Apprentices do not have to select the same Awarding Organisation for both the competence and knowledge qualifications.

Those who have already achieved competence and/or knowledge qualifications before entry to the Apprenticeship must select options which will equip Apprentices with new skills and learning.



# Transferable skills (England)

# Functional Skills / GCSE (with enhanced functional content) and Key Skills (England)

Apprentices must complete or have completed one of the English transferable skills qualifications and one of the Mathematical transferable skills qualifications listed below in order to successfully complete their Apprenticeship and this will carry the QCF five credit values. If they do not have these qualifications as part of their evidence an Apprenticeship certificate cannot be awarded.

English	Minimum level or grade	Credit value
Functional Skills qualification in English	2	5
GCSE qualification in English (with enhanced functional content)	С	5
Key Skills qualification in Communication achieved either before September 2013 as part of the Apprenticeship, or*	2	5
GCSE Qualification in English*	С	N/A
A' Level or AS Level qualification in English Language*	E	N/A
A' Level or AS Level qualification in English Literature*	Е	N/A
A' Level or AS Level qualification in English Language and Literature*	E	N/A
GCSE or O' Level qualification in English Language**	А	N/A
A' Level or AS Level qualification in English Language**	A	N/A
A' Level or AS Level qualification in English Literature**	А	N/A
A' Level or AS Level qualification in English Language and Literature**	Α	N/A

<sup>\*</sup> achieved before September 2012 and within the 5 years immediately prior to starting an Apprenticeship.



<sup>\*\*</sup> achieved before September 2012, otherwise at any time prior to starting the Apprenticeship.

Mathematics	Minimum level or grade	Credit value
Functional Skills qualification in Mathematics	2	5
GCSE qualification (with enhanced functional content) in Mathematics	С	5
Key Skills qualification in Application of Number achieved either before September 2013 as part of the Apprenticeship, or*	2	5
GCSE qualification in Mathematics*	С	N/A
A' level or AS Level qualification in Mathematics*	E	N/A
A' Level or AS Level qualification in Pure Mathematics*	E	N/A
A'Level or AS Level qualification in Further Mathematics*	Е	N/A
GCSE or O'Level qualification in Mathematics**	А	N/A
A' Level or AS Level qualification in Mathematics**	А	N/A
A' Level or AS Level qualification in Pure Mathematics**	А	N/A
A' Level or AS Level qualification in Further Mathematics**	А	N/A

<sup>\*</sup> achieved before September 2012 and within the 5 years immediately prior to starting an Apprenticeship.

<sup>\*\*</sup> achieved before September 2012, otherwise at any time prior to starting the Apprenticeship.

## **ICT**

Apprentices must complete or have completed one of the ICT transferable skills qualifications listed below in order to successfully complete their Apprenticeship and this will carry the QCF five credit values. If they do not have one of these qualifications as part of their evidence an Apprenticeship certificate cannot be awarded.

ICT	Minimum level or grade	Credit value
Functional Skills qualification in Information and Communications Technology (ICT)	2	5
GCSE qualification in ICT (with enhanced functional content)	С	5
Key Skills qualification in ICT achieved either before September 2013 as part of the Apprenticeship, or*	2	5
GCSE qualification in ICT*	С	N/A
A' Level or AS Level qualification in ICT*	E	N/A
GCSE or O'Level qualification in ICT**	А	N/A
A' Level or AS Level qualification in ICT**	А	N/A

<sup>\*</sup> achieved before September 2012 and within the 5 years immediately prior to starting an Apprenticeship.

## Inclusion of Information and Communications Technology (ICT)

ICT is included as a mandatory outcome for this pathway.

# Progression routes into and from this pathway

## PROGRESSION INTO THIS ADVANCED LEVEL (LEVEL 3) APPRENTICESHIP

This can be from a wide range of routes including:

Level 2 Apprenticeship in Vehicle Maintenance and Repair;



<sup>\*\*</sup> achieved before September 2012, otherwise at any time prior to starting the Apprenticeship.

... Vehicle Maintenance and Repair (England) ..... level 3 ...... Pathway 5

- work or work experience in an automotive environment;
- training and/or experience which could include a portfolio showing what they have done;
- · any of the Functional Skills or equivalent;
- Young Apprenticeship in Automotive Retail Industry;
- any of the (14-19) Diplomas including the Engineering Diploma;
- a Traineeship.

Apprentices will undergo an initial assessment to identify prior learning and experience which may count towards the achievement of this Apprenticeship.

## PROGRESSION FROM THIS ADVANCED LEVEL (LEVEL 3) APPRENTICESHIP

#### Jobs:

- on completion of this Advanced Level (Level 3) Apprenticeship, apprentices will be competent to work as a Lift Truck Diagnostic Technician;
- following further training and development, apprentices can progress to a range of jobs such as Workshop Controller, Service Adviser or Service Manager, Workshop Manager or Master/Senior Technician.

## Higher Level (Level 4) Apprenticeships:

• Higher Level (Level 4) Apprenticeship in Vehicle Maintenance and Repair.

### Further and Higher Education:

- following further training and development, onto a Foundation degree for example, in Automotive Engineering or Automotive Technology; OR
- onto Higher Education (HE) programmes such as MEng and BEng programmes in Automotive.

For more careers information on the Automotive Industry visit: www.autocity.org.uk

UCAS points for this pathway: N/A



# Employee rights and responsibilities

## **Delivery and Assessment**

All apprentices will receive an induction to the workplace and to the Apprenticeship programme.

The nine outcomes for ERR will be covered through achievement of ONE of the following ERR qualifications:

Title: City & Guilds Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/1216/X

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: IMIAL Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/1308/4

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: Pearson Edexcel Level 2 Award In Knowledge of Employee Rights and Responsibilities for

the Automotive Sector (QCF)

Qualification Reference Number: 600/3713/1

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: ABC Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 601/2952/9

Guided Learning Hours (GLH): 8

Credit Value: 2

## Recording

A workbook has been developed to support the delivery of the ERR qualification by providing appropriate learning material and a record of completion by the learner, which will be signed off by the employer.

.... Vehicle Maintenance and Repair (England) ...... level 3 ...... Pathway 5

This workbook must be used as the primary source of evidence for the ERR qualification. Should another form of evidence of completion be used, it will be the responsibility of the Awarding Organisation to ensure that this evidence fully maps to the requirements of the IMI Workbook. To download the ERR workbook please click here: <a href="www.theimi.o">www.theimi.o</a> <a href="www.theimi.o">www.theimi.o

#### **Evidence**

Evidence of achievement of ERR will be via a tick box declaration from the Training Provider on the Apprenticeship Certificates England (ACE) web portal, <a href="www.acecerts.co.uk">www.acecerts.co.uk</a>, when claiming the Apprenticeship Completion Certificate. A copy of the certificate of achievement of the ERR Award must be kept as evidence in case requested.



## Level 3, Pathway 6: Caravan and Motorhome

## Description of this pathway

Vehicle Maintenance and Repair (Caravan and Motorhome):

Total minimum credits: 86 credits representing:

- Combined qualification: 69 credits: 41 competence and 28 knowledge;
- Functional Skills: English, Maths and ICT: 15 credits;
- ERR: 2 credits.

# Entry requirements for this pathway in addition to the framework entry requirements

Applicants will need to be interested in training as a "multi skilled" individual, as they will be working on a range of systems, including mechanics, chassis, brakes, gas, plumbing, carpentry/woodwork, electronics and communications technology using on board satellite and diagnostic systems.

Prior experience/qualifications in any of the following industries are desirable as skills in these areas would be useful for this pathway:

- Mechanical;
- Gas;
- Plumbing;
- Carpentry/Woodwork;
- · Electronics;
- Engineering.

Previous experience is also desirable for apprentices at Level 3, as they may be required to fill in for supervisors.

Job title(s)	Job role(s)
Caravan and Motorhome Advanced Technician	Diagnosing, repairing and replacing faulty parts in caravans/motorhomes, maintenance and inspections including servicing and maintaining records. (Motorhome excludes mechanical/running gear)



## **Qualifications**

Competence qualifications available to this pathway

N/A

Knowledge qualifications available to this pathway

N/A



#### Combined qualifications available to this pathway

B1	B1 - Level 3 Diploma in Caravan and Motorhome Maintenance and Repair (QCF)					
No.	Ref no.	Awarding organisatio	n	Credit	Guided learning	UCAS points

No.	Ref no.	Awarding organisation	Credit value	learning hours	points value
B1a	600/6086/4	IMIAL	69	434	N/A

#### Relationship between competence and knowledge qualifications

#### Caravan and Motorhome Advanced Technician:

• Level 3 Diploma in Caravan and Motorhome Maintenance and Repair.

#### Competence: Total minimum credits: 41:

- G0102C Competency in Health, Safety and Good Housekeeping in the Automotive Environment (A/601/6338) 7 credits;
- G3C Competency in Supporting Job Roles in the Automotive Work Environment (K/601/6366) 5 credits;
- CO02C Competence in Carrying Out Non-Structural Minor Internal and External Caravan and Motorhome Repairs (M/503/6771) 4 credits;
- CO06C Competence in Diagnosing and Rectifying Caravan Chassis System Faults (D/503/6779) 7 credits;
- CO07C Competence in Diagnosing and Rectifying Caravan and Motorhome Electrical (12v and 230v) Unit and Component Faults (Y/503/6781) 8 credits;
- CO08C Competence in Diagnosing and Rectifying Caravan and Motorhome Gas Appliance and Component Faults (H/503/6783) 5 credits.
- PLUS either G6C Competency in Making Learning Possible Through Demonstrations and Instruction (Y/601/6380) 5 credits OR G8C - Competency in Identifying and Agreeing Motor Vehicle Customer Service Needs (K/601/6383) 5 credits.

#### Knowledge: Total minimum credits: 28

- G0102K Knowledge of Health, Safety and Good Housekeeping in the Automotive Environment (D/601/6171) 3 credits;
- G3K Knowledge of Support for Job Roles in the Automotive Work Environment (T/601/6175) 3 credits;
- CO02K Knowledge of Carrying Out Non-Structural Minor Internal and External Caravan and Motorhome Repairs (K/503/6770) 3 credits;

- CO06K Knowledge of Diagnosing and Rectifying Caravan Chassis System Faults (Y/503/6778) 4 credits;
- CO07K Knowledge of Diagnosing and Rectifying Caravan and Motorhome Electrical (12v and 230v) Unit and Component Faults (R/503/6780) 5 credits;
- CO08K Knowledge of Diagnosing and Rectifying Caravan and Motorhome Gas Appliance and Component Faults (D/503/6782) 5 credits;
- PLUS either G6K Knowledge of How to Make Learning Possible through Demonstrations and Instruction (T/601/6242) 5 credits OR G8K - Knowledge of How to Identify and Agree Motor Vehicle Customer Service Needs (R/601/6247) 5 credits.

Those who have already achieved competence and/or knowledge qualifications before entry to the Apprenticeship must select options which will equip Apprentices with new skills and learning.



### Transferable skills (England)

## Functional Skills / GCSE (with enhanced functional content) and Key Skills (England)

Apprentices must complete or have completed one of the English transferable skills qualifications and one of the Mathematical transferable skills qualifications listed below in order to successfully complete their Apprenticeship and this will carry the QCF five credit values. If they do not have these qualifications as part of their evidence an Apprenticeship certificate cannot be awarded.

English	Minimum level or grade	Credit value
Functional Skills qualification in English	2	5
GCSE qualification in English (with enhanced functional content)	С	5
Key Skills qualification in Communication achieved either before September 2013 as part of the Apprenticeship, or*	2	5
GCSE Qualification in English*	С	N/A
A' Level or AS Level qualification in English Language*	E	N/A
A' Level or AS Level qualification in English Literature*	E	N/A
A' Level or AS Level qualification in English Language and Literature*	E	N/A
GCSE or O' Level qualification in English Language**	А	N/A
A' Level or AS Level qualification in English Language**	A	N/A
A' Level or AS Level qualification in English Literature**	А	N/A
A' Level or AS Level qualification in English Language and Literature**	Α	N/A

<sup>\*</sup> achieved before September 2012 and within the 5 years immediately prior to starting an Apprenticeship.



<sup>\*\*</sup> achieved before September 2012, otherwise at any time prior to starting the Apprenticeship.

Mathematics	Minimum level or grade	Credit value
Functional Skills qualification in Mathematics	2	5
GCSE qualification (with enhanced functional content) in Mathematics	С	5
Key Skills qualification in Application of Number achieved either before September 2013 as part of the Apprenticeship, or*	2	5
GCSE qualification in Mathematics*	С	N/A
A' level or AS Level qualification in Mathematics*	E	N/A
A' Level or AS Level qualification in Pure Mathematics*	Е	N/A
A'Level or AS Level qualification in Further Mathematics*	E	N/A
GCSE or O'Level qualification in Mathematics**	А	N/A
A' Level or AS Level qualification in Mathematics**	А	N/A
A' Level or AS Level qualification in Pure Mathematics**	А	N/A
A' Level or AS Level qualification in Further Mathematics**	А	N/A

<sup>\*</sup> achieved before September 2012 and within the 5 years immediately prior to starting an Apprenticeship.

<sup>\*\*</sup> achieved before September 2012, otherwise at any time prior to starting the Apprenticeship.

#### **ICT**

Apprentices must complete or have completed one of the ICT transferable skills qualifications listed below in order to successfully complete their Apprenticeship and this will carry the QCF five credit values. If they do not have one of these qualifications as part of their evidence an Apprenticeship certificate cannot be awarded.

ICT	Minimum level or grade	Credit value
Functional Skills qualification in Information and Communications Technology (ICT)	2	5
GCSE qualification in ICT (with enhanced functional content)	С	5
Key Skills qualification in ICT achieved either before September 2013 as part of the Apprenticeship, or*	2	5
GCSE qualification in ICT*	С	N/A
A' Level or AS Level qualification in ICT*	E	N/A
GCSE or O'Level qualification in ICT**	А	N/A
A' Level or AS Level qualification in ICT**	А	N/A

<sup>\*</sup> achieved before September 2012 and within the 5 years immediately prior to starting an Apprenticeship.

#### Inclusion of Information and Communications Technology (ICT)

ICT is included as mandatory in this pathway.

# Progression routes into and from this pathway

<sup>\*\*</sup> achieved before September 2012, otherwise at any time prior to starting the Apprenticeship.

#### PROGRESSION INTO THIS ADVANCED LEVEL (LEVEL 3) APPRENTICESHIP

This can be from a wide range of routes including:

- Intermediate Level Apprenticeship in Vehicle Maintenance and Repair;
- work or work experience within the following industries: mechanical, gas, plumbing, carpentry/woodwork, electrical or engineering;
- training and/or experience which could include a portfolio showing what they have done;
- · any of the Functional Skills or equivalent;
- Young Apprenticeships;
- 14 19 Diploma in Engineering or Retail Business;
- a range of vocational or academic qualification(s);
- a Traineeship.

Apprentices will undergo an initial assessment to identify prior learning and experience which may count towards the achievement of this Apprenticeship.

#### PROGRESSION FROM THIS ADVANCED LEVEL (LEVEL 3) APPRENTICESHIP

#### Jobs:

- on completion of this Advanced Level (Level 3) Apprenticeship, apprentices will be competent to work as a Caravan and Motorhome Advanced Technician;
- following further training and development, apprentices can progress to a range of jobs such as vehicle body repair, Workshop Controller, Service Adviser, Service Manager, Workshop Manager or Master/Senior Technician.

#### Industry approved training and qualifications:

 apprentices can undertake a range of qualifications approved by the Caravan and Motorhome industry for continuing technical and professional development.

#### Higher Level (Level 4) Apprenticeships:

Higher Level (Level 4) Apprenticeship in Vehicle Maintenance and Repair.

#### Further and Higher Education:

- after further training and development onto a Foundation degree for example, in Automotive Engineering or Automotive Technology; OR
- onto Higher Education (HE) programmes such as MEng and BEng programmes in Automotive.

For more careers information on the Automotive Retail Industry visit: <a href="https://www.autocity.org.uk">www.autocity.org.uk</a>



### UCAS points for this pathway: N/A



### Employee rights and responsibilities

#### **Delivery and Assessment**

All apprentices will receive an induction to the workplace and to the Apprenticeship programme.

The nine outcomes for ERR will be covered through achievement of ONE of the following ERR qualifications:

Title: City & Guilds Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/1216/X

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: IMIAL Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/1308/4

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: Pearson Edexcel Level 2 Award In Knowledge of Employee Rights and Responsibilities for

the Automotive Sector (QCF)

Qualification Reference Number: 600/3713/1

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: ABC Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 601/2952/9

Guided Learning Hours (GLH): 8

Credit Value: 2

#### Recording

A workbook has been developed to support the delivery of the ERR qualification by providing appropriate learning material and a record of completion by the learner, which will be signed off by the employer.



.... Vehicle Maintenance and Repair (England) ...... level 3 ...... Pathway 6

This workbook must be used as the primary source of evidence for the ERR qualification. Should another form of evidence of completion be used, it will be the responsibility of the Awarding Organisation to ensure that this evidence fully maps to the requirements of the IMI Workbook. To download the ERR workbook please click here: <a href="www.theimi.o">www.theimi.o</a> <a href="www.theimi.o">www.theimi.o

#### Evidence

Evidence of achievement of ERR will be via a tick box declaration from the Training Provider on the Apprenticeship Certificates England (ACE) web portal, <a href="www.acecerts.co.uk">www.acecerts.co.uk</a>, when claiming the Apprenticeship Completion Certificate. A copy of the certificate of achievement of the ERR Award must be kept as evidence in case requested.



The remaining sections apply to all levels and pathways within this framework.

### How equality and diversity will be met

The Automotive Retail Industry in England, is mainly white and male with the average age of the workforce is 40 years with 18% aged between 16 and 24 (in the UK).

A breakdown of data for Apprenticeship starts at Levels 2 and 3 in the Automotive Retail Industry for 2010/11showed the following :

- 2% female;
- 98% Male;
- 93% White British;
- 12% Learning Difficulty;
- 11% Learning Disability;
- 14% come from the least deprived areas in England, which leaves 86% of Apprenticeship starts from areas with an index of multiple deprivation of between 20% and 80%.

The Apprenticeship route has been popular in the Automotive Retail Industry, particularly on the technical side, for a number of years; however recruitment still causes difficulties. The difficulties appear to result from the industry's image problems together with pay conditions and career prospects. In order to counteract some of these issues, awareness of the Automotive Retail Industry as a profession is being raised through:

- training programmes for 14-16 year olds in the Automotive Retail Industry, which has been raising awareness in schools;
- the family of Headlight products, which are free resources for teachers and students at Key Stage 3-4 centred around Business Studies, Mathematics and Literacy with the Automotive Industry as the exciting backdrop;
- Autocity Careers website for the Automotive Industry, which includes non stereotypical images of jobs in the sector;
- HUBcap, the HUB for Careers and Academic Professionals to Provide a Well Rounded Solution to Motor Industry Careers Practitioners;
- 1st Gear, which is an online community designed to engage 13-16 year olds with the Automotive Retail Industry.

Apprenticeships are seen as a vital route to encourage and facilitate a greater diversity of individuals into the industry, therefore entry conditions to this framework are extremely flexible and an average of two hours mentoring a week is included for all pathways and all levels.

The IMI expects providers and employers to comply with the Equality Act 2010 to ensure that applicants are not discriminated against in terms of entry to and promotion within, the sector using the 9 protected characteristics of:

- 1. Age
- 2. Disability
- 3. Gender
- 4. Gender reassignment
- 5. Marriage and civil partnerships
- 6. Pregnancy and maternity
- 7. Race
- 8. Religion and Belief
- 9. Sexual orientation

Download the guidance on the Equality Act here:

www.equalityhumanrights.com/advice-and-guidance/new-equality-act-guidance/

The IMI monitors take up and achievement of all Apprenticeships through a range of mechanisms such as employer focus groups, steering groups as and when necessary and research tools such as benchmarking reports. The IMI will take steps to address any barriers to take up and achievement as part of our Sector Qualifications Strategy.

# On and off the job guided learning (England)

#### Total GLH for each pathway

#### Total On-and-Off the job GLH

#### LEVEL 2

#### Pathway 1: Light Vehicle

- 1. Minimum duration: 24 months;
- 2. Total on and off the job minimum GLH: 1808 hours, 904 for the first 12 months and 904 for the second 12 months;
- 3. Breakdown as follows:
  - Competence: 815;
  - Knowledge: 640;
  - Functional Skills in English, Maths and ICT: 135;
  - PLTS: 60;
  - ERR: 8;
- Mentoring: 150.

#### Pathway 2: Heavy Vehicle

- 1. Minimum duration: 24 months;
- 2. Total on and off the job minimum GLH:1853; 927 for the first 12 months and 926 for the second 12 months;
- 3. Breakdown as follows:
- Competence: 855;
- Knowledge: 645;
- Functional Skills in English, Maths and ICT: 135;
- PLTS: 60;
- ERR: 8;
- Mentoring: 150.

#### Pathway 3: Motorcycle

- 1. Minimum duration: 24 months;
- 2. Total on and off the job minimum GLH: 1758 hours, 879 for the first 12 months and 879 for the second 12 months;
- 3. Breakdown as follows:

Competence: 810;

Knowledge: 595;

• Functional Skills in English, Maths and ICT: 135;

PLTS: 60;ERR: 8;

• Mentoring: 150.

#### Pathway 4: Auto Electrical and Mobile Electrical Installation

1. Minimum duration: 24 months;

- 2. Total on and off the job minimum GLH: 1648 hours, 824 for the first 12 months and 824 for the second 12 months;
- Breakdown as follows:

• Competence: 727;

Knowledge: 568;

• Functional Skills in English, Maths and ICT: 135;

PLTS: 60;ERR: 8;

• Mentoring: 150.

#### Pathway 5: Heavy Vehicle Trailer

1. Minimum duration: 24 months;

- 2. Total on and off the job minimum GLH: 1492 hours, 746 for the first 12 months and 746 for the second 12 months;
- 3. Breakdown as follows:

Competence: 652;

Knowledge: 487;

Functional Skills in English, Maths and ICT: 135;

PLTS: 60;

• ERR: 8;

• Mentoring: 150.

#### Pathway 6: Lift Truck

1. Minimum duration: 24 months;

- 2. Total on and off the job minimum GLH: 1908 hours, 954 in the first 12 months and 954 in the second 12 months;
- 3. Breakdown as follows:

Competence: 865;

Knowledge: 690;

Functional Skills in English, Maths and ICT: 135;

PLTS: 60;ERR: 8;

• Mentoring: 150.

#### Pathway 7: Caravan and Motorhome

- 1. Minimum duration: 18 months;
- 2. Total on and off the job minimum GLH: 705, 470 for the first 12 months and 235 for the final 6 months;
- 3. Breakdown as follows:
  - Competence: 148;
  - Knowledge: 204;
  - Functional Skills in English, Maths and ICT: 135;
  - PLTS: 60;ERR: 8;
- Mentoring: 150.

#### LEVEL 3

#### Pathway 1: Light Vehicle

- 1. Minimum duration: 18 months;
- 2. Total on and off the job minimum GLH: 1598 hours, 1065 for the first 12 months and 533 for the final 6 months;
- 3. Breakdown as follows:
  - Competence: 640;
  - Knowledge: 605;
  - Functional Skills in English, Maths and ICT: 135;
  - PLTS: 60;
  - ERR: 8;
  - Mentoring: 150.

#### Pathway 2: Heavy Vehicle

- 1. Minimum duration: 18 months;
- 2. Total on and off the job minimum GLH: 1888 hours, 1259 for the first 12 months and 629 for the final 6 months;
- 3. Breakdown as follows:
  - Competence: 865;
  - Knowledge: 670;
  - · Functional Skills in English, Maths and ICT: 135;

PLTS: 60;ERR: 8;

Mentoring: 150.

#### Pathway 3: Motorcycle

- 1. Minimum duration: 18 months;
- Total on and off the job minimum GLH: 1879, 1253 for the first 12 months and 626 for the final 6 months;
- 3. Breakdown as follows:

Competence: 861;

• Knowledge: 665;

Functional Skills in English, Maths and ICT: 135;

PLTS: 60;ERR: 8;

• Mentoring: 150.

#### Pathway 4: Auto Electrical and Mobile Electrical Installation

- 1. Minimum duration: 18 months;
- 2. Total on and off the job minimum GLH: 1469, 979 in the first 12 months and 490 in the final 6 months;
- 3. Breakdown as follows:
  - Competence: 618;
- Knowledge: 498;
- Functional Skills in English, Maths and ICT: 135;
- PLTS: 60;
- ERR: 8;
- Mentoring: 150.

#### Pathway 5: Lift Truck:

- 1. Minimum duration: 18 months;
- 2. Total on and off the job minimum GLH: 1968, 1312 in the first 12 months and 656 in the final 6 months;
- 3. Breakdown as follows:
  - Competence: 875;
  - Knowledge: 740;
  - Functional Skills in English, Maths and ICT: 135;
  - PLTS: 60;
  - ERR: 8;
  - Mentoring: 150.

#### Pathway 6: Caravan and Motorhome:

1. Minimum duration: 18 months;

2. Total on and off the job minimum GLH: 792, 528 in the first 12 months and 264 in the final 6 months;

3. Breakdown as follows:

Competence: 185;

Knowledge: 254;

Functional Skills in English, Maths and ICT: 135;

PLTS: 60;ERR: 8;

• Mentoring: 150.

#### General statement about Guided Learning Hours: GLH:

- must be planned, reviewed and evaluated jointly between the apprentice and tutor, teacher, mentor or manager;
- must allow access as and when required by the apprentice either to a tutor, teacher, mentor or manager;
- are delivered through one or more of the following methods: individual and group teaching, e-learning, distance learning, coaching, mentoring, feedback and assessment, collaborative/networked learning with peers; guided study, (refer to "how this requirement will be met" in the off the job and on the job GLH sections);
- completed in relation to accredited components of the framework achieved prior to the Apprenticeship training may count towards the GLH requirement for the framework;
- where an apprentice completes an Apprenticeship part way through the final 12 month period (which is after the first 12 months), an apprentice must receive a proportion of the minimum of 280 GLH which is at least equal to the proportion of the final 12 month period spent on the Apprenticeship.

## Recommendations about the minimum duration, minimum hours of employment and new skills and learning:

- GLH are delivered during contracted working hours;
- the minimum hours of employment for an apprentice should be at least 30 hours per week. By exception, where the individual's circumstances or the particular nature of employment in a given sector makes this impossible, then an absolute minimum of 16 hours must be met. In such cases the duration of the Apprenticeship should be extended;
- apprentices aged between 16 and 18 the Apprenticeship must last at least 12 months in order to stretch the candidate;
- apprentices aged 19 and over the Apprenticeship must be at least 12 months, unless relevant prior learning is recorded. Where this is the case, Apprenticeships will not be less than six months and must include new skills and new learning in order to stretch the

candidate;

- where an apprentice has prior learning accredited, the programme must include new skills and learning;
- where an apprentice does not have Level 2 Functional Skills in Maths and English, they are given the opportunity to progress towards this.

#### Minimum off-the-job guided learning hours

#### LEVEL 2

#### Pathway 1: Light Vehicle

- 1. Minimum duration: 24 months;
- 2. Total off the job minimum GLH: 933 hours, 467 for the first 12 months and 466 for the second 12 months;
- 3. Breakdown as follows:
  - · Knowledge: 640;
  - Functional Skills in English, Maths and ICT: 135;
  - ERR: 8;
  - · Mentoring: 150.

#### Pathway 2: Heavy Vehicle

- 1. Minimum duration: 24 months;
- Total off the job minimum GLH: 938 hours, 469 for the first 12 months and 469 for the second 12 months;
- 3. Breakdown as follows:
  - Knowledge: 645;
  - Functional Skills in English, Maths and ICT: 135;
  - ERR: 8;
  - Mentoring: 150.

#### Pathway 3: Motorcycle

- 1. Minimum duration: 24 months;
- 2. Total off the job minimum GLH: 888 hours 444 for the first 12 months and 444 for the second 12 months;
- 3. Breakdown as follows:
  - Knowledge: 595;
  - Functional Skills in English, Maths and ICT: 135;
  - ERR: 8;
  - Mentoring: 150.

#### Pathway 4: Auto Electrical and Mobile Electrical Installation

- 1. Minimum duration: 24 months;
- Total off the job minimum GLH: 861 hours, 431 for the first 12 months and 430 for the second 12 months;
- 3. Breakdown as follows:
  - Knowledge: 568;
  - Functional Skills in English, Maths and ICT: 135;
  - ERR: 8;
  - Mentoring: 150.

#### Pathway 5: Heavy Vehicle Trailer

- 1. Minimum duration: 24 months;
- Total off the job minimum GLH: 780 hours, 390 for the first 12 months and 390 for the second 12 months;
- 3. Breakdown as follows:
  - Knowledge: 487;
  - Functional Skills in English, Maths and ICT: 135;
  - ERR: 8;
  - Mentoring: 150.

#### Pathway 6: Lift Truck

- 1. Minimum duration: 24 months;
- 2. Total off the job minimum GLH: 983 hours, 492 for the first 12 months and 491 for the second 12 months;
- 3. Breakdown as follows:
  - Knowledge: 690;
  - Functional Skills in English, Maths and ICT: 135;
  - ERR: 8;
  - Mentoring: 150.

#### Pathway 7: Caravan and Motorhome

- 1. Minimum duration: 18 months;
- Total off the job minimum GLH: 497 hours, 331 for the first 12 months and 166 for the final 6 months;
- 3. Breakdown as follows:
  - Knowledge: 204
  - Functional Skills in English, Maths and ICT: 135;

• ERR: 8;

• Mentoring: 150.

#### LEVEL 3

#### Pathway 1: Light Vehicle

- 1. Minimum duration: 18 months;
- 2. Total off the job minimum GLH: 898 hours, 599 for the first 12 months and 299 for the final 6 months;
- 3. Breakdown as follows:
  - Knowledge: 605;
  - · Functional Skills in English, Maths and ICT: 135;
  - ERR: 8;
  - Mentoring: 150.

#### Pathway 2: Heavy Vehicle

- 1. Minimum duration: 18 months;
- 2. Total off the job minimum GLH: 963 hours, 642 for the first 12 months and 321 for the final 6 months;
- 3. Breakdown as follows:
- Knowledge: 670;
- Functional Skills in English, Maths and ICT: 135;
- ERR: 8;
- Mentoring: 150.

#### Pathway 3: Motorcycle

- 1. Minimum duration: 18 months;
- Total off the job minimum GLH: 958 hours, 639 for the first 12 months and 319 for the final 6 months;
- 3. Breakdown as follows:
  - Knowledge: 665;
  - Functional Skills in English, Maths and ICT: 135;
  - ERR: 8;
  - Mentoring: 150.

#### Pathway 4: Auto Electrical and Mobile Electrical Installation

- 1. Minimum duration: 18 months;
- 2. Total off the job minimum GLH: 791 hours, 527 for the first 12 months and 264 for the

final 6 months;

- 3. Breakdown as follows:
  - Knowledge: 498;
  - · Functional Skills in English, Maths and ICT: 135;
  - ERR: 8;
  - Mentoring: 180.

#### Pathway 5: Lift Truck:

- 1. Minimum duration: 18 months;
- 2. Total off the job minimum GLH: 1033, 689 for the first 12 months and 344 for the final 6 months;
- 3. Breakdown as follows:
  - Knowledge: 740;
  - Functional Skills in English, Maths and ICT: 135;
  - ERR: 8;
  - Mentoring: 150.

#### Pathway 6: Caravan and Motorhome:

- 1. Minimum duration: 12 months;
- 2. Total off the job minimum GLH: 547 hours, 365 for the first 12 months and 182 for the final 6 months;
- 3. Breakdown as follows:
  - Knowledge: 254;
  - Functional Skills in English, Maths and ICT: 135;
  - ERR: 8;
  - Mentoring: 150.

#### How this requirement will be met

#### Off the job GLH should:

- achieve clear and specific outcomes which contribute directly to the successful achievement of the framework and this may include accredited and non-accredited elements of the framework;
- be planned, reviewed and evaluated jointly between the apprentice and a tutor, teacher, mentor or manager;
- allow access as and when required by the apprentice either to a tutor, teacher, mentor or manager;
- be delivered through one or more of the following methods: individual and group, teaching; e-learning; distance learning, coaching, mentoring, feedback and assessment,

collaborative/networked learning with peers, guided study;

- off the job GLH is typically delivered through weekly day release or block release study with a training provider;
- include a mentoring record or diary kept by the apprentice (not required at certification).
- mentoring often increases the chances of apprentices completing the programme, therefore, as a guide, it is recommended that apprentices receive an average of two hours a week mentoring, although some apprentices will need more than this at the beginning and this will decrease as they progress.

#### Evidence for off-the-job GLH:

#### Level 2

- Copy of certificate of achievement of the Level 2 Knowledge qualification (VRQ) for the relevant pathway (or in the case of the Caravan and Motorhome pathway, the combined competence and knowledge qualification).
- Copy of certificate of achievement of Level 1 Functional Skills qualifications in English, Maths and ICT or the equivalent.
- Copy of certificate of achievement of the Level 2 Employee Rights and Responsibilities (ERR) qualification.
- Tick box declaration from Training Provider on Apprenticeship Certificates England (ACE) web portal, www.acecerts.co.uk, when claiming Apprenticeship Completion Certificate stating that the apprentice has completed one of the Level 2 Employee Rights and Responsibilities (ERR) qualifications.
- Declaration from Training Provider that the apprentice has completed the off the job minimum GLH requirement of the framework.

#### Level 3

- Copy of certificate of achievement of the Level 3 Knowledge qualification (VRQ) for the relevant pathway (or in the case of the Caravan and Motorhome pathway, the combined competence and knowledge qualification).
- Copy of certificate of achievement of Level 2 Functional Skills qualifications in English,
   Maths and ICT, or the equivalent.
- Tick box declaration from Training Provider on Apprenticeship Certificates England (ACE)
  web portal, www.acecerts.co.uk, when claiming Apprenticeship Completion Certificate
  stating that the apprentice has completed one of the Level 2 Employee Rights and
  Responsibilities (ERR) qualifications.
- Declaration that the apprentice has completed the off the job minimum GLH requirement of the framework.

#### Minimum on-the-job guided learning hours

#### LEVEL 2



#### Pathway 1: Light Vehicle

- 1. Minimum duration: 24 months;
- Total on the job minimum GLH are 875 hours, 438 in the first 12 months and 437 in the second 12 months;
- 3. Breakdown as follows:
  - Competence qualification: 815;
  - PLTS: 60 GLH.

#### Pathway 2: Heavy Vehicle

- 1. Minimum duration: 24 months;
- 2. Total on the job minimum GLH are 915 hours, 458 in the first 12 months and 457 in the second 12 months;
- 3. Breakdown as follows:
  - Competence qualification: 855;
  - PLTS: 60 GLH.

#### Pathway 3: Motorcycle

- 1. Minimum duration: 24 months;
- 2. Total on the job minimum GLH are 870 hours, 435 in the first 12 months and 435 in the second 12 months;
- 3. Breakdown as follows:
  - Competence qualification: 810;
  - PLTS: 60 GLH.

#### Pathway 4: Auto Electrical and Mobile Electrical Installation

- 1. Minimum duration: 24 months;
- 2. Total on the job minimum GLH are 787 hours, 394 in the first 12 months and 393 in the second 12 months;
- 3. Breakdown as follows:
  - Competence qualification: 727;
  - PLTS: 60 GLH.

#### Pathway 5: Heavy Vehicle Trailer

- 1. Minimum duration: 24 months;
- 2. Total on the job minimum GLH are 712 hours, 356 in the first 12 months and 356 in the second 12 months;
- 3. Breakdown as follows:



- Competence qualification: 652;
- PLTS: 60 GLH.

#### Pathway 6: Lift Truck

- 1. Minimum duration: 24 months;
- 2. Total on the job minimum GLH are 925 hours, 463 in the first 12 months and 462 in the second 12 months;
- 3. Breakdown as follows:
  - · Competence qualification: 865;
  - PLTS: 60 GLH.

#### Pathway 7: Caravan and Motorhome

- 1. Minimum duration: 18 months;
- 2. Total on the job minimum GLH: 208 hours; 139 for the first 12 months and 69 for the final 6 months;
- 3. Breakdown as follows:
- Competence qualification: 148
- PLTS: 60 GLH.

#### LEVEL 3

#### Pathway 1: Light Vehicle

- 1. Minimum duration: 18 months;
- 2. Total on the job minimum GLH: 700 hours, 467 for the first 12 months and 233 for the final 6 months;
- 3. Breakdown as follows:
  - Competence qualification: 640;
  - PLTS: 60 GLH.

#### Pathway 2: Heavy Vehicle

- 1. Minimum duration: 18 months;
- 2. Total on the job minimum GLH: 925 hours, 617 for the first 12 months and 308 for the final 6 months;
- 3. Breakdown as follows:
  - Competence qualification: 865;
  - PLTS: 60 GLH.

#### Pathway 3: Motorcycle

- 1. Minimum duration: 18 months;
- 2. Total on the job minimum GLH: 921 hours, 614 in the first 12 months and 307 in the final 6 months;
- 3. Breakdown as follows:
- Competence qualification: 861;
- PLTS: 60 GLH.

#### Pathway 4: Auto Electrical and Mobile Electrical Installation

- 1. Minimum duration: 18 months;
- 2. Total on the job minimum GLH: 678 hours, 452 for the first 12 months and 226 for the final 6 months;
- 3. Breakdown as follows:
  - · Competence qualification: 618;
  - PLTS: 60 GLH.

#### Pathway 5: Lift Truck:

- 1. Minimum duration: 18 months;
- 2. Total on the job minimum GLH: 935 hours, 623 for the first 12 months and 312 for the final 6 months;
- 3. Breakdown as follows:
  - Competence qualification: 875;
  - PLTS: 60 GLH.

#### Pathway 6: Caravan and Motorhome:

- 1. Minimum duration: 18 months;
- Total on the job minimum GLH: 245, 164 for the first 12 months and 81 for the final 6 months;
- 3. Breakdown as follows:
  - Competence qualification: 185;
  - PLTS: 60 GLH.

#### How this requirement will be met

#### On the job GLH:

· should achieve clear and specific outcomes which contribute directly to the successful

- achievement of the framework and this may include accredited and non-accredited elements of the framework;
- should be planned, reviewed and evaluated jointly between the apprentice and a tutor, teacher, mentor or manager;
- allow access as and when required by the apprentice either to a tutor, teacher, mentor or manager;
- should be delivered through one or more of the following methods: individual and group teaching, e-learning; distance learning, coaching, mentoring, feedback and assessment, teaching; e-learning, distance learning, coaching, mentoring, feedback and assessment, collaborative/networked learning with peers, guided study;
- include a coaching and mentoring record, log or diary not required at certification;
- include PLTS learning and recorded using a log book or diary not required at certification.

#### Evidence for on-the-Job GLH:

#### Level 2:

 Copy of certificate of achievement of the Level 2 Competence qualification (VCQ) for the relevant pathway (or in the case of the Caravan and Motorhome pathway, the combined competence and knowledge qualification);

#### Level 3:

• Copy of certificate of achievement of the Level 3 Competence qualification (VCQ) for the relevant pathway (or in the case of the Caravan and Motorhome pathway, the combined competence and knowledge qualification);

Apprentices, or learning providers/employers acting on the apprentices behalf, can apply for an Apprenticeship completion certificate via the Apprenticeship Certificates England (ACE) online system. This system states the evidence requirements, including the necessary declarations and can be accessed via: <a href="http://acecerts.co.uk">http://acecerts.co.uk</a>



# Personal learning and thinking skills assessment and recognition (England)

#### Summary of Personal Learning and Thinking Skills

#### Evidencing and recognition of each PLTS

Apprentices must be introduced to Personal Learning and Thinking Skills (PLTS) during induction so that they learn to recognise for themselves when and where they are practicing these skills.

All six PLTS are embedded within all competence and knowledge units. For more information on PLTS and to view the IMI's mapping document please click on the following link: <a href="http://www.theimi.org.uk/standards">http://www.theimi.org.uk/standards</a> and Qualifications/apprenticeship /apprenticeship-programmes

Each of the PLTS is cross-referenced within the unit's assessment documentation and also cross-referenced to the mandatory unit's (as a minimum) documentary evidence. The assessors will take a holistic approach to assessment of all PLTS and they will document this on the evidence sheet which is signed off by the apprentice and the assessor.

The IMI provides a transferable skills evidence record sheet which apprentices must use to record when, where and how the learning for PLTS have been delivered and demonstrated. To download the evidence record sheet please click on the following link: <a href="http://www.theimi.org.uk/standards">http://www.theimi.org.uk/standards</a> and Qualifications/apprenticeship

/apprenticeship-programmes

This process will therefore mean that:

- all areas of each of the PLTS are met with the achievement of the competence and knowledge qualification which is required to be completed as part of this Apprenticeship;
- the evidence that each PLTS has been achieved will be the certificate for the competence and knowledge qualification(s) along with a declaration from the training provider stating that PLTS has been deliverd in accordance to the framework requirements.

Please see each individual PLTS below for further information.

#### Creative thinking

Creative Thinking involves:

- generating ideas and exploring possibilities
- asking questions to extend thinking
- connecting own and others' ideas and experiences in inventive ways
- questioning own and others' assumptions
- trying out alternatives or new solutions and following ideas through
- adapting ideas as circumstances change

#### Independent enquiry

Independent Enquiry involves:

- identifying questions to answer and problems to resolve
- planning and carrying out research, appreciating the consequences of decisions
- exploring issues, events or problems from different perspectives
- analysing and evaluating information, judging its relevance and value
- considering the influence of circumstances, beliefs and feelings on decisions and events
- supporting conclusions, using reasoned arguments and evidence

#### Reflective learning

Reflective Learning involves:

- assessing yourself and others, identifying opportunities and achievements
- setting goals with success criteria for your personal development and work
- reviewing progress, acting on the outcomes
- inviting feedback and dealing positively with praise, setbacks and criticism
- evaluating experiences and learning to inform your future progress
- communicating your learning in relevant ways for different audiences

#### **Team working**

Team Working involves:

- collaborating with others to work towards common goals
- reaching agreements, managing discussions to achieve results
- adapting behaviour to suit different roles and situations, including leadership roles
- showing fairness and consideration to others
- taking responsibility, showing confidence in yourself and your contribution
- providing constructive support and feedback to others

#### Self management



#### Self Management involves:

- seeking out challenges or new responsibilities and showing flexibility when priorities change
- working towards goals, showing initiative, commitment and perseverance
- organising time and resources, prioritising actions
- anticipating, taking and managing risks
- dealing with competing pressures, including personal and work-related demands
- responding positively to change, seeking advice and support when needed
- managing your emotions and building and maintaining relationships

#### Effective participation

#### Effective Participation involves:

- discussing issues of concern, seeking resolution where needed
- presenting a persuasive case for action
- proposing practical ways forward, breaking these down into manageable steps
- identifying improvements that would benefit others as well yourself
- trying to influence others, negotiating and balancing diverse views to reach workable solutions
- acting as an advocate for views and beliefs that may differ from your own



## Additional employer requirements

None.



# apprenticeship FRAMEWORKS ONLINE

For more information visit www.afo.sscalliance.org

Layout: 1.3.2, 27/03/2013