apprenticeship FRAMEWORK

Vehicle Maintenance and Repair - non statutory (Wales)

Latest framework version?

Please use this link to see if this is the latest issued version of this framework: afo.sscalliance.org/frameworkslibrary/index.cfm?id=FR01909

Issue date: 28 February 2013

Published by Institute of the Motor Industry

apprenticeship FRAMEWORKS ONLINE

www.afo.sscalliance.org



Vehicle Maintenance and Repair - non statutory (Wales)

Contents

Framework summary	
Framework information	
Contact information	9
Revising a framework	
Purpose of the framework	
Entry conditions	
Level 2: Foundation Apprenticeship in Vehicle Maintenance and Repair	17
Pathway 1: Light Vehicle	
Pathway 2: Heavy Vehicle	27
Pathway 3: Motorcycle	
Pathway 4: Auto Electrical and Mobile Electrical Installation	44
Pathway 5: Heavy Vehicle Trailer	
Pathway 6: Lift Truck	60
Pathway 7: Caravan and Motorhome	68
Level 3: Apprenticeship in Vehicle Maintenance and Repair	
Pathway 1: Light Vehicle	78
Pathway 2: Heavy Vehicle	87
Pathway 3: Motorcycle	96
Pathway 4: Auto Electrical and Mobile Electrical Installation	104
Pathway 5: Lift Truck	
Pathway 6: Caravan and Motorhome	120
Level 4: Higher Apprenticeship in Vehicle Maintenance and Repair	129
Pathway 1: Advanced Diagnostics and Management Principles	130
Equality and diversity	
On and off the job training	140
Wider key skills	
Additional employer requirements	

Framework summary

Vehicle Maintenance and Repair - non statutory

Foundation Apprenticeship in Vehicle Maintenance and Repair

Pathways for this framework at level 2 include:

Pathway 1: Light Vehicle

Competence qualifications available to this pathway:

C1 - Level 2 Diploma in Light Vehicle Maintenance and Repair Competence (QCF)

Knowledge qualifications available to this pathway:

K1 - Level 2 Diploma in Light Vehicle Maintenance and Repair Principles (QCF)

K2 - Level 2 Extended Diploma in Light Vehicle Maintenance and Repair Principles (QCF)

Combined qualifications available to this pathway:

N/A

This pathway also contains information on:

- · Employee rights and responsibilities
- Essential skills

Pathway 2: Heavy Vehicle

Competence qualifications available to this pathway:

C1 - Level 2 Diploma in Heavy Vehicle Maintenance and Repair Competence (QCF)

Knowledge qualifications available to this pathway:

K1 - Level 2 Diploma in Heavy Vehicle Maintenance and Repair Principles (QCF)

K2 - Level 2 Extended Diploma in Heavy Vehicle Maintenance and Repair Principles (QCF)

Combined qualifications available to this pathway:

N/A

This pathway also contains information on:

- Employee rights and responsibilities
- Essential skills

Pathway 3: Motorcycle

Competence qualifications available to this pathway:

C1 - Level 2 Diploma in Motorcycle Maintenance and Repair Competence (QCF)

Knowledge qualifications available to this pathway:

K1 - Level 2 Diploma in Motorcycle Maintenance and Repair Principles (QCF)

K2 - Level 2 Extended Diploma in Motorcycle Maintenance and Repair Principles (QCF)

Combined qualifications available to this pathway:

N/A

This pathway also contains information on:

- · Employee rights and responsibilities
- · Essential skills



Pathway 4: Auto Electrical and Mobile Electrical Installation

Competence qualifications available to this pathway:

C1 - Level 2 Diploma in Auto Electrical and Mobile Electrical Competence (QCF)

Knowledge qualifications available to this pathway:

K1 - Level 2 Diploma in Auto Electrical and Mobile Electrical Principles (QCF)

Combined qualifications available to this pathway:

N/A

This pathway also contains information on:

- · Employee rights and responsibilities
- Essential skills

Pathway 5: Heavy Vehicle Trailer

Competence qualifications available to this pathway:

C1 - Level 2 Diploma in Heavy Vehicle Trailer Maintenance & Repair Competence (QCF)

Knowledge qualifications available to this pathway:

K1 - Level 2 Diploma in Heavy Vehicle Trailer Maintenance & Repair Principles (QCF)

Combined qualifications available to this pathway:

N/A

This pathway also contains information on:

- · Employee rights and responsibilities
- Essential skills

Pathway 6: Lift Truck

Competence qualifications available to this pathway:

C1 - Level 2 Diploma in Lift Truck Maintenance & Repair Competence (QCF)

Knowledge qualifications available to this pathway:

K1 - Level 2 Diploma in Lift Truck Maintenance & Repair Principles (QCF)

Combined qualifications available to this pathway:

N/A

This pathway also contains information on:

- · Employee rights and responsibilities
- Essential skills

Pathway 7: Caravan and Motorhome

Competence qualifications available to this pathway:

N/A

Knowledge qualifications available to this pathway:

N/A

Combined qualifications available to this pathway:

B1 - Level 2 Diploma in Caravan and Motorhome Maintenance and Repair (QCF)

This pathway also contains information on:

- · Employee rights and responsibilities
- Essential skills



Vehicle Maintenance and Repair - non statutory

Apprenticeship in Vehicle Maintenance and Repair

Pathways for this framework at level 3 include:

Pathway 1: Light Vehicle

Competence qualifications available to this pathway:

C1 - Level 3 Diploma in Light Vehicle Maintenance and Repair Competence (QCF)

Knowledge qualifications available to this pathway:

K1 - Level 3 Diploma in Light Vehicle Maintenance and Repair Principles (QCF)

K2 - Level 3 Extended Diploma in Light Vehicle Maintenance and Repair Principles (QCF)

Combined qualifications available to this pathway:

N/A

This pathway also contains information on:

- Employee rights and responsibilities
- · Essential skills

Pathway 2: Heavy Vehicle

Competence qualifications available to this pathway:

C1 - Level 3 Diploma in Heavy Vehicle Maintenance and Repair Competence (QCF)

Knowledge qualifications available to this pathway:

K1 - Level 3 Diploma in Heavy Vehicle Maintenance and Repair Principles (QCF)

K2 - Level 3 Extended Diploma in Heavy Vehicle Maintenance and Repair Principles (QCF)

Combined qualifications available to this pathway:

N/A

This pathway also contains information on:

- · Employee rights and responsibilities
- · Essential skills

Pathway 3: Motorcycle

Competence qualifications available to this pathway:

C1 - Level 3 Diploma in Motorcycle Maintenance and Repair Competence (QCF)

Knowledge qualifications available to this pathway:

K1 - Level 3 Diploma in Motorcycle Maintenance and Repair Principles (QCF)

K2 - Level 3 Extended Diploma in Motorcycle Maintenance and Repair Principles (QCF)

Combined qualifications available to this pathway:

N/A

This pathway also contains information on:

- Employee rights and responsibilities
- Essential skills

Pathway 4: Auto Electrical and Mobile Electrical Installation



Competence qualifications available to this pathway:

C1 - Level 3 Diploma in Auto Electrical and Mobile Electrical Competence (QCF)

Knowledge qualifications available to this pathway:

K1 - Level 3 Diploma in Auto Electrical and Mobile Electrical Principles (QCF)

Combined qualifications available to this pathway:

N/A

This pathway also contains information on:

- · Employee rights and responsibilities
- · Essential skills

Pathway 5: Lift Truck

Competence qualifications available to this pathway:

C1 - Level 3 Diploma in Lift Truck Maintenance & Repair Competence (OCF)

Knowledge qualifications available to this pathway:

K1 - Level 3 Diploma in Lift Truck Maintenance & Repair Principles (QCF)

Combined qualifications available to this pathway:

N/A

This pathway also contains information on:

- · Employee rights and responsibilities
- Essential skills

Pathway 6: Caravan and Motorhome

Competence qualifications available to this pathway:

N/A

Knowledge qualifications available to this pathway:

N/A

Combined qualifications available to this pathway:

B1 - Level 3 Diploma in Caravan and Motorhome Maintenance and Repair (QCF)

This pathway also contains information on:

- · Employee rights and responsibilities
- Essential skills

Vehicle Maintenance and Repair - non statutory

Higher Apprenticeship in Vehicle Maintenance and Repair

Pathways for this framework at level 4 include:

Pathway 1: Advanced Diagnostics and Management Principles

Competence qualifications available to this pathway:

- C1 Level 4 Certificate in Advanced Automotive Diagnostics and Management Fundamentals (QCF)
- C2 Level 4 Certificate In Advanced Vehicle Diagnostics and Management Competence (QCF)

Knowledge qualifications available to this pathway:

K1 - Level 4 Certificate In Advanced Automotive Studies for Master Technicians (QCF)



Combined qualifications available to this pathway:

N/A

This pathway also contains information on:

- Employee rights and responsibilities
- Essential skills



Framework information

Information on the Publishing Authority for this framework:

Institute of the Motor Industry

The Apprenticeship sector for occupations in the automotive industry (also includes Vehicle Maintenance & Repair, Vehicle Sales, Vehicle Body & Paint, Vehicle Fitting and Vehicle Parts).

Issue number: 6	This framework includes:
Framework ID: FR01909	Level 2 Level 3 Level 4
Date this framework is to be reviewed	
by: 31/03/2014	This framework is for use in: Wales

Short description

The industry relies on a steady flow of new entrants and apprentices help to meet the skills needs of employers and to replace an aging workforce. Foundation Level Apprentices at Level 2 (Service Technician) and Apprentices at Level 3 (Diagnostic Technician) will learn how to diagnose, test and repair a range of vehicles including light and heavy vehicles, trailers, motorcycles, caravans and motorhomes. Higher Level Apprentices at Level 4 (Master/Senior Technician or Workshop Controller) will learn how to become effective first time managers in a maintenance and repair workshop.

Contact information

Proposer of this framework

The Institute of the Motor Industry uses a range of employer engagement mechanisms to ensure that all Apprenticeships continue to meet the needs of employers of all sizes and to identify the demand for new pathways and levels. Mechanisms involve focus groups, on line surveys and where appropriate, a steering group, for example, the development of the Higher Apprenticeship (Level 4) in this framework included employers such as Ford, Jaguar Land Rover, Mercedes Benz and Renault Trucks. The new Caravan and Motorhome pathways have been developed with the support of UK wide Caravan Bodies/Institutes and employers in Wales were consulted on the proposed content.

This framework is published by The Institute of the Motor Industry (IMI) on a non-statutory basis prior to the designation of issuing Authorities for Wales.

Developer of this framework

Name: Laura Beattie

Organisation: The Institute of the Motor Industry (IMI)

Organisation type: Sector Skills Council

Job title: Frameworks & Qualifications Developer

Phone: 01992 511521

Email: laurab@theimi.org.uk

Postal address: The Institute of the Motor Industry (IMI),

Fanshaws, Brickendon,

Hertford, SG13 8PQ

Website: www.theimi.org.uk

Issuing Authority's contact details

Issued by: Institute of the Motor Industry

Issuer contact name: James Stockdale

Issuer phone: 01992 511521

Issuer email: jamess@theimi.org.uk

Revising a framework

Contact details

Who is making this revision: Laura Beattie - Frameworks & Qualifications Developer

Your organisation: The Institute of the Motor Industry (IMI)

Your email address: laurab@theimi.org.uk

Why this framework is being revised

To add a new pathway for Caravan and Motorhome at Levels 2 and 3, to add a new competence and a new knowledge qualification at Level 4, to clarify entry conditions related to prior attainment and to update the framework in line with the Guidance on Apprenticeship Framework Development for Wales.

Summary of changes made to this framework

- add a new pathway for Caravan and Motorhome Maintenance and Repair at Levels 2 and
 3;
- to remove two knowledge qualifications at Level 4;
- add a new competence and knowledge qualification at level 4;
- the majority of sections have been updated in line with the new Guidance on Apprenticeship Framework Development for Wales, in particular, the requirement to provide evidence where the programme has been customised where prior attainment is claimed.

Qualifications removed

- IMIAL Level 4 Diploma in Vehicle Maintenance & Repair Principles, Ref: 600/0439/3
- Edexcel BTEC Level 4 HNC Diploma in Automotive Diagnostics and Management Principles, Ref: 600/5636/8

Qualifications added

- IMIAL Level 2 Diploma in Caravan and Motorhome Maintenance and Repair, Ref: 600/5952/7 (QCF)
- IMIAL Level 3 Diploma in Caravan and Motorhome Maintenance and Repair, Ref: 600/6086/4 (QCF)

- IMIAL Level 4 Certificate In Advanced Vehicle Diagnostics and Management Competence; Ref: 600/7986/1 (QCF);
- IMIAL Level 4 Certificate In Advanced Automotive Studies for Master Technicians, Ref: 600/6812/7 (QCF)

Qualifications that have been extended

N/A



Purpose of this framework

Summary of the purpose of the framework

Profile of the Automotive Retail Industry in Wales

The Automotive Retail Industry provides employment for around twenty three thousand people in Wales and is a major contributor to the economy. Vehicle maintenance and repair businesses account for 65% of employment in the Automotive Retail Industry in Wales and 90% of those businesses are micro employers, employing less than 10 people. Around a quarter of the automotive workforce in Wales are self employed.

The average age of the workforce is 40 years with 18% aged between 16 and 24 (in the UK) and there is a need to replace those who retire or leave. This compares with the employed workforce in Wales and the wider UK which is aging.

The automotive workforce is predominantly male (97.5%), which reflects the distribution of employment by occupation and sector in Wales, which is strongly gendered, with men occupying the vast majority of skilled trades and operative employment while women dominate in administrative/secretarial and personal service occupations.

95% of the workforce is White, with just under 5% from Black and other ethnic minority groups. This reflects the employed workforce in Wales where 4% are of ethnic minority origin, and this has changed little in recent years.

Challenges facing employers in Wales and the Welsh economy

The following skills priorities for Wales have been extracted from the National Strategic Skills Audit for Wales 2011 and highlights where Apprenticeships in Vehicle Maintenance and Repair will contribute to meeting these priorities and the skills needs of employers in Wales:

- 1. There is a continued demand for workers in skilled trades occupations and jobs requiring intermediate level skills will continue to be important
 - More technicians are needed at Levels 2, 3 and 4 in maintenance and repair to keep up with the technology used to diagnose, test and repair a range of vehicles including cars, vans, caravans and motorhomes, lorries, lift trucks and motorcycles.
- 2. High level skills and jobs will be critical to the Welsh economy
 - This Apprenticeship provides a pathway to the Level 4 in Advanced Diagnostics and



Management Principles and progression opportunities into further and higher education.

- 3. A growing requirement for corporate managers across a wide and diverse range of Sectors and economy-wide skills needs, including managers capability in effectively exploiting technology.
 - Only 15% of managers and leaders in the Automotive Retail Sector are qualified at level 4 or above, therefore this Apprenticeship, with a level 4 pathway, provides employers with opportunities to upskill their existing staff and to attract new employees to grow their own managers. All pathways at each level include ICT as mandatory and this, coupled with the computerized technology used in vehicle maintenance and repair provides all apprentices with the skills they need to exploit technology in the sector.
- 4. A wide-ranging need for skills to support greater efficiency in terms of energy consumption and resource utilisationcarbon / waste reduction targets
 - the sector needs to respond to changing consumer demand for more efficient, economic and safer vehicles which this framework addresses.
- 5. An economy-wide need to enhance cross-cutting employability and basic skills. Including literacy, numeracy and ICT skills.
 - This Apprenticeship includes Essential Skills Wales of Communication, Application of Number and ICT as mandatory.

Employer support for Apprenticeships in Vehicle Maintenance and Repair

Each year, around 600 Foundation apprentices (Level 2) and apprentices (Level 3) start training on the Vehicle Maintenance and Repair Apprenticeship framework.

Traditionally, Apprenticeships in the Automotive Retail Industry have been at Level 2 and Level 3 and the previous issue of this framework included a Level 4 Higher Apprenticeship based on employer demand. This provides a clear progression pathway for those Level 2 and Level 3 technicians who wish to progress into first line management, whilst retaining their involvement with the technical aspects of vehicle maintenance and repair.

This issue of the framework incorporates a new pathway at Levels 2 and 3 for caravan and motorhome maintenance and repair. With a trend towards holidaying in the UK, there is an increase in demand for technicians who can repair and maintain caravans and motorhomes and this new pathway has been developed with the support of UK wide Caravan Bodies/Institutes.

Job roles for apprentices

• Foundation apprentices (Level 2) will train as Service Technicians/Technicians, learning how to test and repair a range of vehicles;

- Apprentices (Level 3) will train as Diagnostic Technicians or Advanced Technicians learning how to diagnose, test and repair a range of vehicles;
- Higher apprentices (Level 4) will train as Master/Senior Technicians or Workshop Controllers in both a management and hands on role, supervising Service and Diagnostic Technicians.

Aims and objectives of this framework (Wales)

The aim of this framework is to attract new people into Vehicle Maintenance and Repair from a wide range of backgrounds to replace those who leave or retire and to upskill the existing workforce in Wales.

Objectives of this framework are to:

- contribute to increasing the number of existing staff qualified at Level 2, Level 3 and Level 4
- 2. attract more applications from women and other under-represented groups into Vehicle Maintenance and Repair jobs at Level 2, Level 3 and Level 4;
- 3. develop literacy, numeracy and ICT skills which are a priority for the Automotive Retail Industry;
- 4. provide micro businesses, which account for the majority of businesses in the Automotive Retail Industry, with access to a quality training programme to help their businesses grow;
- 5. provide opportunities for career progression within Vehicle Maintenance and Repair and into the wider Automotive Retail Industry;
- 6. provide a pathway to further and higher education for those who choose to do so.



Entry conditions for this framework

Apprenticeships are seen as a vital route to attract a greater diversity of individuals into the industry, therefore, entry conditions to this framework have been made extremely flexible.

Most employers are especially interested in applicants who can demonstrate:

- a positive, "can do" attitude and a willingness to work hard;
- good communication skills on which this Apprenticeship will build;
- an understanding of the importance to the business of providing excellent customer service at all times.

All pathways in this framework will require good manual dexterity, will involve handling heavy equipment and spending long periods standing. For those working with electrical systems, a colour blindness test will be necessary.

Applicants may have a range of differing experiences, achievements and/or qualifications. Examples of entry conditions that employers may look for include:

- · work or work experience; or
- training and/or experience which could include a portfolio showing what they have done;
 or
- · any of the Essential Skills Wales or Wider Key Skills; or
- Pathways to Apprenticeships in Automotive or Engineering;
- Principal Learning Qualification as part of the Welsh Baccalaureate in Retail Business (which has automotive retail content) or Engineering; or
- Welsh Baccalaureate any level; or
- a range of vocational or academic qualification(s).

Specific entry conditions for Level 3 and Level 4 pathways are described in the relevant sections.

Initial assessment and identifying prior learning and achievement:

Training providers and employers will use initial assessment to ensure that applicants have a fair opportunity to demonstrate their ability and to tailor programmes to meet individual needs. This process will identify prior qualifications and experience which may count towards achievement of the framework. Where this is the case, the Apprenticeship must be customised so that apprentices undertake new learning at a higher level and develop new skills. For example:



- where Foundation apprentices have already achieved one or more of the Essential Skills Wales, at Level 1 on entry, they will be encouraged to undertake these skills at Level 2 as part of the Apprenticeship.
- where apprentices at Level 3 have achieved the competence and/or knowledge qualifications, the
 programme could be customised to enable apprentices to undertake additional units from the
 competence/knowledge qualifications, at the same or at a higher level, or one or more of the
 Wider Key Skills.

Evidence of customisation, (copies of certificates for qualifications, units etc) must be demonstrated at certification.



Level 2

Title for this framework at level 2

Foundation Apprenticeship in Vehicle Maintenance and Repair

Pathways for this framework at level 2

Pathway 1: Light Vehicle

Pathway 2: Heavy Vehicle

Pathway 3: Motorcycle

Pathway 4: Auto Electrical and Mobile Electrical Installation

Pathway 5: Heavy Vehicle Trailer

Pathway 6: Lift Truck

Pathway 7: Caravan and Motorhome

Level 2, Pathway 1: Light Vehicle

Description of this pathway

Vehicle Maintenance and Repair (Light Vehicle):

Total minimum credits: 196 credits, representing:

Competence: 98 credits;Knowledge: 78 credits:

• Essential Skills Wales: Communication, Application of Number and ICT: 18 credits;

• ERR: 2 credits.

Entry requirements for this pathway in addition to the framework entry requirements

None in addition to the general entry conditions.



Job title(s)	Job role(s)
Light Vehicle Service Technician	Carry out routine light vehicle maintenance and inspections including servicing, repairing and replacing faulty parts and maintaining records.



Qualifications

Competence qualifications available to this pathway

C1 -	C1 - Level 2 Diploma in Light Vehicle Maintenance and Repair Competence (QCF)					
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value	
C1a	500/9819/6	IMIAL	98	815	N/A	
C1b	500/9975/9	City & Guilds	98	815	N/A	
C1c	501/0196/1	EDEXCEL	98	815	N/A	

Knowledge qualifications available to this pathway

K1 -	K1 - Level 2 Diploma in Light Vehicle Maintenance and Repair Principles (QCF)					
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value	
K1a	500/9818/4	IMIAL	78	640	N/A	
K1b	500/9707/6	City & Guilds	78	640	N/A	
K1c	501/0269/2	EDEXCEL	78	640	N/A	
K1d	600/2143/3	ABC	78	640	N/A	

Knowledge qualifications available to this pathway (cont.)

K2 -	- Level 2 Exte	nded Diploma in Light Vehicle Maintenance and	d Repair	Principles	(QCF)
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value
K2a	600/1688/7	IMIAL	102	784	N/A



Combined qualifications available to this pathway

N/A

Notes on competence and knowledge qualifications (if any)

Light Vehicle Service Technician:

- Level 2 Diploma in Light Vehicle Maintenance and Repair Competence; AND
- Level 2 Diploma in Light Vehicle Maintenance and Repair Principles; OR
- Level 2 Extended Diploma in Light Vehicle Maintenance and Repair Principles which contains an additional four mandatory units for Vehicle Electrical and Electronic Principles, ICT for Vehicle Repair, Vehicle Science and Vehicle Mathematics.

Apprentices do not have to select the same Awarding Organisation for both the competence and knowledge qualifications.



Transferable skills (Wales)

Essential skills (Wales)					
	Minimum level	Credit value			
Communication	1	6			
Application of numbers	1	6			
IT	1	6			

Progression routes into and from this pathway

PROGRESSION INTO THIS FOUNDATION APPRENTICESHIP (LEVEL 2):

This can be from a wide range of routes including:

- work or work experience;
- training and/or experience which could include a portfolio showing what they have done;
- any of the Essential Skills Wales or Wider Key Skills Wales;
- Pathway to Apprenticeships;
- Welsh Baccalaureate including Principal Learning Qualifications in Engineering and Retail Business;
- a range of vocational or academic qualification(s).

Apprentices will undergo an initial assessment to identify prior learning and experience which may count towards the achievement of this Apprenticeship.

PROGRESSION FROM THIS FOUNDATION APPRENTICESHIP (LEVEL 2):

Jobs:

- on completion of this Foundation Apprenticeship (Level 2), apprentices will be competent to work as a Light Vehicle Service Technician;
- following further training and development, apprentices can progress to a range of jobs at Level 2 and 3 such as a Light Vehicle Diagnostic Technician, Service Adviser, Service Receptionist or Maintenance Controller.

Apprenticeships:

• Apprenticeship (Level 3) in Vehicle Maintenance and Repair (any pathway).



 Vehicle	Maintenance	and	Repair	-	non	statutory	(Wales)
 level	2					-	
 Pat	thway 1						

Further Education:

- Level 3 Diploma in Light Vehicle Maintenance and Repair Principles (QCF);
- Level 3 Extended Diploma in Light Vehicle Maintenance and Repair Principles (QCF).

For more careers information on the Automotive Retail Industry visit: www.autocity.org.uk.



Delivery and assessment of employee rights and responsibilities

Delivery and Assessment

All apprentices will receive an induction to the workplace and to the Apprenticeship programme.

The nine outcomes for ERR will be covered through achievement of ONE of the following ERR qualifications:

Title: City & Guilds Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/1216/X

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: IMIAL Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/1308/4

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: Edexcel Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/3713/1

Guided Learning Hours (GLH): 8

Credit Value: 2

Recording

A workbook has been developed to support the delivery of the ERR qualification by providing appropriate learning material and a record of completion by the learner, which will be signed off by the employer.

This workbook must be used as the primary source of evidence for the ERR qualification. Should another form of evidence of completion be used, it will be the responsibility of the Awarding Organisation to ensure that this evidence fully maps to the requirements of the IMI Workbook.

To download the ERR workbook please visit http://www.t.heimi.org.uk/sites/default/files/documents/168799.doc



.... Vehicle Maintenance and Repair - non statutory (Wales) level 2 Pathway 1

Evidence

Evidence of achievement of ERR will be a copy of the certificate of achievement of the ERR Award, which must be submitted to The Institute of the Motor Industry (IMI) when applying for an Apprenticeship completion certificate.



Level 2, Pathway 2: Heavy Vehicle

Description of this pathway

Vehicle Maintenance and Repair (Heavy Vehicle):

Total minimum credits:199 credits, representing:

• Competence: 101 credits;

• Knowledge: 78 credits:

• Essential Skills Wales: Communication, Application of Number and ICT: 18 credits;

• ERR: 2 credits.

Entry requirements for this pathway in addition to the framework entry requirements

None in addition to the general entry requirements.

Job title(s)	Job role(s)
Heavy Vehicle Service Technician	Carry out routine heavy vehicle maintenance and inspections including servicing, repairing and replacing faulty parts and maintaining records.



Qualifications

Competence qualifications available to this pathway

C 1	C1 - Level 2 Diploma in Heavy Vehicle Maintenance and Repair Competence (QCF)					
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value	
C1a	500/9813/5	IMIAL	101	855	N/A	
C1b	501/0745/8	City & Guilds	101	855	N/A	
C1c	501/0197/3	EDEXCEL	101	855	N/A	

Knowledge qualifications available to this pathway

K1 -	K1 - Level 2 Diploma in Heavy Vehicle Maintenance and Repair Principles (QCF)						
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value		
K1a	500/9873/1	IMIAL	78	645	N/A		
K1b	500/9982/6	City & Guilds	78	645	N/A		
K1c	501/0192/4	EDEXCEL	78	645	N/A		

IMIAL

K2a

600/1687/5

Knowledge qualifications available to this pathway (cont.)

K2 - Level 2 Extended Diploma in Heavy Vehicle Maintenance and Repair Principles (QCF)				
No. Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value

102

789

N/A



Combined qualifications available to this pathway

N/A

Notes on competence and knowledge qualifications (if any)

Heavy Vehicle Service Technician:

- Level 2 Diploma in Heavy Vehicle Maintenance and Repair Competence; AND
- Level 2 Diploma in Heavy Vehicle Maintenance and Repair Principles; OR
- Level 2 Extended Diploma in Heavy Vehicle Maintenance and Repair Principles which includes an additional four units for Vehicle Electrical and Electronic Principles, ICT for Vehicle Repair, Vehicle Science and Vehicle Mathematics.

Apprentices do not have to select the same Awarding Organisation for both the competence and knowledge qualifications.



Transferable skills (Wales)

Essential skills (Wales)									
	Minimum level	Credit value							
Communication	1	6							
Application of numbers	1	6							
IΤ	1	6							

Progression routes into and from this pathway

PROGRESSION INTO THIS FOUNDATION APPRENTICESHIP (LEVEL 2):

This can be from a wide range of routes including:

- work or work experience;
- training and/or experience which could include a portfolio showing what they have done;
- any of the Essential Skills Wales or Wider Key Skills Wales;
- Pathway to Apprenticeships;
- Welsh Baccalaureate including Principal Learning Qualifications in Engineering and Retail Business;
- a range of vocational or academic qualification(s).

Apprentices will undergo an initial assessment to identify prior learning and experience which may count towards the achievement of this Apprenticeship.

PROGRESSION FROM THIS FOUNDATION APPRENTICESHIP (LEVEL 2):

Jobs:

- on completion of this Foundation Apprenticeship (Level 2), apprentices will be competent to work as a Heavy Vehicle Service Technician;
- following further training and development, apprentices can progress to a range of jobs such as Heavy Vehicle Diagnostic Technician, Service Adviser, Service Receptionist or Maintenance Controller.

Apprenticeships:

Apprenticeship (Level 3) in Vehicle Maintenance and Repair (any pathway).

 Vehicle	Maintenance	and	Repair	-	non	statutory	(Wales)
 level	2					-	
 Pat	thway 2						

Further Education:

- Level 3 Diploma in Heavy Vehicle Maintenance and Repair Principles (QCF);
- Level 3 Extended Diploma in Heavy Vehicle Maintenance and Repair Principles (QCF).

For more careers information on the Automotive Retail Industry visit: www.autocity.org.uk.



Delivery and assessment of employee rights and responsibilities

Delivery and Assessment

All apprentices will receive an induction to the workplace and to the Apprenticeship programme.

The nine outcomes for ERR will be covered through achievement of ONE of the following ERR qualifications:

Title: City & Guilds Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/1216/X

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: IMIAL Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/1308/4

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: Edexcel Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/3713/1

Guided Learning Hours (GLH): 8

Credit Value: 2

Recording

A workbook has been developed to support the delivery of the ERR qualification by providing appropriate learning material and a record of completion by the learner, which will be signed off by the employer.

This workbook must be used as the primary source of evidence for the ERR qualification. Should another form of evidence of completion be used, it will be the responsibility of the Awarding Organisation to ensure that this evidence fully maps to the requirements of the IMI Workbook. To download the ERR workbook please visit http://www.t

heimi.org.uk/sites/default/files/documents/168799.doc

.... Vehicle Maintenance and Repair - non statutory (Wales) level 2 Pathway 2

Evidence

Evidence of achievement of ERR will be a copy of the certificate of achievement of the ERR Award, which must be submitted to The Institute of the Motor Industry (IMI) when applying for an Apprenticeship completion certificate.



Level 2, Pathway 3: Motorcycle

Description of this pathway

Maintenance and Repair (Motorcycle)

Total minimum credits: 185 credits representing:

Competence: 95 credits;Knowledge: 70 credits:

• Essential Skills Wales: Communication, Application of Number and ICT: 18 credits;

• ERR: 2 credits.

Entry requirements for this pathway in addition to the framework entry requirements

None in addition to the general entry requirements.



Job title(s)	Job role(s)
Motorcycle Service Technician	Carry out routine motorcycle maintenance and inspections including servicing, repairing and replacing faulty parts and maintaining records.



Qualifications

Competence qualifications available to this pathway

C 1	C1 - Level 2 Diploma in Motorcycle Maintenance and Repair Competence (QCF)								
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value				
C1a	500/9817/2	IMIAL	95	810	N/A				
C1b	500/9990/5	City & Guilds	95	810	N/A				

Knowledge qualifications available to this pathway

K1 -	K1 - Level 2 Diploma in Motorcycle Maintenance and Repair Principles (QCF)								
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value				
K1a	500/9680/1	IMIAL	70	595	N/A				
K1b	501/0288/6	City & Guilds	70	595	N/A				
K1c	600/1965/7	ABC	70	595	N/A				

K2 -	K2 - Level 2 Extended Diploma in Motorcycle Maintenance and Repair Principles (QCF)						
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value		
K2a	600/1689/9	IMIAL	94	739	N/A		

۰	 \	/ehicle	Maint	enance	and	Repair	-	non	statutory	(Wales)
۰	 	. level	2						-	
۰	 	Pa	thway	3						

Combined qualifications available to this pathway

N/A

Notes on competence and knowledge qualifications (if any)

Motorcycle Service Technician:

- Level 2 Diploma in Motorcycle Maintenance and Repair Competence; AND
- Level 2 Diploma in Motorcycle Maintenance and Repair Principles; OR
- Level 2 Extended Diploma in Motorcycle Maintenance and Repair Principles which includes an additional four units for Vehicle Electrical and Electronic Principles, ICT for Vehicle Repair, Vehicle Science and Vehicle Mathematics.

Apprentices do not have to select the same Awarding Organisation for both the competence and knowledge qualifications.



Transferable skills (Wales)

Essential skills (Wales)		
	Minimum level	Credit value
Communication	1	6
Application of numbers	1	6
IΤ	1	6

Progression routes into and from this pathway

PROGRESSION INTO THIS FOUNDATION APPRENTICESHIP (LEVEL 2):

This can be from a wide range of routes including:

- work or work experience;
- training and/or experience which could include a portfolio showing what they have done;
- any of the Essential Skills Wales or Wider Key Skills Wales;
- Pathway to Apprenticeships;
- Welsh Baccalaureate including Principal Learning Qualifications in Engineering and Retail Business;
- a range of vocational or academic qualification(s).

Apprentices will undergo an initial assessment to identify prior learning and experience which may count towards the achievement of this Apprenticeship.

PROGRESSION FROM THIS FOUNDATION APPRENTICESHIP (LEVEL 2):

Jobs:

- on completion of this Foundation Apprenticeship (Level 2), apprentices will be competent to work as a Motorcycle Service Technician;
- following further training and development, apprentices can progress to a range of jobs such as Motorcycle Diagnostic Technician, Service Adviser, Service Receptionist or Maintenance Controller.

Apprenticeships:

Apprenticeship (Level 3) in Vehicle Maintenance and Repair: (any pathway).

 	٧	ehi	cle	Maint	enance	and	Repair	-	non	statutory	(Wales)
		. le									
 			Pat	thway	3						

Further Education:

- Level 3 Diploma in Motorcycle Maintenance and Repair Principles (QCF);
- Level 3 Extended Diploma in Motorcycle Maintenance and Repair Principles (QCF).

For more careers information on the Automotive Retail Industry visit: www.autocity.org.uk.



Delivery and assessment of employee rights and responsibilities

Delivery and Assessment

All apprentices will receive an induction to the workplace and to the Apprenticeship programme.

The nine outcomes for ERR will be covered through achievement of ONE of the following ERR qualifications:

Title: City & Guilds Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Oualification Reference Number: 600/1216/X

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: IMIAL Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/1308/4

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: Edexcel Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/3713/1

Guided Learning Hours (GLH): 8

Credit Value: 2

Recording

A workbook has been developed to support the delivery of the ERR qualification by providing appropriate learning material and a record of completion by the learner, which will be signed off by the employer.

This workbook must be used as the primary source of evidence for the ERR qualification. Should another form of evidence of completion be used, it will be the responsibility of the Awarding Organisation to ensure that this evidence fully maps to the requirements of the IMI Workbook. To download the ERR workbook please visit http://www.t_

heimi.org.uk/sites/default/files/documents/168799.doc

.... Vehicle Maintenance and Repair - non statutory (Wales) level 2 Pathway 3

Evidence

Evidence of achievement of ERR will be a copy of the certificate of achievement of the ERR Award, which must be submitted to The Institute of the Motor Industry (IMI) when applying for an Apprenticeship completion certificate.



Level 2, Pathway 4: Auto Electrical and Mobile Electrical Installation

Description of this pathway

Vehicle Maintenance and Repair (Auto Electrical and Mobile Electrical Installation)

Total minimum credits: 178 credits, representing:

Competence: 88 credits;Knowledge: 70 credits:

• Essential Skills Wales: Communication, Application of Number and ICT: 18 credits;

• ERR: 2 credits.

Entry requirements for this pathway in addition to the framework entry requirements

None in addition to the general entry requirements.



Job title(s)	Job role(s)
Auto Electrical Technician	Carry out the removal and replacement of electrical units and components including inspecting, locating and correcting faults, system enhancements, installation and testing.
Mobile Electrical Installation Technician	Carry out routine installation and testing of new security, audio or navigation equipment, advising customers on different equipment.

Qualifications

Competence qualifications available to this pathway

C 1	C1 - Level 2 Diploma in Auto Electrical and Mobile Electrical Competence (QCF)								
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value				
C1a	500/9820/2	IMIAL	88	727	N/A				
C1b	501/0133/X	City & Guilds	88	727	N/A				
C1c	501/0250/3	EDEXCEL	88	727	N/A				

Knowledge qualifications available to this pathway

K1 -	K1 - Level 2 Diploma in Auto Electrical and Mobile Electrical Principles (QCF)							
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value			
K1a	500/9824/X	IMIAL	70	568	N/A			
K1b	501/0132/8	City & Guilds	70	568	N/A			
K1c	501/0195/X	EDEXCEL	70	568	N/A			
K1d	600/2115/9	ABC	70	568	N/A			

	٧	ehic	le	Maint	enance	and	Repair	-	non	statutory	(Wales)
		. lev	el	2						-	
		F	at	hway	4						

Combined qualifications available to this pathway

N/A

Notes on competence and knowledge qualifications (if any)

Auto Electrical Technician and Mobile Electrical Installation Technician:

- Level 2 Diploma in Auto Electrical and Mobile Electrical Competence; AND
- Level 2 Diploma in Auto Electrical and Mobile Electrical Principles.

Apprentices do not have to select the same Awarding Organisation for both the competence and knowledge qualifications.



Transferable skills (Wales)

Essential skills (Wales)		
	Minimum level	Credit value
Communication	1	6
Application of numbers	1	6
IT	1	6

Progression routes into and from this pathway

PROGRESSION INTO THIS FOUNDATION APPRENTICESHIP (LEVEL 2):

This can be from a wide range of routes including:

- work or work experience;
- training and/or experience which could include a portfolio showing what they have done;
- any of the Essential Skills Wales or Wider Key Skills Wales;
- Pathway to Apprenticeships;
- Welsh Baccalaureate including Principal Learning Qualifications in Engineering and Retail Business;
- a range of vocational or academic qualification(s).

Apprentices will undergo an initial assessment to identify prior learning and experience which may count towards the achievement of this Apprenticeship.

PROGRESSION FROM THIS FOUNDATION APPRENTICESHIP (LEVEL 2):

Jobs:

- on completion of this Foundation Apprenticeship (Level 3), apprentices will be competent to work as an Auto Electrical or Mobile Electrical Installation Technician;
- following further training and development, apprentices can progress to a range of jobs such as Auto Electrical Diagnostic Technician, Mobile Electrical Installation Diagnostic Technician, Service Adviser, Service Receptionist or Maintenance Controller.

Apprenticeships:

Apprenticeship (Level 4) in Vehicle Maintenance and Repair (any pathway).



```
.... Vehicle Maintenance and Repair - non statutory (Wales) ...... level 2 ....... Pathway 4
```

Further Education:

• Level 3 Diploma in Auto Electrical and Mobile Electrical Principles (QCF).

For more careers information on the Automotive Retail Industry visit: www.autocity.org.uk.



Delivery and assessment of employee rights and responsibilities

Delivery and Assessment

All apprentices will receive an induction to the workplace and to the Apprenticeship programme.

The nine outcomes for ERR will be covered through achievement of ONE of the following ERR qualifications:

Title: City & Guilds Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Oualification Reference Number: 600/1216/X

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: IMIAL Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/1308/4

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: Edexcel Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/3713/1

Guided Learning Hours (GLH): 8

Credit Value: 2

Recording

A workbook has been developed to support the delivery of the ERR qualification by providing appropriate learning material and a record of completion by the learner, which will be signed off by the employer.

This workbook must be used as the primary source of evidence for the ERR qualification. Should another form of evidence of completion be used, it will be the responsibility of the Awarding Organisation to ensure that this evidence fully maps to the requirements of the IMI Workbook. To download the ERR workbook please visit http://www.t_

heimi.org.uk/sites/default/files/documents/168799.doc



.... Vehicle Maintenance and Repair - non statutory (Wales) level 2 Pathway 4

Evidence

Evidence of achievement of ERR will be a copy of the certificate of achievement of the ERR Award, which must be submitted to The Institute of the Motor Industry (IMI) when applying for an Apprenticeship completion certificate.



Level 2, Pathway 5: Heavy Vehicle Trailer

Description of this pathway

Vehicle Maintenance and Repair (Heavy Vehicle Trailer)

Total minimum credits: 156 credits representing:

Competence: 77 credits;Knowledge: 59 credits:

• Essential Skills Wales: Communication, Application of Number and ICT: 18 credits;

• ERR: 2 credits.

Entry requirements for this pathway in addition to the framework entry requirements

None in addition to the general entry requirements.



Job title(s)	Job role(s)
Heavy Vehicle Trailer Technician	Carry out routine heavy vehicle trailer maintenance and inspections including servicing, repairing and replacing faulty parts and maintaining records.



Qualifications

Competence qualifications available to this pathway

C 1	C1 - Level 2 Diploma in Heavy Vehicle Trailer Maintenance & Repair Competence (QCF)						
No. Ref no. Awarding organisation		Awarding organisation	Credit value	Guided learning hours	UCAS points value		
C1a	600/0441/1	IMIAL	77	652	N/A		

Knowledge qualifications available to this pathway

K1	K1 - Level 2 Diploma in Heavy Vehicle Trailer Maintenance & Repair Principles (QCF)						
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value		
K1a	600/0383/2	IMIAL	59	487	N/A		

Combined qualifications available to this pathway

N/A

Notes on competence and knowledge qualifications (if any)

Heavy Vehicle Trailer Technician

- Level 2 Diploma in Heavy Vehicle Trailer Maintenance & Repair Competence; AND
- Level 2 Diploma in Heavy Vehicle Trailer Maintenance & Repair Principles.



Transferable skills (Wales)

Essential skills (Wales)							
	Minimum level	Credit value					
Communication	1	6					
Application of numbers	1	6					
IΤ	1	6					

Progression routes into and from this pathway

PROGRESSION INTO THIS FOUNDATION APPRENTICESHIP (LEVEL 2):

This can be from a wide range of routes including:

- work or work experience;
- training and/or experience which could include a portfolio showing what they have done;
- any of the Essential Skills Wales or Wider Key Skills Wales;
- Pathway to Apprenticeships;
- Welsh Baccalaureate including Principal Learning Qualifications in Engineering and Retail Business;
- a range of vocational or academic qualification(s).

Apprentices will undergo an initial assessment to identify prior learning and experience which may count towards the achievement of this Apprenticeship.

PROGRESSION FROM THIS FOUNDATION APPRENTICESHIP (LEVEL 2):

Jobs:

- on completion of this Foundation Apprenticeship (Level 2), apprentices will be competent to work as a Heavy Vehicle Trailer Technician;
- following further training and development, apprentices can progress to a range of jobs such as Heavy Vehicle Service Technician, Heavy Vehicle Diagnostic Technician, Service Adviser, Service Receptionist or Maintenance Controller.

Apprenticeships:

Apprenticeship (Level 3) in Vehicle Maintenance and Repair (any pathway).



 Vehicle	Maintenance	and	Repair	-	non	statutory	(Wales)
 level	2					-	
 Pat	thway 5						

Further Education:

- Level 3 Diploma in Heavy Vehicle Maintenance and Repair Principles (QCF);
- Level 3 Extended Diploma in Heavy Vehicle Maintenance and Repair Principles (QCF).

For more careers information on the Automotive Retail Industry visit: www.autocity.org.uk.



Delivery and assessment of employee rights and responsibilities

Delivery and Assessment

All apprentices will receive an induction to the workplace and to the Apprenticeship programme.

The nine outcomes for ERR will be covered through achievement of ONE of the following ERR qualifications:

Title: City & Guilds Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Oualification Reference Number: 600/1216/X

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: IMIAL Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/1308/4

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: Edexcel Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/3713/1

Guided Learning Hours (GLH): 8

Credit Value: 2

Recording

A workbook has been developed to support the delivery of the ERR qualification by providing appropriate learning material and a record of completion by the learner, which will be signed off by the employer.

This workbook must be used as the primary source of evidence for the ERR qualification. Should another form of evidence of completion be used, it will be the responsibility of the Awarding Organisation to ensure that this evidence fully maps to the requirements of the IMI Workbook. To download the ERR workbook please visit http://www.t_

heimi.org.uk/sites/default/files/documents/168799.doc



.... Vehicle Maintenance and Repair - non statutory (Wales) level 2 Pathway 5

Evidence

Evidence of achievement of ERR will be a copy of the certificate of achievement of the ERR Award, which must be submitted to The Institute of the Motor Industry (IMI) when applying for an Apprenticeship completion certificate.



Level 2, Pathway 6: Lift Truck

Description of this pathway

Vehicle Maintenance and Repair (Lift Truck)

Total minimum credits: 206 credits, representing:

• Competence: 103 credits;

Knowledge: 83 credits:

• Essential Skills Wales: Communication, Application of Number and ICT: 18 credits;

• ERR: 2 credits.

Entry requirements for this pathway in addition to the framework entry requirements

None in addition to the general entry requirements.



Job title(s)	Job role(s)
Lift Truck Technician	Carry out routine lift truck maintenance and inspections including servicing, repairing and replacing faulty parts and maintaining records.



Qualifications

Competence qualifications available to this pathway

C 1	C1 - Level 2 Diploma in Lift Truck Maintenance & Repair Competence (QCF)								
No.	No. Ref no. Awarding organisation		Credit value	Guided learning hours	UCAS points value				
C1a	600/0440/X	IMIAL	103	865	N/A				
C1b	600/3572/9	EDEXCEL	103	865	N/A				

Knowledge qualifications available to this pathway

K1 -	K1 - Level 2 Diploma in Lift Truck Maintenance & Repair Principles (QCF)							
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value			
K1a	600/0389/3	IMIAL	83	690	N/A			
K1b	600/3571/7	EDEXCEL	83	690	N/A			

 	Ve	hi	cle	Maint	enance	and	Repair	-	non	statutory	(Wales)
 		le	vel	2						-	
 			Pat	thway	6						

Combined qualifications available to this pathway

N/A

Notes on competence and knowledge qualifications (if any)

Lift Truck Technician:

- Level 2 Diploma in Lift Truck Maintenance & Repair Competence; AND
- Level 2 Diploma in Lift Truck Maintenance & Repair Principles.

Apprentices do not have to select the same Awarding Organisation for both the competence and knowledge qualifications.



Transferable skills (Wales)

Essential skills (Wales)							
	Minimum level	Credit value					
Communication	1	6					
Application of numbers	1	6					
IΤ	1	6					

Progression routes into and from this pathway

PROGRESSION INTO THIS FOUNDATION APPRENTICESHIP (LEVEL 2):

This can be from a wide range of routes including:

- work or work experience;
- training and/or experience which could include a portfolio showing what they have done;
- any of the Essential Skills Wales or Wider Key Skills Wales;
- Pathway to Apprenticeships;
- Welsh Baccalaureate including Principal Learning Qualifications in Engineering and Retail Business;
- a range of vocational or academic qualification(s).

Apprentices will undergo an initial assessment to identify prior learning and experience which may count towards the achievement of this Apprenticeship.

PROGRESSION FROM THIS FOUNDATION APPRENTICESHIP (LEVEL 2):

Jobs:

- on completion of this Foundation Apprenticeship (Level 2), apprentices will be competent to work as a Lift Truck Technician;
- following further training and development, apprentices can progress to a range of jobs such as Lift Truck Diagnostic Technician, Service Advisor, Service Receptionist or Maintenance Controller.

Apprenticeships:

Apprenticeship (Level 3) in Vehicle Maintenance and Repair (any pathway).



.... Vehicle Maintenance and Repair - non statutory (Wales) level 2 Pathway 6

Further Education:

• Level 3 Diploma in Lift Truck Maintenance & Repair Principles (QCF).

For more careers information on the Automotive Retail Industry visit: www.autocity.org.uk.



Delivery and assessment of employee rights and responsibilities

Delivery and Assessment

All apprentices will receive an induction to the workplace and to the Apprenticeship programme.

The nine outcomes for ERR will be covered through achievement of ONE of the following ERR qualifications:

Title: City & Guilds Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/1216/X

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: IMIAL Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/1308/4

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: Edexcel Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/3713/1

Guided Learning Hours (GLH): 8

Credit Value: 2

Recording

A workbook has been developed to support the delivery of the ERR qualification by providing appropriate learning material and a record of completion by the learner, which will be signed off by the employer.

This workbook must be used as the primary source of evidence for the ERR qualification. Should another form of evidence of completion be used, it will be the responsibility of the Awarding Organisation to ensure that this evidence fully maps to the requirements of the IMI Workbook. To download the ERR workbook please visit http://www.t_

heimi.org.uk/sites/default/files/documents/168799.doc



.... Vehicle Maintenance and Repair - non statutory (Wales) level 2 Pathway 6

Evidence

Evidence of achievement of ERR will be a copy of the certificate of achievement of the ERR Award, which must be submitted to The Institute of the Motor Industry (IMI) when applying for an Apprenticeship completion certificate.



Level 2, Pathway 7: Caravan and Motorhome

Description of this pathway

Vehicle Maintenance and Repair (Caravan and Motorhome)

Total minimum credits: 81 credits, representing:

- Combined qualification: 61 credits with 37 credits for competence and 24 credits for knowledge;
- Essential Skills Wales: Communication, Application of Number and ICT: 18 credits;
- ERR: 2 credits.

Entry requirements for this pathway in addition to the framework entry requirements

Applicants will need to be interested in training as a "multi skilled" individual, as they will be working on a range of systems, including mechanics, chassis, brakes, gas, plumbing, carpentry/woodwork, electronics, engineering and communications technology using on board satellite and diagnostic systems.



Job title(s)	Job role(s)
Caravan and Motorhome Service Technician	Carrying out routine caravan/motorhome habitation maintenance and inspections including servicing, repairing and replacing faulty parts and maintaining records. (Motorhome excludes mechanical/running gear)



Qualifications

Competence qualifications available to this pathway

N/A

Knowledge qualifications available to this pathway

N/A



Combined qualifications available to this pathway

B1 -	B1 - Level 2 Diploma in Caravan and Motorhome Maintenance and Repair (QCF)							
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value			
B1a	600/5952/7	IMIAL	61	352	N/A			

Notes on competence and knowledge qualifications (if any)

Caravan and Motorhome Service Technician:

• Level 2 Diploma in Caravan and Motorhome Maintenance and Repair.

Total minimum credits for competence: 37:

- G0102C Competency in Health, Safety and Good Housekeeping in the Automotive Environment (A/601/6338) 7 credits;
- G3C Competency in Supporting Job Roles in the Automotive Work Environment (K/601/6366) 5 credits;
- CO01C Competence in Carrying Out Routine Caravan and Motorhome Maintenance (T/503/6769) 7 credits;
- CO03C Competence in Removing and Replacing Caravan and Motorhome Electrical (12v and 230v) Auxiliary Units and Components (A/503/6773) 7 credits;
- CO04C Competence in Removing and Replacing Caravan Chassis and Running Gear Components (J/503/6775) 4 credits;
- CO05C Competence in Conducting Customer Caravan and Motorhome Arrival and Departure Inspections (R/503/6777) 3 credits.
- PLUS either G8C Competency in Identifying and Agreeing Motor Vehicle Customer Service Needs (K/601/6383) 5 credits OR CO02C - Competence in Carrying Out Non-Structural Minor Internal and External Caravan and Motorhome Repairs (M/503/6771) 4 credits.

Total minimum credits for knowledge: 24 credits

- G0102K Knowledge of Health, Safety and Good Housekeeping in the Automotive Environment (D/601/6171) 3 credits;
- G3K Knowledge of Support For Job Roles in the Automotive Work Environment (T/601/6175) 3 credits;

- CO01K Knowledge of Carrying Out Routine Caravan and Motorhome Maintenance (M/503/6768); 4 credits;
- CO03K Knowledge of Removing and Replacing Caravan and Motorhome Electrical (12v and 230v) Auxiliary Units and Components (T/503/6772) 5 credits;
- CO04K Knowledge of Removing and Replacing Caravan Chassis and Running Gear Components (F/503/6774); 3 credits;
- CO05K Knowledge of Conducting Customer Caravan and Motorhome Arrival and Departure Inspections (L/503/6776) 3 credits.
 PLUS either G8K - Knowledge of how to Identify and Agree Motor Vehicle Customer Service Needs (R/601/6247), 5 credits OR CO02K - Knowledge of Carrying Out Non-Structural Minor Internal and External Caravan and Motorhome Repairs (K/503/6770) 3 credits.



Transferable skills (Wales)

Essential skills (Wales)		
	Minimum level	Credit value
Communication	1	6
Application of numbers	1	6
IΤ	1	6

Progression routes into and from this pathway

PROGRESSION INTO THIS FOUNDATION APPRENTICESHIP (LEVEL 2):

This can be from a wide range of routes including:

- work or work experience within the following industries: mechanical, gas, plumbing, carpentry/woodwork, electrical or engineering;
- training and/or experience which could include a portfolio showing what they have done;
- any of the Essential Skills Wales or Wider Key Skills Wales;
- Pathway to Apprenticeships;
- Welsh Baccalaureate including Principal Learning Qualifications in Engineering and Retail Business;
- a range of vocational or academic qualification(s).

Apprentices will undergo an initial assessment to identify prior learning and experience which may count towards the achievement of this Apprenticeship.

PROGRESSION FROM THIS FOUNDATION APPRENTICESHIP (LEVEL 2):

Jobs:

- on completion of this Foundation Apprenticeship (Level 2), apprentices will be competent to work as a Caravan and Motorhome Service Technician;
- following further training and development, apprentices can progress to a range of jobs such as Caravan and Motorhome Advanced Technician, Service Advisor, Service Receptionist or Maintenance Controller

	Vehicle	e Maint	enance	and	Repair	-	non	statutory	(Wales)
	leve	l 2						-	
	Pa	athway	7						

Apprenticeships:

• Apprenticeship (Level 3) in Vehicle Maintenance and Repair (any pathway).

Further Education:

• Level 3 Diploma in Caravan and Motorhome Maintenance and Repair (QCF).

For more careers information on the Automotive Retail Industry visit: www.autocity.org.uk



Delivery and assessment of employee rights and responsibilities

Delivery and Assessment

All apprentices will receive an induction to the workplace and to the Apprenticeship programme.

The nine outcomes for ERR will be covered through achievement of ONE of the following ERR qualifications:

Title: City & Guilds Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/1216/X

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: IMIAL Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/1308/4

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: Edexcel Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/3713/1

Guided Learning Hours (GLH): 8

Credit Value: 2

Recording

A workbook has been developed to support the delivery of the ERR qualification by providing appropriate learning material and a record of completion by the learner, which will be signed off by the employer.

This workbook must be used as the primary source of evidence for the ERR qualification. Should another form of evidence of completion be used, it will be the responsibility of the Awarding Organisation to ensure that this evidence fully maps to the requirements of the IMI Workbook. To download the ERR workbook please visit

http://www.theimi.org.uk/sites/default/files/documents/168799.doc



.... Vehicle Maintenance and Repair - non statutory (Wales) level 2 Pathway 7

Evidence

Evidence of achievement of ERR will be a copy of the certificate of achievement of the ERR Award, which must be submitted to The Institute of the Motor Industry (IMI) when applying for an Apprenticeship completion certificate.



Level 3

Title for this framework at level 3

Apprenticeship in Vehicle Maintenance and Repair

Pathways for this framework at level 3

Pathway 1: Light Vehicle

Pathway 2: Heavy Vehicle

Pathway 3: Motorcycle

Pathway 4: Auto Electrical and Mobile Electrical Installation

Pathway 5: Lift Truck

Pathway 6: Caravan and Motorhome

Level 3, Pathway 1: Light Vehicle

Description of this pathway

Vehicle Maintenance and Repair (Light Vehicle)

Total minimum credits: 181 credits representing:

Competence: 88 credits;Knowledge: 73 credits:

• Essential Skills Wales: Communication, Application of Number and ICT: 18 credits;

• ERR: 2 credits.

Entry requirements for this pathway in addition to the framework entry requirements

None other than those under general entry conditions.



Job title(s)	Job role(s)
Light Vehicle Diagnostic Technician	Carry out light vehicle maintenance and inspections including servicing, diagnosing, repairing and replacing faulty parts and maintaining records.



Qualifications

Competence qualifications available to this pathway

C 1	C1 - Level 3 Diploma in Light Vehicle Maintenance and Repair Competence (QCF)							
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value			
C1a	500/9815/9	IMIAL	88	640	N/A			
C1b	501/0017/8	City & Guilds	88	640	N/A			
C1c	501/0248/5	EDEXCEL	88	640	N/A			

Knowledge qualifications available to this pathway

K1 -	K1 - Level 3 Diploma in Light Vehicle Maintenance and Repair Principles (QCF)							
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value			
K1a	500/9814/7	IMIAL	73	605	N/A			
K1b	501/0019/1	City & Guilds	73	605	N/A			
K1c	501/0193/6	EDEXCEL	73	605	N/A			

Knowledge qualifications available to this pathway (cont.)

K2 ·	- Level 3 Exte	nded Diploma in Light Vehicle Maintenance and	d Repair	Principles	(QCF)
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value
K2a	600/1691/7	IMIAL	101	749	N/A



Combined qualifications available to this pathway

N/A

Notes on competence and knowledge qualifications (if any)

Light Vehicle Diagnostic Technician:

- Level 3 Diploma in Light Vehicle Maintenance and Repair Competence; AND
- Level 3 Diploma in Light Vehicle Maintenance and Repair Principles; OR
- Level 3 Extended Diploma in Light Vehicle Maintenance and Repair Principles which includes an additional four units for Vehicle Electrical and Electronic Principles, ICT for Vehicle Repair, Vehicle Science and Vehicle Mathematics.

Apprentices do not have to select the same Awarding Organisation for both the competence and knowledge qualifications.



Transferable skills (Wales)

Essential skills (Wales)		
	Minimum level	Credit value
Communication	2	6
Application of numbers	2	6
IT	2	6

Progression routes into and from this pathway

PROGRESSION INTO THIS APPRENTICESHIP (LEVEL 3):

This can be from a wide range of routes including:

- Foundation Apprenticeship (Level 2) in Vehicle Maintenance and Repair;
- work or work experience within the automotive industry;
- training and/or experience which could include a portfolio showing what they have done;
- any of the Essential Skills Wales or Wider Key Skills Wales;
- Welsh Baccalaureate including Principal Learning Qualifications in Engineering and Retail Business.

Apprentices will undergo an initial assessment to identify prior learning and experience which may count towards the achievement of this Apprenticeship.

PROGRESSION FROM THIS APPRENTICESHIP (LEVEL 3):

Jobs:

- on completion of this Apprenticeship (Level 3), apprentices will be competent to work as a Light Vehicle Diagnostic Technician;
- following further training and development, apprentices can progress to a range of jobs such as Workshop Controller, Service Adviser, Service Manager or Master Technician.

Higher Apprenticeships:

Higher Apprenticeship (Level 4) in Vehicle Maintenance and Repair.



```
.... Vehicle Maintenance and Repair - non statutory (Wales) ...... level 3 ....... Pathway 1
```

Further and Higher Education:

- after further training and development onto a Foundation degree for example, in Automotive Engineering or Automotive Technology; OR
- onto Higher Education (HE) programmes such as MEng and BEng programmes in Automotive.

For more careers information on the Automotive Retail Industry visit: www.autocity.org.uk.

UCAS points for this pathway: N/A



Delivery and assessment of employee rights and responsibilities

Delivery and Assessment

All apprentices will receive an induction to the workplace and to the Apprenticeship programme.

The nine outcomes for ERR will be covered through achievement of ONE of the following ERR qualifications:

Title: City & Guilds Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Oualification Reference Number: 600/1216/X

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: IMIAL Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/1308/4

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: Edexcel Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/3713/1

Guided Learning Hours (GLH): 8

Credit Value: 2

Recording

A workbook has been developed to support the delivery of the ERR qualification by providing appropriate learning material and a record of completion by the learner, which will be signed off by the employer.

This workbook must be used as the primary source of evidence for the ERR qualification. Should another form of evidence of completion be used, it will be the responsibility of the Awarding Organisation to ensure that this evidence fully maps to the requirements of the IMI Workbook. To download the ERR workbook please visit http://www.t_

heimi.org.uk/sites/default/files/documents/168799.doc



.... Vehicle Maintenance and Repair - non statutory (Wales) level 3 Pathway 1

Evidence

Evidence of achievement of ERR will be a copy of the certificate of achievement of the ERR Award, which must be submitted to The Institute of the Motor Industry (IMI) when applying for an Apprenticeship completion certificate.



Level 3, Pathway 2: Heavy Vehicle

Description of this pathway

Vehicle Maintenance and Repair (Heavy Vehicle)

Total minimum credits: 201 credits, representing:

Competence: 102 credits;Knowledge: 79 credits:

• Essential Skills Wales: Communication, Application of Number and ICT: 18 credits;

• ERR: 2 credits.

Entry requirements for this pathway in addition to the framework entry requirements

None other than those under general entry conditions



Job title(s)	Job role(s)
Heavy Vehicle Diagnostic Technician	Carry out heavy vehicle maintenance and inspections including servicing, diagnosing, repairing and replacing faulty parts and maintaining records.



Qualifications

Competence qualifications available to this pathway

C 1	C1 - Level 3 Diploma in Heavy Vehicle Maintenance and Repair Competence (QCF)						
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value		
C1a	500/9823/8	IMIAL	102	865	N/A		
C1b	500/9984/X	City & Guilds	102	865	N/A		
C1c	501/0249/7	EDEXCEL	102	865	N/A		

Knowledge qualifications available to this pathway

K1 -	K1 - Level 3 Diploma in Heavy Vehicle Maintenance and Repair Principles (QCF)							
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value			
K1a	500/9812/3	IMIAL	79	670	N/A			
K1b	500/9983/8	City & Guilds	79	670	N/A			
K1c	501/0194/8	EDEXCEL	79	670	N/A			

Knowledge qualifications available to this pathway (cont.)

K2 (Q0		ended Diploma in Heavy Vehicle Mair	tenance and Repair	r Principle	es .
No.	Ref no.	Awarding organisation	Credit	Guided learning	UCAS points

No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	points value
K2a	600/1690/5	IMIAL	106	794	N/A

Combined qualifications available to this pathway

N/A

Notes on competence and knowledge qualifications (if any)

Heavy Vehicle Diagnostic Technician:

- Level 3 Diploma in Heavy Vehicle Maintenance and Repair Competence; AND
- Level 3 Diploma in Heavy Vehicle Maintenance and Repair Principles; OR
- Level 3 Extended Diploma in Heavy Vehicle Maintenance and Repair Principles which includes an additional four units for Vehicle Electrical and Electronic Principles, ICT for Vehicle Repair, Vehicle Science and Vehicle Mathematics.

Apprentices do not have to select the same Awarding Organisation for both the competence and knowledge qualifications.



Transferable skills (Wales)

Essential skills (Wales)									
	Minimum level	Credit value							
Communication	2	6							
Application of numbers	2	6							
IT	2	6							

Progression routes into and from this pathway

PROGRESSION INTO THIS APPRENTICESHIP (LEVEL 3):

This can be from a wide range of routes including:

- Foundation Apprenticeship (Level 2) in Vehicle Maintenance and Repair;
- work or work experience within within the automotive industry;
- training and/or experience which could include a portfolio showing what they have done;
- any of the Essential Skills Wales or Wider Key Skills Wales;
- Welsh Baccalaureate including Principal Learning Qualifications in Engineering and Retail Business.

Apprentices will undergo an initial assessment to identify prior learning and experience which may count towards the achievement of this Apprenticeship.

PROGRESSION FROM THIS APPRENTICESHIP (LEVEL 3):

Jobs:

- on completion of this Apprenticeship (Level 3), apprentices will be competent to work as a Heavy Vehicle Diagnostic Technician;
- following further training and development, apprentices can progress to a range of jobs such as Workshop Controller, Service Adviser, Service Manager, Master Technician, Transport Manager.

Higher Apprenticeships:

• Higher Apprenticeship (Level 4) in Vehicle Maintenance and Repair.



Further and Higher Education:

- after further training and development onto a Foundation degree for example, in Automotive Engineering or Automotive Technology; OR
- onto Higher Education (HE) programmes such as MEng and BEng programmes in Automotive.

For more careers information on the Automotive Retail Industry visit: www.autocity.org.uk.

UCAS points for this pathway: N/A



Delivery and assessment of employee rights and responsibilities

Delivery and Assessment

All apprentices will receive an induction to the workplace and to the Apprenticeship programme.

The nine outcomes for ERR will be covered through achievement of ONE of the following ERR qualifications:

Title: City & Guilds Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Oualification Reference Number: 600/1216/X

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: IMIAL Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/1308/4

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: Edexcel Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/3713/1

Guided Learning Hours (GLH): 8

Credit Value: 2

Recording

A workbook has been developed to support the delivery of the ERR qualification by providing appropriate learning material and a record of completion by the learner, which will be signed off by the employer.

This workbook must be used as the primary source of evidence for the ERR qualification. Should another form of evidence of completion be used, it will be the responsibility of the Awarding Organisation to ensure that this evidence fully maps to the requirements of the IMI Workbook. To download the ERR workbook please visit http://www.t_

heimi.org.uk/sites/default/files/documents/168799.doc

.... Vehicle Maintenance and Repair - non statutory (Wales) level 3 Pathway 2

Evidence

Evidence of achievement of ERR will be a copy of the certificate of achievement of the ERR Award, which must be submitted to The Institute of the Motor Industry (IMI) when applying for an Apprenticeship completion certificate.



Level 3, Pathway 3: Motorcycle

Description of this pathway

Vehicle Maintenance and Repair (Motorcycle)

Total minimum credits: 201 credits, representing:

• Competence: 102 credits;

• Knowledge: 79 credits:

• Essential Skills Wales: Communication, Application of Number and ICT: 18 credits;

• ERR: 2 credits.

Entry requirements for this pathway in addition to the framework entry requirements

None other than those under general entry conditions.



Job title(s)	Job role(s)
Motorcycle Diagnostic Technician	Carry out motorcycle maintenance and inspections including servicing, diagnosing, repairing and replacing faulty parts and maintaining records.



Qualifications

Competence qualifications available to this pathway

C1 - Level 3 Diploma in Motorcycle Maintenance and Repair Competence (QCF)							
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value		
C1a	500/9685/0	IMIAL	102	861	N/A		
C1b	501/0023/3	City & Guilds	102	861	N/A		

Knowledge qualifications available to this pathway

K1 - Level 3 Diploma in Motorcycle Maintenance and Repair Principles (QCF)							
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value		
K1a	500/9684/9	IMIAL	79	665	N/A		
K1b	501/0021/X	City & Guilds	79	665	N/A		

K2	K2 - Level 3 Extended Diploma in Motorcycle Maintenance and Repair Principles (QCF)							
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value			
K2a	600/1881/1	IMIAL	107	809	N/A			

Combined qualifications available to this pathway

N/A

Notes on competence and knowledge qualifications (if any)

Motorcycle Diagnostic Technician:

- Level 3 Diploma in Motorcycle Maintenance and Repair Competence; AND
- Level 3 Diploma in Motorcycle Maintenance and Repair Principles; OR
- Level 3 Extended Diploma in Motorcycle Maintenance and Repair Principles, which includes an additional four units for Vehicle Electrical and Electronic Principles, ICT for Vehicle Repair, Vehicle Science and Vehicle Mathematics.

Apprentices do not have to select the same Awarding Organisation for both the competence and knowledge qualifications.



Transferable skills (Wales)

Essential skills (Wales)									
	Minimum level	Credit value							
Communication	2	6							
Application of numbers	2	6							
IT	2	6							

Progression routes into and from this pathway

PROGRESSION INTO THIS APPRENTICESHIP (LEVEL 3):

This can be from a wide range of routes including:

- Foundation Apprenticeship (Level 2) in Vehicle Maintenance and Repair;
- work or work experiencewithin the automotive industry;
- training and/or experience which could include a portfolio showing what they have done;
- any of the Essential Skills Wales or Wider Key Skills Wales;
- Welsh Baccalaureate including Principal Learning Qualifications in Engineering and Retail Business.

Apprentices will undergo an initial assessment to identify prior learning and experience which may count towards the achievement of this Apprenticeship.

PROGRESSION FROM THIS APPRENTICESHIP (LEVEL 3):

Jobs

- on completion of this Apprenticeship (Level 3), apprentices will be competent to work as a Motorcycle Diagnostic Technician;
- following further training and development, apprentices can progress to a range of jobs such as Workshop Controller, Service Adviser, Service Manager or Master Technician.

Higher Apprenticeships:

• Higher Apprenticeship (Level 4) in Vehicle Maintenance and Repair.

Further and higher education:



```
.... Vehicle Maintenance and Repair - non statutory (Wales) ...... level 3 ....... Pathway 3
```

- after further training and development onto a Foundation degree for example, in Automotive Engineering or Automotive Technology;
- onto Higher Education (HE) programmes such as MEng and BEng programmes in Automotive.

For more careers information on the Automotive Retail Industry visit: www.autocity.org.uk.

UCAS points for this pathway: N/A



Delivery and assessment of employee rights and responsibilities

Delivery and Assessment

All apprentices will receive an induction to the workplace and to the Apprenticeship programme.

The nine outcomes for ERR will be covered through achievement of ONE of the following ERR qualifications:

Title: City & Guilds Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/1216/X

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: IMIAL Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/1308/4

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: Edexcel Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/3713/1

Guided Learning Hours (GLH): 8

Credit Value: 2

Recording

A workbook has been developed to support the delivery of the ERR qualification by providing appropriate learning material and a record of completion by the learner, which will be signed off by the employer.

This workbook must be used as the primary source of evidence for the ERR qualification. Should another form of evidence of completion be used, it will be the responsibility of the Awarding Organisation to ensure that this evidence fully maps to the requirements of the IMI Workbook. To download the ERR workbook please visit http://www.t_

heimi.org.uk/sites/default/files/documents/168799.doc

.... Vehicle Maintenance and Repair - non statutory (Wales) level 3 Pathway 3

Evidence

Evidence of achievement of ERR will be a copy of the certificate of achievement of the ERR Award, which must be submitted to The Institute of the Motor Industry (IMI) when applying for an Apprenticeship completion certificate.



Level 3, Pathway 4: Auto Electrical and Mobile Electrical Installation

Description of this pathway

Vehicle Maintenance and Repair (Auto Electrical and Mobile Electrical Installation)

Total minimum credits: 158 credits representing:

Competence: 76 credits;Knowledge: 62 credits:

• Essential Skills Wales: Communication, Application of Number and ICT: 18 credits;

• ERR: 2 credits.

Entry requirements for this pathway in addition to the framework entry requirements

None other than those under general entry conditions.



Job title(s)	Job role(s)
Auto Electrical Diagnostic Technician	Carry out the diagnosing and rectification of electrical systems, unit and component faults including inspections, removal and replacement of electrical units and components and electrical system and vehicle enhancements.
Mobile Electrical Installation Diagnostic Technician	Carry out installation and testing of new security, audio or navigation equipment. Advise customers on equipment specification and suitability. Diagnose and repair faults with any installed equipment.

Qualifications

Competence qualifications available to this pathway

C1 - Level 3 Diploma in Auto Electrical and Mobile Electrical Competence (QCF)							
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value		
C1a	500/9938/3	IMIAL	76	618	N/A		
C1b	501/0129/8	City & Guilds	76	618	N/A		
C1c	501/0251/5	EDEXCEL	76	618	N/A		

Knowledge qualifications available to this pathway

K1 -	K1 - Level 3 Diploma in Auto Electrical and Mobile Electrical Principles (QCF)								
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value				
K1a	500/9691/6	IMIAL	62	498	N/A				
K1b	501/0131/6	City & Guilds	62	498	N/A				
K1c	501/0198/5	EDEXCEL	62	498	N/A				

 	Ve	ehi	cle	Maint	enance	and	Repair	-	non	statutory	(Wales)
 		le	vel	3						-	
 			Pat	thway	4						

Combined qualifications available to this pathway

N/A

Notes on competence and knowledge qualifications (if any)

Auto Elecricial Diagnostic Technician and Mobile Electrical Installation Diagnostic Technician:

- Level 3 Diploma in Auto Electrical and Mobile Electrical Competence; AND
- Level 3 Diploma in Auto Electrical and Mobile Electrical Principles.

Apprentices do not have to select the same Awarding Organisation for both the competence and knowledge qualifications.



Transferable skills (Wales)

Essential skills (Wales)									
	Minimum level	Credit value							
Communication	2	6							
Application of numbers	2	6							
IT	2	6							

Progression routes into and from this pathway

PROGRESSION INTO THIS APPRENTICESHIP (LEVEL 3):

This can be from a wide range of routes including:

- Foundation Apprenticeship (Level 2) in Vehicle Maintenance and Repair;
- work or work experience within the automotive industry;
 training and/or experience which could include a portfolio showing what they have done;
- any of the Essential Skills Wales or Wider Key Skills Wales;
- Welsh Baccalaureate including Principal Learning Qualifications in Engineering and Retail Business.

Apprentices will undergo an initial assessment to identify prior learning and experience which may count towards the achievement of this Apprenticeship.

PROGRESSION FROM THIS APPRENTICESHIP (LEVEL 3):

Jobs:

- on completion of this Apprenticeship (Level 3), apprentices will be competent to work as a Auto Electrical Diagnostic Technician or Mobile Electrical Installation Diagnostic Technician;
- following further training and development, apprentices can progress to a range of jobs such as Workshop Controller, Service Adviser, Service Manager or Master Technician.

Higher Apprenticeships:

• Higher Apprenticeship (Level 4) in Vehicle Maintenance and Repair.

Further and higher education:

- after further training and development onto a Foundation degree for example, in Automotive Engineering or Automotive Technology; OR
- onto Higher Education (HE) programmes such as MEng and BEng programmes in Automotive.

For more careers information on the Automotive Retail Industry visit: www.autocity.org.uk.

UCAS points for this pathway: N/A

Delivery and assessment of employee rights and responsibilities

Delivery and Assessment

All apprentices will receive an induction to the workplace and to the Apprenticeship programme.

The nine outcomes for ERR will be covered through achievement of ONE of the following ERR qualifications:

Title: City & Guilds Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Oualification Reference Number: 600/1216/X

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: IMIAL Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/1308/4

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: Edexcel Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/3713/1

Guided Learning Hours (GLH): 8

Credit Value: 2

Recording

A workbook has been developed to support the delivery of the ERR qualification by providing appropriate learning material and a record of completion by the learner, which will be signed off by the employer.

This workbook must be used as the primary source of evidence for the ERR qualification. Should another form of evidence of completion be used, it will be the responsibility of the Awarding Organisation to ensure that this evidence fully maps to the requirements of the IMI Workbook. To download the ERR workbook please visit http://www.t_

heimi.org.uk/sites/default/files/documents/168799.doc

.... Vehicle Maintenance and Repair - non statutory (Wales) level 3 Pathway 4

Evidence

Evidence of achievement of ERR will be a copy of the certificate of achievement of the ERR Award, which must be submitted to The Institute of the Motor Industry (IMI) when applying for an Apprenticeship completion certificate.



Level 3, Pathway 5: Lift Truck

Description of this pathway

Vehicle Maintenance and Repair (Lift Truck)

Total minimum credits: 213 credits, representing:

Competence: 104 credits;Knowledge: 89 credits:

• Essential Skills Wales: Communication, Application of Number and ICT: 18 credits;

• ERR: 2 credits

Entry requirements for this pathway in addition to the framework entry requirements

None other than those under general entry conditions.



Job title(s)	Job role(s)
Lift Truck Diagnostic Technician	Carry out lift truck maintenance and inspections including servicing, repairing and replacing faulty parts and maintaining records.



Qualifications

Competence qualifications available to this pathway

C1 - Level 3 Diploma in Lift Truck Maintenance & Repair Competence (QCF)					
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value
C1a	600/0392/3	IMIAL	104	875	N/A
C1b	600/3570/5	EDEXCEL	104	875	N/A

Knowledge qualifications available to this pathway

K1 - Level 3 Diploma in Lift Truck Maintenance & Repair Principles (QCF)					
No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value
K1a	600/0438/1	IMIAL	89	740	N/A
K1b	600/3564/X	EDEXCEL	89	740	N/A

Combined qualifications available to this pathway

N/A

Notes on competence and knowledge qualifications (if any)

Lift Truck Diagnostic Technician:

- Level 3 Diploma in Lift Truck Maintenance & Repair Competence; AND
- Level 3 Diploma in Lift Truck Maintenance & Repair Principles.

Apprentices do not have to select the same Awarding Organisation for both the competence and knowledge qualifications.



Transferable skills (Wales)

Essential skills (Wales)				
	Minimum level	Credit value		
Communication	2	6		
Application of numbers	2	6		
IΤ	2	6		

Progression routes into and from this pathway

PROGRESSION INTO THIS APPRENTICESHIP (LEVEL 3):

This can be from a wide range of routes including:

- Foundation Apprenticeship (Level 2) in Vehicle Maintenance and Repair;
- work or work experience within the automotive industry;
- training and/or experience which could include a portfolio showing what they have done;
- any of the Essential Skills Wales or Wider Key Skills Wales;
- Welsh Baccalaureate including Principle Learning Qualifications in Engineering and Retail Business.

Apprentices will undergo an initial assessment to identify prior learning and experience which may count towards the achievement of this Apprenticeship.

PROGRESSION FROM THIS APPRENTICESHIP (LEVEL 3):

Jobs:

- on completion of this Apprenticeship (Level 3), apprentices will be competent to work as a Lift Truck Diagnostic Technician;
- following further training and development, apprentices can progress to a range of jobs such as Workshop Controller, Service Adviser, Service Manager, or Master Technician.

Higher Apprenticeships:

• Higher Apprenticeship (Level 4) in Vehicle Maintenance and Repair.

Further and Higher Education:



.... Vehicle Maintenance and Repair - non statutory (Wales) level 3 Pathway 5

- following further training and development, onto a Foundation degree for example, in Automotive Engineering or Automotive Technology; or
- onto Higher Education (HE) programmes such as MEng and BEng programmes in Automotive.

Careers Information on the Automotive Industry visit: www.autocity.org.uk/

UCAS points for this pathway: N/A



Delivery and assessment of employee rights and responsibilities

Delivery and Assessment

All apprentices will receive an induction to the workplace and to the Apprenticeship programme.

The nine outcomes for ERR will be covered through achievement of ONE of the following ERR qualifications:

Title: City & Guilds Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Oualification Reference Number: 600/1216/X

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: IMIAL Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/1308/4

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: Edexcel Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/3713/1

Guided Learning Hours (GLH): 8

Credit Value: 2

Recording

A workbook has been developed to support the delivery of the ERR qualification by providing appropriate learning material and a record of completion by the learner, which will be signed off by the employer.

This workbook must be used as the primary source of evidence for the ERR qualification. Should another form of evidence of completion be used, it will be the responsibility of the Awarding Organisation to ensure that this evidence fully maps to the requirements of the IMI Workbook. To download the ERR workbook please visit http://www.t_

heimi.org.uk/sites/default/files/documents/168799.doc



.... Vehicle Maintenance and Repair - non statutory (Wales) level 3 Pathway 5

Evidence

Evidence of achievement of ERR will be a copy of the certificate of achievement of the ERR Award, which must be submitted to The Institute of the Motor Industry (IMI) when applying for an Apprenticeship completion certificate.



Level 3, Pathway 6: Caravan and Motorhome

Description of this pathway

Vehicle Maintenance and Repair (Caravan and Motorhome)

Total minimum credits: 89 credits representing:

- Combined qualification: 69 credits: 41 competence and 28 knowledge;
- Essential Skills Wales: Communication, Application of Number and ICT: 18 credits;
- ERR: 2 credits.

Entry requirements for this pathway in addition to the framework entry requirements

Applicants will need to be interested in training as a "multi skilled" individual, as they will be working on a range of systems, including mechanics, chassis, brakes, gas, plumbing, carpentry/woodwork, electronics and communications technology using on board satellite and diagnostic systems.

Prior experience/qualifications in any of the following industries are desirable as skills in these areas would be useful for this pathway:

- Mechanical;
- Gas;
- Plumbing;
- Carpentry/Woodwork;
- Electronics;
- Engineering.

Previous experience is also desirable for apprentices at Level 3, as they may be required to fill in for supervisors.

Job title(s)	Job role(s)
Caravan and Motorhome Advanced Technician	Diagnosing, repairing and replacing faulty parts in caravans/motorhomes, maintenance and inspections including servicing and maintaining records. (Motorhome excludes mechanical/running gear)

Qualifications

Competence qualifications available to this pathway

N/A

Knowledge qualifications available to this pathway

N/A



Combined qualifications available to this pathway

B1 - Level 3 Diploma in Caravan and Motorhome Maintenance and Repair (QCF)
--	------

No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value
B1a	600/6086/4	IMIAL	69	434	N/A

Notes on competence and knowledge qualifications (if any)

Caravan and Motorhome Advanced Technician:

• Level 3 Diploma in Caravan and Motorhome Maintenance and Repair.

Competence: Total minimum credits: 41:

- G0102C Competency in Health, Safety and Good Housekeeping in the Automotive Environment (A/601/6338) 7 credits;
- G3C Competency in Supporting Job Roles in the Automotive Work Environment (K/601/6366) 5 credits;
- CO02C Competence in Carrying Out Non-Structural Minor Internal and External Caravan and Motorhome Repairs (M/503/6771) 4 credits;
- CO06C Competence in Diagnosing and Rectifying Caravan Chassis System Faults (D/503/6779) 7 credits;
- CO07C Competence in Diagnosing and Rectifying Caravan and Motorhome Electrical (12v and 230v) Unit and Component Faults (Y/503/6781) 8 credits;
- CO08C Competence in Diagnosing and Rectifying Caravan and Motorhome Gas Appliance and Component Faults (H/503/6783) 5 credits.
- PLUS either G6C Competency in Making Learning Possible Through Demonstrations and Instruction (Y/601/6380) 5 credits OR G8C - Competency in Identifying and Agreeing Motor Vehicle Customer Service Needs (K/601/6383) 5 credits.
- Knowledge: Total minimum credits: 28
- G0102K Knowledge of Health, Safety and Good Housekeeping in the Automotive Environment (D/601/6171) 3 credits;
- G3K Knowledge of Support for Job Roles in the Automotive Work Environment (T/601/6175) 3 credits;
- CO02K Knowledge of Carrying Out Non-Structural Minor Internal and External Caravan and Motorhome Repairs (K/503/6770) 3 credits;

- CO06K Knowledge of Diagnosing and Rectifying Caravan Chassis System Faults (Y/503/6778) 4 credits;
- CO07K Knowledge of Diagnosing and Rectifying Caravan and Motorhome Electrical (12v and 230v) Unit and Component Faults (R/503/6780) 5 credits;
- CO08K Knowledge of Diagnosing and Rectifying Caravan and Motorhome Gas Appliance and Component Faults (D/503/6782) 5 credits;
- PLUS either G6K Knowledge of How to Make Learning Possible through Demonstrations and Instruction (T/601/6242) 5 credits OR G8K - Knowledge of How to Identify and Agree Motor Vehicle Customer Service Needs (R/601/6247) 5 credits.



Transferable skills (Wales)

Essential	skills	(Wales)
------------------	--------	---------

	Minimum level	Credit value
Communication	2	6
Application of numbers	2	6
IT	2	6

Progression routes into and from this pathway

PROGRESSION INTO THIS APPRENTICESHIP (LEVEL 3):

This can be from a wide range of routes including:

- Foundation Apprenticeship (Level 2) in Vehicle Maintenance and Repair;
- Pathways to Apprenticeships in either Automotive or Engineering;
- work or work experience within the following industries: mechanical, gas, plumbing, carpentry/woodwork, electrical or engineering;
- training and/or experience which could include a portfolio showing what they have done;
- · any of the Essential Skills Wales or Wider Key Skills Wales;
- Welsh Baccalaureate including Principal Learning Qualifications in Engineering or Retail Business.

Apprentices will undergo an initial assessment to identify prior learning and experience which may count towards the achievement of this Apprenticeship.

PROGRESSION FROM THIS APPRENTICESHIP (LEVEL 3):

Jobs:

- on completion of this Apprenticeship (Level 3), apprentices will be competent to work as a Caravan and Motorhome Advanced Technician;
- following further training and development, apprentices can progress to a range of jobs such as vehicle body repair, Workshop Controller, Service Adviser, Service Manager or Master/Senior Technician.

Industry approved training and qualifications:

 apprentices can undertake a range of qualifications approved by the Caravan and Motorhome industry for continuing technical and professional development.



Higher Apprenticeships:

• Higher Apprenticeship (Level 4) in Vehicle Maintenance and Repair.

Further and Higher Education:

- after further training and development onto a Foundation degree for example, in Automotive Engineering or Automotive Technology; OR
- onto Higher Education (HE) programmes such as MEng and BEng programmes in Automotive.

For more careers information on the Automotive Retail Industry visit: www.autocity.org.uk

UCAS points for this pathway: N/A



Delivery and assessment of employee rights and responsibilities

Delivery and Assessment

All apprentices will receive an induction to the workplace and to the Apprenticeship programme.

The nine outcomes for ERR will be covered through achievement of ONE of the following ERR qualifications:

Title: City & Guilds Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/1216/X

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: IMIAL Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/1308/4

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: Edexcel Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/3713/1

Guided Learning Hours (GLH): 8

Credit Value: 2

Recording

A workbook has been developed to support the delivery of the ERR qualification by providing appropriate learning material and a record of completion by the learner, which will be signed off by the employer.

This workbook must be used as the primary source of evidence for the ERR qualification. Should another form of evidence of completion be used, it will be the responsibility of the Awarding Organisation to ensure that this evidence fully maps to the requirements of the IMI Workbook. To download the ERR workbook please visit http://www.t

heimi.org.uk/sites/default/files/documents/168799.doc

.... Vehicle Maintenance and Repair - non statutory (Wales) level 3 Pathway 6

Evidence

Evidence of achievement of ERR will be a copy of the certificate of achievement of the ERR Award, which must be submitted to The Institute of the Motor Industry (IMI) when applying for an Apprenticeship completion certificate.



Level 4

Title for this framework at level 4

Higher Apprenticeship in Vehicle Maintenance and Repair

Pathways for this framework at level 4

Pathway 1: Advanced Diagnostics and Management Principles

Level 4, Pathway 1: Advanced Diagnostics and Management Principles

Description of this pathway

Vehicle Maintenance and Repair (Advanced Diagnostics and Management Principles)

Total minimum credits: 87 credits, representing:

Competence: 36 credits;Knowledge: 31 credits:

• Essential Skills Wales: Communication, Application of Number and ICT: 18 credits;

• ERR: 2 credits.

Entry requirements for this pathway in addition to the framework entry requirements

To enter onto the Advanced Diagnostics and Management Principles pathway at Level 4, it is advised that the learner should have completed an Apprenticeship (Level 3) in Vehicle Maintenance and Repair or have prior experience of working in the automotive or engineering industry at Level 3.



Job title(s)	Job role(s)
Master/Senior Technician	Take responsibility for diagnosing and rectifying the most challenging technical automotive vehicle problems whilst assisting other technicians in developing their skills and competencies by providing technical support and coaching.
Workshop Controller	Take responsibility for the efficient running of the workshop, manage a team, delegate workload, and maintain workshop productivity. Advise customers on technical problems, gain authorisation from customers to carry out additional work and deal with customer complaints.

Qualifications

Competence qualifications available to this pathway

C1 - Level 4 Certificate in Advanced Automotive Diagnostics and Management
Fundamentals (QCF)

No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value
C1a	600/6174/1	Edexcel	36	237	N/A

C2 - Level 4 Certificate In Advanced Vehicle Diagnostics and Management Competence (QCF)

No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value
C2a	600/7986/1	IMIAL	28	237	N/A

Knowledge qualifications available to this pathway

K1 - Level 4 Certificate In Advanced Automotive Studies for Master Technicians (QCF)

No.	Ref no.	Awarding organisation	Credit value	Guided learning hours	UCAS points value
K1a	600/6812/7	IMIAL	31	176	N/A

٠	Vehicle	Maintenance	and	Repair	-	non	statutory	(Wales
۰	level	4						
۰	Pat	thway 1						

Combined qualifications available to this pathway

N/A

Notes on competence and knowledge qualifications (if any)

Master/Senior Technician and Workshop Controller:

- Level 4 Certificate in Advanced Automotive Diagnostics and Management Fundamentals;
 OR
- Level 4 Certificate In Advanced Vehicle Diagnostics and Management Competence; AND
- Level 4 Certificate In Advanced Automotive Studies for Master Technicians

Apprentices do not have to select the same Awarding Organisation for both the competence and knowledge qualifications.



Transferable skills (Wales)

Essential	skills	(Wales)
------------------	--------	---------

	Minimum level	Credit value
Communication	2	6
Application of numbers	2	6
IT	2	6

Progression routes into and from this pathway

PROGRESSION INTO THIS HIGHER APPRENTICESHIP (LEVEL 4)

- an Apprenticeship (Level 3) in Vehicle Maintenance and Repair;
- relevant work experience in Vehicle Maintenance and Repair or engineering at Level 3;
- a range of Level 3 vocational or academic qualification(s).

Apprentices will undergo an initial assessment to identify prior learning and experience which may count towards the achievement of this Apprenticeship.

PROGRESSION FROM THIS HIGHER APPRENTICESHIP (LEVEL 4)

Jobs:

- on completion of this Higher Apprenticeship (Level 4), apprentices will be competent to work as a Master/Senior Technician or Workshop Controller;
- following further training and development, apprentices can progress to a range of jobs such as Service Manager, Aftersales Manager or Transport Manager.

Higher Apprenticeships:

• Higher Apprenticeship (Level 5) in Automotive Management and Leadership.

Further and Higher Education:

- onto a Foundation degree for example, in Automotive Engineering or Automotive Technology;
- onto Higher Education (HE) programmes such as MEng and BEng programmes in Automotive.

For more careers information on the Automotive Retail Industry visit: www.autocity.org.uk.

... Vehicle Maintenance and Repair - non statutory (Wales) level 4 Pathway 1

UCAS points for this pathway: N/A



Delivery and assessment of employee rights and responsibilities

Delivery and Assessment

All apprentices will receive an induction to the workplace and to the Apprenticeship programme.

The nine outcomes for ERR will be covered through achievement of ONE of the following ERR qualifications:

Title: City & Guilds Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Oualification Reference Number: 600/1216/X

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: IMIAL Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/1308/4

Guided Learning Hours (GLH): 8

Credit Value: 2

OR

Title: Edexcel Level 2 Award In Knowledge of Employee Rights and Responsibilities for the

Automotive Sector (QCF)

Qualification Reference Number: 600/3713/1

Guided Learning Hours (GLH): 8

Credit Value: 2

Recording

A workbook has been developed to support the delivery of the ERR qualification by providing appropriate learning material and a record of completion by the learner, which will be signed off by the employer.

This workbook must be used as the primary source of evidence for the ERR qualification. Should another form of evidence of completion be used, it will be the responsibility of the Awarding Organisation to ensure that this evidence fully maps to the requirements of the IMI Workbook. To download the ERR workbook please visit http://www.t_

heimi.org.uk/sites/default/files/documents/168799.doc

.... Vehicle Maintenance and Repair - non statutory (Wales) level 4 Pathway 1

Evidence

Evidence of achievement of ERR will be a copy of the certificate of achievement of the ERR Award, which must be submitted to The Institute of the Motor Industry (IMI) when applying for an Apprenticeship completion certificate.



The remaining sections apply to all levels and pathways within this framework.

How equality and diversity will be met

The Automotive Retail Industry in Wales is mainly white male and the average age of the workforce is 39.

A breakdown of data for Apprenticeship starts in the Automotive Retail Industry in Wales for 2009/10 showed the following:

Male: 98%;Female: 2%;White: 99%;

Ethnic Minority: 1%;

• Learning disability/difficulty: 6%.

The Apprenticeship route has been popular in the Automotive Retail Industry, particularly on the technical side, for a number of years, however recruitment still causes difficulties. The difficulties appear to result from the industry's image problems together with pay conditions and a perceived lack of career prospects. In order to counteract some of these issues, awareness of the Automotive Retail Industry as a profession is being raised through:

- the Principal Learning Qualifications in the Welsh Baccalaureate for Engineering and Retail Business, which has Automotive retail content;
- the (14-16) Motor Vehicle Vocational Training Programme, which raises awareness of the Automotive Retail Industry in schools;
- the family of Headlight products, which are free resources for teachers and students at Key Stage 3-4 centred around Business Studies, Mathematics and Literacy with the Automotive Industry as the exciting backdrop;
- Autocity Careers website for the Automotive Industry, which includes non stereotypical images of jobs in the sector;
- HUBcap the HUB for Careers and Academic Professionals to Provide a Well Rounded Solution to Motor Industry Careers Practitioners;
- 1st Gear, which is an online community designed to engage 13-16 year olds with the Automotive Retail Industry.

Apprenticeships are seen as a vital route to encourage and facilitate, a greater diversity of individuals into the industry, therefore entry conditions to this framework are extremely flexible and have an average of two hours mentoring a week for all pathways and all levels.

The IMI expects providers and employers to comply with the Equality Act 2010 to ensure that

applicants are not discriminated against in terms of entry to and promotion within, the sector using the 9 protected characteristics of:

- 1. Age
- 2. Disability
- 3. Gender
- 4. Gender reassignment
- 5. Marriage and civil partnerships
- 6. Pregnancy and maternity
- 7. Race
- 8. Religion and Belief
- 9. Sexual orientation

Download the guidance on the Equality Act here:

www.equalityhumanrights.com/advice-and-guidance/new-equality-act-guidance/

The IMI monitors take up and achievement of all Apprenticeships through a range of mechanisms such as employer focus groups, steering groups as and when necessary and research tools such as benchmarking reports. The IMI will take steps to address any barriers to take up and achievement as part of our Sector Qualifications Strategy.

On and off the job training (Wales)

Summary of on- and off-the-job training

Total On-and-Off the Job Training Hours

LEVEL 2

Pathway 1: Light Vehicle

Total on and off the job training hours: 1793 hours as follows:

Competence: 815;Knowledge: 640;

• Essential Skills Wales: 180;

• ERR: 8;

• Mentoring: 150.

Pathway 2: Heavy Vehicle

Total on and off the job training hours: 1838 hours as follows:

Competence: 855;

Knowledge: 645;

Essential Skills Wales: 180;

• ERR: 8;

• Mentoring: 150.

Pathway 3: Motorcycle

Total on and off the job training hours: 1743 hours as follows:

Competence: 810;

• Knowledge: 595;

Essential Skills Wales: 180;

• ERR: 8;

• Mentoring: 150.

Pathway 4: Auto Electrics/Mobile Electrics

Total on and off the job training hours: 1633 hours as follows:

• Competence: 727;

Knowledge: 568;

• Essential Skills Wales: 180;

• ERR: 8;

• Mentoring: 150.

Pathway 5: Heavy Vehicle Trailer

Total on and off the job training hours: 1477 hours as follows:

Competence: 652;

Knowledge: 487;

Essential Skills Wales: 180;

• ERR: 8;

• Mentoring: 150.

Pathway 6: Lift Truck

Total on and off the job training hours: 1893 hours as follows:

• Competence: 865;

Knowledge: 690;

Essential Skills Wales: 180;

• ERR: 8;

• Mentoring: 150.

Pathway 7: Caravan and Motorhome

Total on and off the job training hours: 690 hours as follows:

Competence: 148;

Knowledge: 204;

Essential Skills Wales: 180;

• ERR: 8;

• Mentoring: 150.

LEVEL 3

Pathway 1: Light Vehicle

Total on and off the job training hours: 1583 hours as follows:

Competence: 640;

Knowledge: 605;

• Essential Skills Wales: 180;

• ERR: 8;

• Mentoring: 150.

Pathway 2: Heavy Vehicle

Total on and off the job training hours: 1873 hours as follows:

Competence: 865;Knowledge: 670;

• Essential Skills Wales: 180;

• ERR: 8;

• Mentoring: 150.

Pathway 3: Motorcycle

Total on and off the job training hours: 1864 hours as follows:

Competence: 861;Knowledge: 665;

• Essential Skills Wales: 180;

• ERR: 8;

• Mentoring: 150.

Pathway 4: Auto Electrics/Mobile Electrics

Total on and off the job training hours: 1454 hours as follows:

Competence: 618;Knowledge: 498;

• Essential Skills Wales: 180;

• ERR: 8;

• Mentoring: 150.

Pathway 5: Lift Truck:

Total on and off the job training hours: 1953 hours as follows:

Competence: 875;Knowledge: 740;

• Essential Skills Wales: 180;

• ERR: 8;

• Mentoring: 150.

Pathway 6: Caravan and Motorhome:

Total on and off the job training hours:777 hours as follows:

Competence: 185;Knowledge: 254;

• Essential Skills Wales: 180;

• ERR: 8;

• Mentoring: 150.

LEVEL 4

PATHWAY 1: Advanced Diagnostics and Management Principles:

Total on and off the job training hours: 751

Competence: 237Knowledge: 176

Essential Skills Wales: 180;

• ERR: 8;

• Mentoring: 150.

On and off the job training hours:

- are delivered during contracted working hours under an Apprenticeship Agreement, or during a qualifying period ending on the date of application for a certificate (5 years is recommended);
- must be planned, reviewed and evaluated jointly between the apprentice and tutor, teacher, mentor or manager;
- must allow training support via a tutor, teacher, mentor or manager;
- are delivered through one or more of the following methods: individual and group teaching, e-learning, distance learning, coaching, mentoring; feedback and assessment; collaborative/networked learning with peers; guided study.

Off-the-job training

Off the job training hours:

LEVEL 2

Pathway 1: Light Vehicle

Total off the job training hours: 978 hours as follows:

Knowledge: 640;

• Essential Skills Wales: 180;

• ERR: 8;

• Mentoring: 150.

Pathway 2: Heavy Vehicle

Total off the job training hours: 983 hours as follows:

• Knowledge: 645;

• Essential Skills Wales: 180;

• ERR: 8;

• Mentoring: 150.

Pathway 3: Motorcycle

Total off the job training hours:933 hours as follows:

• Knowledge: 595;

Essential Skills Wales: 180;

• ERR: 8;

• Mentoring: 150.

Pathway 4: Auto Electrics/Mobile Electrics

Total off the job training hours: 906 hours as follows:

Knowledge: 568;

Essential Skills Wales: 180;

• ERR: 8;

• Mentoring: 150.

Pathway 5: Heavy Vehicle Trailer

Total off the job training hours:825 hours as follows:

Knowledge: 487;

• Essential Skills Wales: 180;

• ERR: 8;

• Mentoring: 150.

Pathway 6: Lift Truck

Total off the job training hours: 1028 hours as follows:

Knowledge: 690;

• Essential Skills Wales: 180;

• ERR: 8;

• Mentoring: 150.

Pathway 7: Caravan and Motorhome

Total off the job training hours: 542 hours as follows:

• Knowledge: 204

• Essential Skills Wales: 180;

• ERR: 8;

• Mentoring: 150.

LEVEL 3

Pathway 1: Light Vehicle

Total off the job training hours:943 hours as follows:

Knowledge: 605;

• Essential Skills Wales: 180;

• ERR: 8;

• Mentoring: 150.

Pathway 2: Heavy Vehicle

Total off the job training hours: 1008 hours as follows:

• Knowledge: 670;

Essential Skills Wales: 180;

• ERR: 8;

• Mentoring: 150.

Pathway 3: Motorcycle

Total off the job training hours: 1003 hours as follows:

Knowledge: 665;

Essential Skills Wales: 180;

• ERR: 8;

• Mentoring: 150.

Pathway 4: Auto Electrics/Mobile Electrics

Total off the job training hours:836 hours as follows:

Knowledge: 498;

• Essential Skills Wales: 180;

• ERR: 8;

• Mentoring: 150.

Pathway 5: Lift Truck:

Total off the job training hours: 1078 hours as follows:

• Knowledge: 740;

• Essential Skills Wales: 180;

• ERR: 8;

• Mentoring: 150.

Pathway 6: Caravan and Motorhome:

Total off the job training hours: 592 hours as follows:

Knowledge: 254;

Essential Skills Wales: 180;

• ERR: 8;

• Mentoring: 150.

LEVEL 4

PATHWAY 1: Advanced Diagnostics and Management Principles:

Total off the job training hours: 514 hours as follows:

• Knowledge: 176

Essential Skills Wales: 180;

• ERR: 8;

Mentoring: 150.

How this requirement will be met

Off-the-job training should:

- achieve clear and specific outcomes which contribute directly to the successful achievement of the framework and this may include accredited and non-accredited elements of the framework;
- be planned, reviewed and evaluated jointly between the apprentice and a tutor, teacher, mentor or manager;
- allow access as and when required by the apprentice either to a tutor, teacher, mentor or manager;
- be delivered through one or more of the following methods: individual and group

teaching, e-learning, distance learning, coaching, mentoring, feedback and assessment, collaborative/networked learning with peers or guided study;

- include a mentoring record or diary kept by the apprentice (not required at certification).
- mentoring often increases the chances of apprentices completing the programme, therefore, as a guide, it is recommended that apprentices receive an average of two hours a week mentoring, although some apprentices will need more than this at the beginning and this will decrease as they progress.

Training hours delivered under an Apprenticeship agreement may vary depending on the previous experience and attainment of the apprentice. The amount of off-the-job training required to complete the Apprenticeship under the Apprenticeship agreement may then be reduced accordingly, provided the total number of off-the-job hours for this framework can be verified for Apprenticeship certification.

Previous attainment

Where a learner enters an Apprenticeship agreement having previously attained parts or all of the relevant qualifications, this prior learning needs to be recognised using either QCF credit transfer for achievements within the QCF; or through recording of exemptions for certificated learning outside of the QCF, for example Principal Learning qualifications.

For apprentices who have already achieved the relevant qualifications, they must have been certificated within 5 years of applying for the Apprenticeship certificate. If this is the case, then the IMI would encourage training providers to identify additional off the job training programmes which customise the training to the job for example:

- selecting appropriate additional Unit(s) from QCF qualifications, or relevant units recognised as Quality Assured Lifelong Learning [QALL] through a CQFW recognised body;
- following Essential Skills Wales at a level higher than that specified in the framework;
- including one or more of the Wider Key Skills.

Previous experience

Where a learner enters an Apprenticeship agreement with previous work-related experience, this prior learning needs to be recognised [see QCF Guidance on Claiming Credit for further details]. To count towards Apprenticeship certification, previous experience must be recorded using the appropriate Awarding Organisation's QCF 'Recognition of Prior Learning' procedures and the hours recorded may then count towards the off-the-job hours required to complete the Apprenticeship.

For apprentices with prior uncertificated learning experience, the off-the-job learning must have been acquired within five years of application for the Foundation Apprenticeship



Certificate or have been continuously employed in the relevant job role in the industry for five years duration.

Evidence for off-the-job training hours:

Level 2

- copy of certificate of achievement of the Level 2 Knowledge qualification (VRQ) for the relevant pathway (or in the case of the Caravan and Motorhome pathway, the combined competence and knowledge qualification).
- copy of certificate of achievement of Level 1 Essential Skills Wales qualifications in Communication, Application of Number and ICT.
- copy of certificate of achievement of the Level 2 Employee Rights and Responsibilities (ERR) qualification.
- evidence of customisation where prior attainment has been claimed
- declaration that the apprentice has completed the off the job training hours requirement of the framework.

Level 3

- copy of certificate of achievement of the Level 3 Knowledge qualification (VRQ) for the relevant pathway (or in the case of the Caravan and Motorhome pathway, the combined competence and knowledge qualification).
- copy of certificate of achievement of Level 2 Essential Skills Wales qualification in Communication, Application of Number and ICT.
- copy of certificate of achievement of the Level 2 Employee Rights and Responsibilities (ERR) qualification.
- evidence of customisation where prior attainment has been claimed.
- declaration that the apprentice has completed the off the job training hours requirement of the framework.

Level 4

- Copy of certificate of achievement of the Level 4 Knowledge qualification (VRQ)
- Copy of certificate of achievement of Level 2 Essential Skills Wales qualification in Communication, Application of Number and ICT.
- Copy of certificate of achievement of the Level 2 Employee Rights and Responsibilities (ERR) qualification.
- Evidence of customisation where prior attainment has been claimed.
- declaration that the apprentice has completed the off the job training hours requirement of the framework.

Download the declaration and application form from:

http://www.theimi.org.uk/standards and Qualifications/apprenticeship



/apprenticeship-programmes TBC

On-the-job training

LEVEL 2

Pathway 1: Light Vehicle

Total on the job training hours are 815 for the Competence qualification.

Pathway 2: Heavy Vehicle

Total on the job training hours are 855 for the Competence qualification.

Pathway 3: Motorcycle

Total on the job training hours are 810 for the Competence qualification.

Pathway 4: Auto Electrics/Mobile Electrics

Total on the job training hours are 727 for the Competence qualification.

Pathway 5: Heavy Vehicle Trailer

Total on the job training hours are 652 for the Competence qualification.

Pathway 6: Lift Truck

Total on the job training hours are 865 for the Competence qualification.

Pathway 7: Caravan and Motorhome

Total on the job training hours:148 hours for the Competence element of the combined qualification.

LEVEL 3

Pathway 1: Light Vehicle

Total on the job training hours are 640 for the Competence qualification.

Pathway 2: Heavy Vehicle

Total on the job training hours are 865 for the Competence qualification.

Pathway 3: Motorcycle

Total on the job training hours: 861 hours for the Competence qualification.

Pathway 4: Auto Electrics/Mobile Electrics

Total on the job training hours are 618 for the Competence qualification.

Pathway 5: Lift Truck:

Total on the job training hours are 875 for the Competence qualification.

Pathway 6: Caravan and Motorhome:

Total on the job training hours are 185 for the Competence element of the combined qualification.

LEVEL 4

PATHWAY 1: Advanced Diagnostics and Management Principles:

Total on the job training hours are 237 for the Competence qualification.

How this requirement will be met

On-the-job training hours should:

- achieve clear and specific outcomes which contribute directly to the successful achievement of the framework and this may include accredited and non-accredited elements of the framework;
- be planned, reviewed and evaluated jointly between the apprentice and a tutor, teacher, mentor or manager;
- allow access as and when required by the apprentice either to a tutor, teacher, mentor or manager;
- be delivered during contracted working hours.



Providers will not be required to record individual on and off the job training hours. However for certification purposes, the provider will be required to declare that the apprentice has completed the on and off the job training hour requirement as set out in this Apprenticeship framework.

These hours may vary depending on previous experience and attainment of the apprentice. Where a learner enters an Apprenticeship agreement having previously attained or acquired the appropriate competencies or knowledge, this prior learning needs to be recognised and documented using the relevant QCF credit transfer, QCF exemption or RPL procedures (as off-the-job above). The amount of on-the-job training required to complete the Apprenticeship under the Apprenticeship agreement may then be reduced accordingly, provided the total number of on-the-job hours for this framework can be verified for Apprenticeship certification.

Apprentices who commence training under a new Apprenticeship agreement with a new employer may bring a range of prior experience with them. When an apprentice can claim a percentage or more hours towards the on-the-job framework total through prior learning acquired from previous full-time education, employment or other vocational programmes, then the apprentice's learning programme should include 'customisation'.

Training providers are encouraged to identify additional on-the-job training programmes that customise the learning to the new workplace. Customisation programmes may include:

- selecting appropriate additional Unit(s) from QCF qualifications, or relevant units recognised as Quality Assured Lifelong Learning [QALL] through a CQFW recognised body;
- following Essential Skills at a level higher than that specified in the framework;
- including one or more Wider Key Skills or other competency-based qualifications/units relevant to the workplace.

For apprentices who have already achieved the relevant qualifications, they must have been certificated within 5 years from the date of application for the Foundation Apprenticeship/Apprenticeship Certificate or have been continuously employed in the industry for 5 years. Job roles within the Automotive Retail Industry require a thorough level of technical competence and knowledge, which will be undertaken through work-based training, practice and experience.

On-the-job learning must be formally recorded, either in a diary, workbook, portfolio, or be verified by attendance records. This evidence needs to be checked and signed by the employer, provider and apprentice. The IMI reserves the right to request a copy of one or more of these records when applying for an Apprenticeship completion certificate.

Evidence for on-the-Job Training Hours:



Level 2:

- Copy of certificate of achievement of the Level 2 Competence qualification (VCQ) for the relevant pathway (or in the case of the Caravan and Motorhome pathway, the combined competence and knowledge qualification);
- Evidence of customisation where prior attainment has been claimed.

Level 3:

- Copy of certificate of achievement of the Level 3 Competence qualification (VCQ) for the relevant pathway (or in the case of the Caravan and Motorhome pathway, the combined competence and knowledge qualification);
- Evidence of customisation where prior attainment has been claimed.

Level 4:

- Copy of certificate of achievement of the Level 4 Competence qualification (VCQ) for the relevant pathway.;
- Evidence of customisation where prior attainment has been claimed.

Download the declaration and application form from:

http://www.theimi.org.uk/standards and Qualifications/apprenticeship/apprenticeship-programmes TBC



Wider key skills assessment and recognition (Wales)

Improving own learning and performance

The employers consulted do not require these Wider Key Skills to be separately delivered as part of this Apprenticeship. However, training providers and learners are encouraged to record when and where they are using these skills to provide evidence towards claiming prior learning of these skills in the future. Each apprentice is entitled to an average of two hours a week for mentoring. This time will contribute towards evidence for the achievement of Improving Own Learning and Performance.

Working with others

The employers that consulted do not require these Wider Key Skills to be separately delivered as part of this Apprenticeship. However, training providers and learners are encouraged to record when and where they are using these skills to provide evidence towards claiming prior learning of these Skills in the future.

Problem solving

The employers that consulted do not require these Wider Key Skills to be separately delivered as part of this Apprenticeship. However, training providers and learners are encouraged to record when and where they are using these skills to provide evidence towards claiming prior learning of these Skills in the future. Each apprentice is entitled to an average of two hours a week for mentoring. This time will contribute towards evidence for the achievement of Problem Solving.

Additional employer requirements

None.



apprenticeship FRAMEWORKS ONLINE

For more information visit www.afo.sscalliance.org